

# EQUALITY IMPACT ASSESSMENT AND ANALYSIS (EqIAA)

## LIBRARY SERVICES REVIEW –CONSULTATION PHASE 2

### SECTION 1 – INTRODUCTION

South Gloucestershire Libraries provide a statutory service to everyone in South Gloucestershire and is currently delivered through a network of 13 branch libraries and one mobile library.

Outcomes delivered by the service include:

- Literate individuals
- Community cohesion
- Skilled citizens
- Engaged children and young people
- Digitally fluent residents
- Improved access to information
- Health and well-being of the community

These are achieved by key strategic aims of the service:

1. To support and encourage reading and literacy
2. Ensure people can access and make full use of digital resources
3. Provide neutral and safe community venues offering an exciting experience through a vibrant activity programme and range of services delivered through a trained workforce
4. Provide access to trusted sources of information and guidance on how people can access information both at a local and national level
5. Support the health and well-being of individuals
6. Enable people to have a lifetime of lifelong learning

The above is delivered through the following services and facilities:

- A comprehensive range of books, audio books and books in large print
- Access to computers and a range of software &, free Wi-Fi access
- Information services
- DVDs and CDs for hire
- Photocopying (except Chipping Sodbury Library)
- Language learning packs
- A wide range of learning opportunities
- Newspapers and magazines
- A range of children's events and school holiday activities
- Space for hire
- Online resources (ebooks, eaudio etc)

The council savings programme is our response to national austerity measures and the sharp fall in the amount of grant funding received from central government. The council has already saved £56 million mainly through efficiency measures but we are now planning to save a further £22 million by 2019-20. All areas of the council have been given outline savings targets on this journey towards 2020.

Our library service has been identified as an area which could potentially contribute towards these savings. To understand how this might be achieved we ran a first phase of consultation over spring and summer 2016. This consultation looked at potential delivery options for the library service in the future.

The Environment and Community Services Committee considered the results of this first phase of consultation and has selected a preferred option for the future of the library service. This preferred option was the subject of a further round of consultation during autumn 2016.

The key points in the new preferred option are:

- The savings target would be reduced from £650,000 to £500,000 (within a budget of £2.6 million), enabling staffed opening hours to be reduced by a smaller amount than proposed in consultation phase 1.
- The service would introduce an 'open access' technology to enable libraries to open without staff, extending opening times by up to 100% on current hours (through a one off investment in the equipment required).
- The mobile library service would be replaced with community centre based libraries across South Gloucestershire and run by volunteer groups.
- South Gloucestershire Council would fund the costs of running the Chipping Sodbury library building with the service being delivered by volunteers
- The book fund would be reduced by £81,000

### ***Open Access - extending opening hours for Council run libraries***

Open Access is a method of making the range of library services available for public use without the need for staffing at specific times of the week and would complement the periods when the library will be staffed. Option LIB4 would see the installation of Open Access in all libraries maintained by the Council and would enable residents to use libraries, including the lending of stock and accessing the IT during times when the library is unstaffed. This provides a considerable increase in opening hours.

Libraries will have staffed opening hours during the week at times to reflect current usage.

### ***Use of Volunteers***

South Gloucestershire libraries already use volunteers to provide enhanced services (such as the IT support to help people get online). Public consultation results showed residents felt that volunteers should only be used to support paid staff and should not be used to run library services in isolation.

Option LIB4 involves volunteers continuing to be used to provide enhanced services but not being used to support core provision.

There are some areas (Chipping Sodbury; Community Centre Libraries) where volunteers would be used to provide a service instead of the Council and these are described below.

### ***Chipping Sodbury Library***

Consultation feedback gave strong support for a library in Chipping Sodbury, however, the library is in close proximity to Yate Library and due to its size the library offers limited library services – essentially the loan of books and access to 3 PCs.

