## South Gloucestershire TOMs



01 September 2022

## South Gloucestershire Council TOMs (Themes, Outcomes & Measures)

| Theme                          | Outcome                         | Primary<br>Ref | Measure   | Unit           | Proxy      |
|--------------------------------|---------------------------------|----------------|---|----------------|------------|
|                                |                                 | NT1            | No. of local direct employees (FTE) hired or retained (for retendered contracts) on contract for one year or the whole duration of the contract, whichever is shorter   | No. people FTE | £31,461.00 |
| Jobs: Promote                  |                                 | NT1a           | No. of local direct employees (FTE) which are TUPE transfers retained on contract for one year or the whole duration of the contract, whichever is shorter (re-tendered contracts only - to be used at Measurement)   | No. people FTE | £31,461.00 |
| Local Skills and<br>Employment | More local people in employment | NT1b           | No. of residents (FTE) from the listed sub-localities employed directly or through the supply chain as a result of your procurement requirements on the contract for one year or the whole duration of the contract, whichever is shorter (see sub-localities listed in 'LISTNT1b') | No. people FTE | £31,461.00 |
|                                |                                 | NT1c           | No. of local people (FTE) on contract for one year or the whole duration of the contract, whichever is shorter, employed through the supply chain as a result of your procurement requirements  | No. people FTE | £31,461.00 |

|   | NT2           | Percentage of local employees (FTE) on contract   | %              | Record only |
|---|---------------|---|----------------|-------------|
|   | NT3           | No. of employees (FTE) hired on the contract who are long term unemployed (unemployed for a year or longer) as a result of a recruitment programme  | No. people FTE | £20,429.00  |
|   | NT3a          | No. of armed forces veterans employees (FTE) hired on the contract as a result of a recruitment programme who are long term unemployed (unemployed for a year or longer) and are facing specific barriers to transitioning to civilian employment that do not qualify them as disabled (e.g. long term service) | No. people FTE | £20,429.00  |
|   | NT3b          | No. of homeless employees (FTE) hired on the contract as a result of a recruitment programme  | No. people FTE | £20,429.00  |
|   | <b>NT3c</b> a | No. of mothers returning to work (FTE) hired on the contract as a result of a recruitment programme who are long-term unemployed (unemployed for a year or longer) - (when the mother is the primary carer)   | No. people FTE | £20,429.00  |
| More opportunities<br>for disadvantaged<br>people | NT4           | No. of employees (FTE) hired on the contract who are Not in Employment, Education, or Training (NEETs) as a result of a recruitment programme   | No. people FTE | £15,382.90  |
| роори   | NT4a          | No. of 16-25 y.o. care leavers (FTE) hired on the contract as a result of a recruitment programme   | No. people FTE | £15,382.90  |
|   | NT5a          | No. of 18+ y.o. employees (FTE) hired on the contract who are rehabilitating or ex offenders as a result of a recruitment programme   | No. people FTE | £24,269.00  |
|   |               | No. of 18-24 y.o. employees (FTE) hired on the contract who are rehabilitating young offenders as a result of a recruitment programme   | No. people FTE | £23,056.23  |
|   |               | No. of disabled employees (FTE) hired on the contract as a result of a recruitment programme  | No. people FTE | £16,605.00  |
|   | NT6a          | No. of armed forces veterans employees (FTE) hired on the contract as a result of a recruitment programme who are disabled and are facing specific barriers to transitioning to   | No. people FTE | £16,605.00  |