It is therefore proposed that the Council no longer provides staffing for Chipping Sodbury library. However, if agreement can be reached for a local group to operate this library capital funding would be made available from the local Section 106 Agreements to fund improvements such as self-service and Open Access. The Council's library service would also provide professional expertise and stock. The Council will work with the local community and provide support to help deliver this option.

### ***Mobile Library / Community Centre Libraries***

The mobile library remains very expensive per user and it is proposed to withdraw the service. Four communities, based in rural areas, responded to the consultation document in May 2016 to express

interest in operating Community Centre Libraries. These would be a mini library within a community centre with a range of library books to suit the needs of that community.

The library service would supply:

- Regular exchange of books – possibly every month depending on need.
- Access to the library issue system – this would allow the centres to issue / discharge items, this would be required if we were to support with supplying specific book requests.
- Access to the library catalogue – see [www.librarieswest.org.uk](http://www.librarieswest.org.uk).
- Supply of reservations – the frequency of visits would need to be agreed and it might be that the volunteers collect from their nearest library on a regular basis.
- Training of volunteers – this would be around using the system, how to look for books and useful websites for book information.

The community centre would supply:

- Secure display of books.
- Named volunteer for contact.
- Shelving to display stock.
- Access to Wi-Fi to upload data – the system is very bandwidth light so a Wi-Fi dongle would be adequate on a laptop provided by the centre

Four areas have come forward at this stage the Council could support up to 10 community centres. During the consultation period the council will be working with a range of communities to develop this option

In addition, the home library visiting service will continue to be provided to meet the needs of those with disabilities or who may be housebound which prevent them from being able to visit a community library.

### ***Support for individual libraries***

As part of the public consultation on changes to the library service held between February and May 2016, local groups including Town and Parish Councils were given the opportunity to express interest in working with the Council to secure additional opening hours to those funded by South Gloucestershire Council. These discussions will continue during the consultation period

The Council has also offered to support groups who may wish to form local groups on a formal basis to help support the delivery of library services – no formal expressions have been received but the council is open to any such expressions in the future

### ***Equality Training***

Volunteers operating Community Centre Libraries or staffed hours at Chipping Sodbury will require equalities training in the council's equality policies and processes, in order to ensure the quality of service provided by existing trained staff is maintained. This training is currently provided to staff within operational budgets and resources, and will be sufficient to meet the needs of volunteers.

### ***Stock rotation***

As part of the changes required in order to meet savings targets, the stock fund would be reduced by £81k per annum (32%). However, in order to maximise the use made of available stock some £12,000 would be invested in new software which uses a sophisticated algorithm to target underused stock, which will be moved on a regular basis to libraries where it will be more popular.

## **SECTION 2 – RESEARCH AND CONSULTATION**

A consultation period was held from 22 February until 13 May 2016, which covered Phase 1 of the Library Services Review. This consultation gained significant information regarding equalities issues relating to Library Services.

A second round of consultation was held from 12th October 2016 and 2nd January 2017 which specifically focussed on proposed service changes and developments with explanation of the proposals, different options and the drivers and rationale behind them. A wide range of equalities related information was also gained from this consultation feedback and this EqIAA seeks to specifically analyse that information and at the same time, take account of the results of the first consultation in order that a comprehensive approach is taken to assessing and analysing equalities impacts.

**For ease of reading this EqIAA, the research and consultation data is shown in Appendix 1.**

**Section 3 of this EqIAA presents the key points emerging from the research and consultation data and goes on to discuss the key equalities issues emerging in respect of the proposals.**

## SECTION 3 – IDENTIFICATION AND ANALYSIS OF EQUALITIES ISSUES AND IMPACTS

This section of the EqIAA shows usage levels by protected characteristic groups across South Gloucestershire and for each library individually. The section then goes on to discuss the research and consultation findings in detail, thus enabling an analysis of equalities impact to be set out.

### Overarching Finding

The research and consultation data clearly show that:

- Younger people
- Older people
- Females
- Disabled People
- People from BAME backgrounds

would be proportionately more impacted should Library services change. This is because these groups have the highest level of usage of Library services.