|  |       | civilian employment (e.g. physical injury, medical discharge, psychological condition)  |  |         |
|--|-------|---|--|---------|
|  | NT8   | No. of staff hours spent on local school and college visits e.g. delivering career talks, curriculum support, literacy support, safety talks (including preparation time)   | No. staff hours                                | £16.93  |
|  | NT9   | No. of weeks of training opportunities on the contract (BTEC, City & Guilds, NVQ, HNC) that have either been completed during the year, or that will be supported by the organisation until completion in the following years - Level 2,3, or 4+  | No. weeks                                      | £317.82 |
| Improved skills                              | NT9a  | No. of weeks of training opportunities on the contract (BTEC, City & Guilds, NVQ, HNC) that have either been completed during the year, or that will be supported by the organisation until completion in the following years - Level 2,3, or 4+ - delivered for groups specified in 'LISTNT9a' (e.g. NEETs, underrepresented gender and ethnic groups, disabled, homeless, rehabilitating young offenders) | No. weeks                                      | £317.82 |
|  | NT10  | No. of weeks of apprenticeships on the contract that have either been completed during the year, or that will be supported by the organisation until completion in the following years - Level 2,3, or 4+   | No. weeks                                      | £251.79 |
|  | NT10a | No. of weeks of apprenticeships on the contract that have either been completed during the year, or that will be supported by the organisation to completion in the following years - Level 2,3, or 4+ - delivered for groups specified in 'LIST NT10a' (e.g. NEETs, under-represented gender and ethnic groups, disabled, homeless, rehabilitating young offenders)  | No. weeks                                      | £251.79 |
|  | NT11  | No. of hours of support into work provided to under 24 y.o. (young people) unemployed people through career mentoring, including mock interviews, CV advice, and careers guidance   | No. hrs (total session duration)*no. attendees | £105.58 |
| Improved<br>employability of<br>young people | NT12  | No. of weeks spent on meaningful work placements or pre-<br>employment course; 1-6 weeks student placements (unpaid)  | No. weeks                                      | £194.49 |
|  | NT13  | Meaningful work placements that pay Minimum or National Living wage according to eligibility - 6 weeks or more (internships)  | No. weeks                                      | £194.49 |

|                                     |  | NT13a | Meaningful work placements that pay Real Living wage according to eligibility - 6 weeks or more (internships)  | No. weeks                                      | £346.50 |
|-------------------------------------|--|-------|--|--|---------|
|                                     |  | NT14  | Total amount (£) spent with VCSEs within your supply chain   | £  | £0.12   |
|                                     |  | NT15  | Provision of expert business advice to VCSEs and MSMEs (e.g. financial advice / legal advice / HR advice/HSE)  | No. staff expert<br>hours                      | £101.00 |
|                                     |  | NT16  | Equipment or resources donated to VCSEs (£ equivalent value)   | £  | £1.00   |
|                                     | More opportunities<br>for local MSMEs and<br>VCSEs | NT17  | Number of voluntary hours donated to support VCSEs (excludes expert business advice)   | No. staff volunteering hours                   | £16.93  |
| Growth:<br>Supporting<br>Growth of  |  | NT18  | Total amount (£) spent in local supply chain through the contract  | £  | £0.75   |
| Responsible<br>Regional<br>Business |  | NT18a | Total amount (£) spent through the contract in specified sub-<br>localities (e.g. high deprivation areas) - please refer to list<br>NT18a for the qualifying areas | £  | £0.75   |
|                                     |  | NT19  | Total amount (£) spent through contract with local micro, small and medium enterprises (MSMEs)   | £  | £0.75   |
|                                     |  | NT39  | Mental Health campaigns for staff on the contract to create community of acceptance, remove stigma around mental health  | £ invested including staff time                | £1.00   |
|                                     |  | NT21  | Equality, diversity and inclusion training provided both for staff and supply chain staff  | No. hrs (total session duration)*no. attendees | £101.00 |
|                                     | Reducing inequalities                              | NT40  | Number and type of initiatives to be put in place to reduce the gender pay gap for staff employed in relation to the contract (describe and document initiatives)  | £ invested including staff time                | £1.00   |