### Findings for South Gloucestershire and Individual Libraries - Usage

South Gloucestershire Library Service – All Libraries	
Age	<ul style="list-style-type: none"> <li>• The <b>0 – 10 age group has the highest usage</b> of Library Services and as such would be proportionately more impacted should Library Services change.</li> <li>• The <b>over 60 age group has a proportionately higher usage</b> of Library Services and as such would be proportionately more impacted should Library Services change.</li> </ul>
Younger Age & Gender	<ul style="list-style-type: none"> <li>• <b>Within the 0 – 10 age group, girls and boys have a more equal usage level than any other age group</b> and as such both girls and boys (and boys in particular when compared to the average usage data i.e. boys are more likely to use libraries at this age than at any other age) in this age group would be proportionately more impacted should Library Services change.</li> </ul>
Gender	<ul style="list-style-type: none"> <li>• <b>Females are proportionately more likely</b> than Males to use Library Services and as such would be proportionately more impacted should Library Services change.</li> </ul>
Race	<ul style="list-style-type: none"> <li>• Usage according to ethnicity does not mirror the overall South Gloucestershire trends in all instances. Only people from a “<i>White – English/Welsh/Scottish/Northern Irish/British</i>” background and “<i>White – Irish</i>” background are proportionately more likely to use libraries at older ages. <b>People from other BAME groups are proportionately more likely to use libraries</b> at the younger and middle age groups.</li> <li>• <b>People from BAME groups are significantly more likely to be library members</b> than people from ‘White British’ backgrounds. Indeed, table 4 shows that people from the majority of BAME groups are far more likely to be library members than people from White backgrounds.</li> <li>• As such people from BAME groups would be proportionately more impacted should Library Services change.</li> </ul>

<b>Bradley Stoke Library</b>	
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from BAME backgrounds are proportionately more likely to use this library and as such would be proportionately more impacted should Library Services change at this Library.</li> <li>• People from Asian, Black, Mixed/Multiple and White Irish and White Other backgrounds were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• Bradley Stoke Library is most regularly used people from Asian and Black backgrounds and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Those looking after their home/family were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the 26 – 40 and 41 – 60 age groupings are the second and third largest user groups (18% and 20%) and as such would be proportionately more impacted should Library Services change</li> <li>• Young people aged 0 – 15 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• Students were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 26 – 60 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 year and as such would be proportionately more impacted should Library Services change.</li> <li>• Bradley Stoke Library is most regularly used by people aged 0 – 17 and students and as such would be proportionately more impacted should Library Services change.</li> </ul>

<b>Cadbury Heath Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• The largest user group is the 0 – 10 age group and as such would be proportionately more impacted should Library Services change.</li> <li>• The second largest user group is the Over 60 age group and as such would be proportionately more impacted should Library Services change.</li> <li>• Young people aged 11 – 15 were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Disabled People were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• Cadbury Heath Library is most regularly used by disabled people – Cadbury Heath Library is equal second in respect of Libraries most popularly usage by disabled people and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Females are proportionately more likely to be use Cadbury Heath Library and as such would be proportionately more impacted should Library Services change.</li> </ul>

<b>Chipping Sodbury Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group (42% of users) and as such would be proportionately more impacted should this Library Service change.</li> <li>• Young people aged 0 – 10 were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Chipping Sodbury Library has the second highest usage by Disabled People and as such would be proportionately more negatively impacted should this Library Service cease.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Asian, Black, and Mixed/Multiple backgrounds were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.</li> </ul>
<b>General</b>	<p>It is noted that:</p> <ul style="list-style-type: none"> <li>• 85% of its users have already used libraries other than Chipping Sodbury Library.</li> <li>• Chipping Sodbury Library is the Library with the lowest usage in South Gloucestershire.</li> </ul>



<b>Downend Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group (28%) and as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 26 - 40 were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Those looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Downend Library has a proportionately higher usage by Disabled People and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Asian backgrounds were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that 62% of its users have already used libraries other than Downend Library.</li> </ul>

<b>Emersons Green Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the 41 – 60 age grouping is the second largest user group (20%) and as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 11 - 15 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• Students were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 26 – 60 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services change.</li> <li>• 0 - 17 year olds, students and 26 – 40 year olds were most likely to use Emersons Green Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Those looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Disabled people and those with long term sickness/disabilities were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Black, Mixed and White Irish and White Other backgrounds were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that 55% of its users have already used libraries other than Emersons Green Library.</li> </ul>

<b>Filton Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• People aged 18 - 25 were more likely than average to have stated that they have used Filton Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• 0 - 10 year olds and students were most likely to use Filton Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from BAME backgrounds are proportionately more likely to use this Library and as such would be proportionately more impacted should Library Services change.</li> <li>• People from Asian and Black backgrounds were more likely than average to have stated that they have used Filton Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• People from a Black background were most likely to use Filton Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Filton Library has a proportionately higher usage by Disabled People and as such would be proportionately more impacted should Library Services change.</li> <li>• People reporting a long term sickness/disability were most likely to use Filton Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that 39% of its users have already used libraries other than Filton Library.</li> </ul>

<b>Hanham Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• The largest user group is the 0 – 10 age group as such would be proportionately more impacted should Library Services change.</li> <li>• The over 60 user group is the second largest user group as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 11 – 17 were more likely than average to have stated that they have used Hanham Library over the last 2 years as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 26 – 40 were more likely than average to have stated that they have used Hanham Library over the last 2 years as such would be proportionately more impacted should Library Services change.</li> <li>• 0 - 17 year olds, students and 26 – 40 year olds were most likely to have stated they use this Library regularly as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Females are proportionately more likely to be using Hanham Library, and this is true across all age groupings as such would be proportionately more impacted should Library Services change.</li> </ul>

<b>Kingswood Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• People aged 16 – 25 were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 41 – 60 were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Black and Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Kingswood Library has a proportionately higher usage by Disabled People and as such would be proportionately more impacted should Library Services change.</li> <li>• People reporting a long term sickness/disability were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>

<b>Patchway Library</b>	
<b>Age and Gender</b>	<ul style="list-style-type: none"> <li>Females in the over 60 user group are more likely to use Library Services than Males, however, Males have a proportionately higher usage of this Library when compared to the South Gloucestershire average and as such Males as well as Females would be proportionately more impacted should Library Services change.</li> </ul>
<b>Age</b>	<ul style="list-style-type: none"> <li>People aged 11 - 15 were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>People aged 18 - 25 were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>Students were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>11 - 15 year olds were more likely to use Kingswood Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>People reporting a long term sickness/disability were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>People from BAME backgrounds are proportionately more likely to use this library and as such would be proportionately more impacted should Library Services change at this Library.</li> <li>There is a Gypsy and Traveller drop-in session held at Patchway library once per week and this is highly attended by families and children (average of 14 families attending per session). It is estimated by EMTAS<sup>1</sup> that all children attending these sessions are library members. As such, people from Gypsy and Traveller groups could be proportionately more negatively impacted should this Library Service change.</li> <li>People from Asian and Black backgrounds were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>People from Mixed/Multiple ethnicities were more likely to use Patchway Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>

<sup>1</sup> EMTAS – Ethnic Minority and Traveller Achievement Service.

<b>Staple Hill Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Staple Hill Library has a proportionately higher usage by Disabled People and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• People looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Staple Hill Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Staple Hill Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li> <li>• People from Black backgrounds were most likely to use Staple Hill Library regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that 58% of its users have already used libraries other than Staple Hill Library.</li> </ul>

<b>Thornbury Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Race</b>	<ul style="list-style-type: none"> <li>• People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were more likely than average to have stated that they have used Thornbury Library over the last 2 years and use it regularly and as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that only 29% of its users have already used libraries other than Thornbury Library.</li> </ul>