|  |   | NT41 | Percentage of staff on contract that is paid at least the relevant Real Living wage as specified by Living Wage foundation   | %  | Record only |
|--|---|------|--|--|-------------|
|  |   | NT42 | Percentage of contractors in the supply chain required (or supported if they are micro or small business) to pay at least Real Living wage   | %  | Record only |
|  | Ethical Procurement                             |      | Percentage of your procurement contracts that include commitments to ethical employment practices in the local and global supply chain, including verification that there is zero tolerance of modern slavery, child labour and other relevant requirements such as elimination of false self-employment, unfair zero hours contracts and blacklists | %  | Record only |
|  | is promoted                                     | NT43 | Initiatives taken throughout the local and global supply chain to strengthen the identification, monitoring and reduction of risks of modern slavery and unethical work practices occurring in relation to the contract (i.e. supply chain mapping, staff training, contract management)   | £ invested including staff time  | £1.00       |
|  | Social Value<br>embedded in the<br>supply chain | NT23 | Percentage of contracts with the supply chain on which Social Value commitments, measurement and monitoring are required   | %  | Record only |
|  | Crime is reduced                                | NT24 | Initiatives aimed at reducing crime (e.g. support for local youth groups, lighting for public spaces, etc.)  | £ invested including staff time  | £1.00       |
| Social:<br>Healthier,                      |   | NT25 | Initiatives to be taken to tackle homelessness (supporting temporary housing schemes, etc.)  | £ invested including staff time £1.00  £ invested including staff time £1.00 | £1.00       |
| Safer and<br>more Resilient<br>Communities | Creating a healthier community                  | NT26 | Initiatives taken or supported to engage people in health interventions (e.g. stop smoking, obesity, alcoholism, drugs, etc.) or wellbeing initiatives in the community, including physical activities for adults and children   |  | £1.00       |
|  |   | NT63 | Initiatives to support rough sleepers - including training for security and night staff, opening up facilities spaces (e.g. showers or additional beds when temperature drops) after hours   | £ invested including staff time  | £1.00       |

|                                  | Vulnerable people<br>are helped to live<br>independently | NT27 | Initiatives to be taken to support older, disabled and vulnerable people to build stronger community networks (e.g. befriending schemes, digital inclusion clubs)   | £ invested including staff time   | £1.00       |
|----------------------------------|--|------|---|---|-------------|
|                                  | NT28   | NT28 | Donations or in-kind contributions to local community projects (£ & materials)  | £ value   | £1.00       |
|                                  | More working with the Community                          | NT29 | No. of hours volunteering time provided to support local community projects   | No. staff volunteering hours  | £16.93      |
|                                  |  | NT30 | Support provided to help local community draw up their own Community Charter or Stakeholder Plan  | No. staff volunteering hours  £ invested including staff time  Tonnes CO2e  Miles saved  Miles driven | £1.00       |
|                                  |  | NT31 | Savings in CO2 emissions on contract achieved through de-<br>carbonisation (i.e. a reduction of the carbon intensity of<br>processes and operations, specify how these are to be<br>achieved)                                   | Tonnes CO2e   | £244.63     |
|                                  |  | NT32 | Car miles saved on the project as a result of a green transport programme or equivalent (e.g. cycle to work programmes, public transport or car pooling programmes, etc.)   | Miles saved   | £0.05       |
| Environment:<br>Decarbonising    | Carbon emissions are reduced                             | NT33 | Car miles driven using low or no emission staff vehicles included on project as a result of a green transport programme   | Miles driven  | £0.01       |
| and<br>Safeguarding<br>our World |  | NT44 | Policy and programme to achieve net zero carbon including monitoring plan with specific milestones  | Yes, Net zero before or by 2030   | Record only |
|                                  |  | NT64 | Contribution made on the contract to own carbon offsetting, either through own fund or with certified external providers (when it has been demonstrated said carbon emission cannot be reduced within the contract's timeframe) | £   | £1.00       |
|                                  | Air pollution is reduced                                 | NT67 | Donations or investments towards initiatives aimed at environmental and biodiversity conservations and sustainable management projects for both marine and terrestrial ecosystems   | £   | £1.00       |