<b>Winterbourne Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• The largest user group is the 0 – 10 age group as such would be proportionately more impacted should Library Services change.</li> <li>• The over 60 user group is the second largest user group as such would be proportionately more impacted should Library Services change.</li> <li>• People aged 11 - 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years as such would be proportionately more impacted should Library Services change.</li> </ul>
<b>Gender</b>	<ul style="list-style-type: none"> <li>• Females are proportionately more likely to be using Winterbourne Library as such would be proportionately more impacted should Library Services change.</li> <li>• People looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Winterbourne Library over the last 2 years as such would be proportionately more impacted should Library Services change.</li> </ul>

## Yate Library

<b>Age</b>	<ul style="list-style-type: none"><li>• The largest user group is the 0 – 10 age group and as such would be proportionately more impacted should Library Services change.</li><li>• The over 60 user group is the second largest user group and as such would be proportionately more impacted should Library Services change.</li><li>• People aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li><li>• 16 – 25 year olds were most likely to use Yate Library regularly and as such would be proportionately more impacted should Library Services change.</li></ul>
<b>Disability</b>	<ul style="list-style-type: none"><li>• People with a long standing sickness/disability were more likely than average to have stated that they have used Yate Library over the last 2 years and as such would be proportionately more impacted should Library Services change.</li></ul>
<b>Gender</b>	<ul style="list-style-type: none"><li>• Females are proportionately more likely to be using Yate Library and as such would be proportionately more impacted should Library Services change.</li></ul>

<b>Mobile Library</b>	
<b>Age</b>	<ul style="list-style-type: none"> <li>• The over 60 age group has the highest usage level and as such would be proportionately more negatively impacted should this service cease.</li> <li>• People who stated they are retired were most likely to use the Mobile Library regularly and as such would be proportionately more negatively impacted should this service cease.</li> <li>• People aged 11 – 15 were more likely than average to have stated that they have used the Mobile Library over the last 2 years and as such would be proportionately more negatively impacted should this service cease.</li> </ul>
<b>Disability</b>	<ul style="list-style-type: none"> <li>• Disabled people have a proportionately higher usage level and as such would be proportionately more negatively impacted should this service cease.</li> <li>• Disabled people were more likely than average to have stated that they have used the Mobile Library over the last 2 years and as such would be proportionately more negatively impacted should this service cease.</li> <li>• Disabled people were most likely to use the Mobile Library regularly and as such would be proportionately more negatively impacted should this service cease.</li> </ul>
<b>General</b>	<ul style="list-style-type: none"> <li>• It is noted that 87% of Mobile Library users have already used libraries other than the Mobile Library.</li> </ul>

## Relevant National Information

The following points are also raised as part of this EqIAA:

### Age and Gender

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*”<sup>2</sup> reported that:

*“Boys continued to fall behind girls at the end of school. The gap widened in England...”*

The 0 – 10 age group has a high usage of libraries when compared to other groups. It is also noted that Males and Females have more equal usage of libraries at this age bracket when compared to libraries usage overall. This shows that the service is particularly effective for young boys and as such contributes to addressing the current gender gap where the above EHRC evidence shows that over the last 5 years, boys continued to fall behind girls at the end of school. Usage by boys of libraries does not necessarily result in a young person having a better outcome at the end of school, however, the usage of libraries from a young age is an important factor in building the skills necessary to succeed in education, and as the current gender gap in relation to boys is particularly evident across England, the Libraries Service provides a particularly effective service in respect of boys.

### Age and Race

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*”<sup>3</sup> reported that:

*“Gypsy and Traveller children in England continued to have the lowest attainment levels, and the gap between them and other White children widened as the latter saw larger improvements.”*

The information presented on page 8 shows that people between the ages of 11 and 15 from a Gypsy and Traveller background have a significantly higher usage of libraries when compared to the South Gloucestershire population.

### Age and Disability

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*”<sup>4</sup> reported that:

*“Young people were more likely than older people to experience poverty...”*

*“While the percentage of disabled people living in poverty fell, they remained more likely to live in poverty than non-disabled people. Their level of material deprivation (the ‘mean deprivation score’) rose significantly.”*

Use of Library services by young people is high and in some instances is relatively high for disabled people. It may be that Libraries are an important service for some where affordability of resources provided by the Library Service may otherwise mean that they would not have access to these resources.

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<sup>2</sup> <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

<sup>3</sup> <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

<sup>4</sup> <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

## **EqlAA Findings – Splitting Libraries into tiers based on current usage or using geographic clusters to coordinate patterns of staffed hours**

There were no significant differences amongst protected characteristic groups that indicated a preference for one approach or the other. Similar levels of agreement and disagreement with both approaches were recorded amongst all protected characteristic groups, including those groups most likely to be users of library services.

Table 51 shows that in the Phase 1 Consultation ‘having trained staff available to assist’ was the fourth most important aspect of the Library Service, and was rated of particularly high importance by many groups who are proportionately more likely to use Libraries (Older people, Disabled people, People from an Asian background, people from White Irish and White Other backgrounds).

The Phase 2 consultation also received a significant number of comments citing the importance of staff.

Therefore it is anticipated that the combination of three elements would together provide the maximum benefit for library users: a) match staffed hours to current levels of usage, b) co-ordinate staffed hours between libraries which are geographically near each other, and c) provide staffed hours which reflect local library use. As a result, this would have the most positive impact on those with high usage of library services, which as the data indicates are:

- The 0 – 10 age group;
- The over 60 age group;
- Females;
- People from BAME groups;
- Disabled people and people reporting a long term sickness/disability in the cases of those libraries where usage levels are higher than average;
- People from Gypsy and Traveller backgrounds in the case of Patchway Library.

**NB.** Staffing hours are discussed below.

## **EqlAA Findings – Options presented in the consultation and Open Access**

Of the options presented, the consultation data shows that the option gaining most support from consultees was *Option 5: The council should not cut staffed hours* (see table 55). Those more likely than average to support this option were:

- 11-15 years
- 16-17 years
- 18-25 years
- 26-40 years
- Students
- People from BAME backgrounds

In particular, it is noted that people from a BAME background are more likely than average to favour this option than other options and this group has a proportionately higher usage of library services.

The other option gaining a significant level of agreement was *Option 1: A staffed hours pattern based on current usage levels, with no staffed hours on some days (as in the current delivery model)* (see table 55). Those more likely than average to support this option were:

- 16-17 years
- Males
- Disabled people

Option 2 was not a preferred option with 25.7% of respondents agreeing with this proposal.

Of those with a higher level of agreement with this proposal only 11 – 15 year olds agreed to a higher level than the overall agreement for Option 1. Further to this option, when asked how the additional hour should be used, *extending staffed hours at the end of the day* and *by half an hour at both ends of the day* were both equally chosen by consultation respondents. When looking at protected characteristics, extending the staffed hours by half an hour at both ends of the day was more likely to be chosen by those who have proportionately higher levels of library services (10 or under, People from BAME backgrounds, disabled people and long term sick/disabled).

The proposal to use an open access swipe card system to extend the amount of time that registered users can access libraries when staff are not present (see Table 61) received more disagreement than agreement (46.7% vs. 38.6% respectively). Younger people, including Under 10s (66.6%) were more likely than average to favour the proposal, as were 26 – 40 years (48%), Males (44.2%), Students (47.6%) and people from BAME backgrounds (41.6%). Disabled people (50%), 18 – 25 years (59.1%) and People looking after home/family (54.1%) were more likely than average to disagree with the proposal. Of all of these groups, 10 and under and People from BAME backgrounds are proportionately more likely to be users of library services.

Issues particularly surrounding access during non staffed hours for disabled people was raised by respondents and it is also noted that disabled people were more likely than average to disagree with the proposal to use an open access swipe card system. There would be a negative impact for people with various disabilities who would be likely to experience lower levels of accessibility (e.g. people with a visual impairment) if they require staff to assist them during a visit, as staffed hours would be reduced under Open Access when compared to the current delivery approach. However, a level of staffed hours is to be retained and this provides some mitigation against negative impact.