|  |  | NT72 | Hard to recycle waste diverted from landfill or incineration through specific recycling partnerships (e.g. Terracycle or equivalent)  | Tonnes  | £96.70      |
|--|--|------|---|---|-------------|
|  |  | NT45 | Carbon Certification (Carbon Trust Standard, Planet Mark or equivalent independently verified) - achieved or to achieve for current year  | Y/N - Provide relevant documents  | Record only |
|  | Air pollution is reduced   | NT46 | Corporate travel schemes available to employees on the contract (subsidised public transport, subsidised cycling schemes and storage, sustainable corporate transport such as electric bus from public station to corporate facilities)                                     | Y/N - Provide<br>description  | Record only |
| Innovation:<br>Promoting<br>Social<br>Innovation | Social innovation to create local skills and employment                                | NT50 | Innovative measures to promote local skills and employment to be delivered on the contract - these could be e.g. codesigned with stakeholders or communities, or aiming at delivering benefits while minimising carbon footprint from initiatives, etc.                     | £ invested - including<br>staff time<br>(volunteering valued<br>at £16.09 per hours,<br>expert time valued<br>at £101.86 per hour)<br>and materials,<br>equipment or other<br>resources | £1.00       |
|  | Social innovation to support responsible business                                      | NT51 | Innovative measures to promote and support responsible business to be delivered on the contract - these could be e.g. co-designed with stakeholders or communities, or aiming at delivering benefits while minimising carbon footprint from initiatives, etc.               | £ invested - including<br>staff time<br>(volunteering valued<br>at £16.09 per hours,<br>expert time valued<br>at £101.86 per hour)<br>and materials,<br>equipment or other<br>resources | £1.00       |
|  | Social innovation to<br>enable healthier<br>safer and more<br>resilient<br>communities | NT52 | Innovative measures to enable healthier, safer and more resilient communities to be delivered on the contract - these could be e.g. co-designed with stakeholders or communities, or aiming at delivering benefits while minimising carbon footprint from initiatives, etc. | £ invested - including<br>staff time<br>(volunteering valued<br>at £16.09 per hours,<br>expert time valued<br>at £101.86 per hour)<br>and materials,<br>equipment or other<br>resources | £1.00       |

| Social innovation to safeguard the environment and respond to the climate emergency | NT53 | Innovative measures to safeguard the environment and respond to the climate emergency to be delivered on the contract - these could be e.g. co-designed with stakeholders or communities, or aiming at delivering benefits while minimising carbon footprint from initiatives, etc. | f invested - including<br>staff time<br>(volunteering valued<br>at £16.09 per hours,<br>expert time valued<br>at £101.86 per hour)<br>and materials,<br>equipment or other<br>resources | £1.00 |
|---|------|---|---|-------|
|---|------|---|---|-------|

## Social Value Scoring Methodology

Responses to the Social Value qualitative section will be evaluated using the following scoring profile:

| Score | Classification  |
|-------|---|
| 5     | Excellent - Response is completely relevant and excellent overall. The response is comprehensive, unambiguous and demonstrates a thorough understanding of the requirements and provides comprehensive and clear details of how social value offers made will be delivered. The response provides a high level of certainty that the bidder will deliver their social value commitments.  |
| 4     | Good - Response is relevant and good. The response addresses all requirements and is sufficiently detailed to demonstrate a good understanding and provides details on how the requirements will be fulfilled but includes some ambiguity or minor inconsistencies as to how social value offers made will be delivered. The response provides confidence that the bidder will deliver their social value commitments.                                      |
| 3     | Satisfactory - Response is relevant and fair. The response addresses all requirements and demonstrates a fair understanding of the requirements but lacks details on how certain social value offers made will be delivered or contains some inconsistencies. Alternatively, the response fails to address all of the requirements. The response provides some concerns that the bidder will deliver the social value commitment.                           |
| 2     | Poor - Response is partially relevant but generally poor. The response addresses all requirements but contains insufficient/limited detail or explanation to demonstrate how the requirements (or any of them) will be fulfilled or contains major inconsistencies. Alternatively, the response fails to address the majority of the requirements. The response provides significant reservations that the bidder will deliver the social value commitment. |
| 1     | <b>Unacceptable -</b> No response submitted, or response fails entirely to demonstrate an ability to meet any of the requirements.  |