When asked if the suggested hours for open access of 08:30am - 19:30pm are the right ones (see Table 62), more respondents agreed than disagreed (43.0% vs. 25.5% respectively). As a group with a proportionately high usage of library services, people from a BAME background were more likely than average to disagree with the suggested timings (47.20%), however, 38.9% of respondents from a BAME background still agreed with the suggested timings. In mitigation, weekly staffed hours would be reviewed on a regular basis in the future to take account of changes in use and demand. The hours suggested show an increase in library opening hours. Respondents to the consultation noted that for some (e.g. those working full time) this would represent a positive impact as libraries would be open for longer; however, for others, particularly those who value staff members highly, this would result in a negative impact.

When asked how likely they were to use a library when it is open access mode for a range of services, table 63 shows the results of those stating they would be unlikely to use certain services. Of those who have high levels of library use, those aged 10 or under stated that they would be quite/very unlikely to use the library to issue books and DVDs. Females said they would be quite/very unlikely to use the library computers and printing facilities. Over 60s said they would be quite/very unlikely to use the library for personal space or study or for a group activity such as a social group meeting or a class visit.

Overall 68% of respondents reported they were 'very likely' or 'quite likely' to use open access for at least one activity (table 65) with those groups significantly proportionately more likely to use open access being 16 – 17 years, 26 – 40 years, students, long term sick/disabled and people from a BAME background. 19.10% of respondents said they would be 'very unlikely' to use open access in answer to every activity (i.e. wouldn't use open access for anything). Overall, there were no groups who stated they would be less likely to use open access than more likely to use open access i.e. every group stated they would be far more likely to use open access than not (table 67).

The Open Access system would allow for a 100% increase in opening hours of South Gloucestershire Libraries. There are however, concerns which have been raised by residents and library users. These are detailed below (see table 63).

- Safety of the building and its contents were cited as a concern by all respondents except 10 or under and 11-15. Likewise, personal safety was cited as a concern by all respondents except 11- 15 years, Males and people from a White Other background.
- Long term sick/disabled people were more likely than average to be concerned about not being able to use technology and equipment breaking.
- Younger people were more likely than average to be concerned about getting locked in, equipment breaking and not being able to find stock.

Most groups stated a concern for personal safety during open access mode. The library service will be encouraging use of the library by groups which may allay some of these concerns. In addition, libraries would be covered by CCTV which would record both inside the building and outside, and each person entering would be recorded. Concerns were raised in the consultation about the effectiveness of this system and an action to disseminate information on the safety records of libraries to users on a regular basis may assist in increasing confidence levels of those who feel vulnerable when libraries are in open access mode. At closing time an announcement would warn people in plenty of time that the library that the building is closing. Once closed, if someone has not left the building, an alarm would be activated and security staff would be alerted. It would be important to take mitigating action against these concerns by providing regular information to users on safety.

Long term sick/disabled people were more likely than average to be concerned about not being able to use technology and equipment breaking. Younger people were more likely than average to be concerned about getting locked in, equipment breaking and not being able to find stock. The provision of staffed hours would provide some mitigation of these concerns.

It is noted that for various reasons those under the age of 16 would not be permitted to use libraries during unstaffed hours, unless accompanied by a parent or carer. This has the potential to result in a negative impact for younger people, however, in mitigation of this, people would be encouraged to use libraries during staffed hours. In planning the revised staffed opening hours an additional mitigation would be the consideration of staffed hours outside school hours. Our research with other authorities in England currently using Open Access models of delivery show that all restrict access to those aged under 16 during unstaffed hours for reasons including safeguarding of adults / children and that this approach has worked well with no safeguarding concerns arising.

The registration process for open access would include an induction session to learn how open access works and this would involve careful planning to ensure that issues pertaining to equalities are covered during the sessions and this would assist in addressing individual concerns and access issues.

Overall, there were no groups who stated they would be less likely to use open access than more likely to use open access i.e. every group stated they would be far more likely to use open access than not. However, the concerns of residents have been raised via the consultation and mitigating actions have been identified as indicated above. These actions will require close monitoring and evaluation on an ongoing basis.

Open access would see 11 libraries (with the exception of the Mobile Library, Chipping Sodbury Library and Hanham Library ) remain open for longer. This would result in a retention of local libraries as well as longer opening hours, albeit some of those hours being unstaffed. An increase in opening hours would result in a positive impact for library users and in particular those identified by this EqIAA as having high levels of usage.

## **EqlAA Findings – Mobile Library**

The data shows that no longer providing the Mobile Library would result in a proportionately more negative impact for disabled people, older people and younger people.

However, it is noted that this service has a low level of use in comparison to the other libraries, the current mobile library is in need of replacement and it is the most expensive library per member in South Gloucestershire.

Supporting vulnerable residents through the home library service provided to those with disabilities which prevent them from being able to visit a community library or branch library without support would mitigate some of the negative impacts identified. This would be dependent on the availability of volunteers or friends / family to deliver this service. If this option is pursued, it would be important to communicate the decision widely in order for the full extent of the mitigation to be realised.

It is noted that 87% of Mobile Library users have already used libraries other than the Mobile Library.

## **EqlAA Findings – Chipping Sodbury Library**

The council is proposing to continue funding the costs of Chipping Sodbury library building on the understanding that a volunteer group would provide the staff to keep the library running. This would mean the library would still be available as a community resource for local people to access. The council's library service would also provide professional expertise to the group and stock and IT support for the library.

Paid library staff are trained in equalities, and thus are able to take proper account of the particular needs of users with protected characteristics. If volunteers were to provide core services unsupervised by Council staff, mandatory equality training would be provided, and steps taken to ensure volunteers comply with the Council's equality policies and procedures.

It is noted that:

- 85% of its users have already used libraries other than Chipping Sodbury Library.
- Chipping Sodbury Library is the Library with the lowest usage in South Gloucestershire.

## **EqlAA Findings – Reducing the book fund**

Having a good range of books and other stock available was the second most important aspect of library services according to the phase 1 consultation – and in particular to those aged 0 - 10. This proposal would therefore, result in a negative impact.

59.00% of respondents to the Phase 2 Consultation disagreed with this proposal. There were no groups who were more likely to agree than disagree with this proposal. The consultation comments received noted that a reduction to the book fund would result in people from lower socio-economic groups being at a disadvantage.

It is proposed that the stock fund be reduced; this reduction will change per annum in order to meet savings targets. However, in order to mitigate this impact and to maximise the use made of available stock some £12,000 would be invested in new software which uses a sophisticated algorithm to target underused stock, which will be moved on a regular basis to libraries where it will be more popular. This would provide a good level of mitigation of impact identified.



## SECTION 4 - EqIAA OUTCOME

As a result of this EqIAA, negative impacts have been identified in relation to the proposed actions. In addition, actions which provide levels of mitigation of these negative impacts have also been identified. These actions are listed in Section 5 of this EqIAA for clarity.

In particular, the following groups have been identified as experiencing negative impacts should the proposed actions be pursued:-

Protected Characteristic Group(s)	Impact	Mitigating Actions
Disabled People Older People	The potential for negative impacts has been raised surrounding levels of accessibility to library buildings and library services whilst in open access mode.	The retention of reduced levels of staffed hours provides some mitigation of these impacts.
People aged under 16 years	Negative impact whilst libraries are in open access mode for people under the age of 16 years.	The options to be accompanied by a parent / carer and to access some libraries during staffed hours provide some mitigation of these impacts.
All – particularly those with proportionately higher levels of library use i.e. – Younger people – Older people – Females – Disabled People – People from BAME backgrounds	A reduction in the level of staffed hours has a negative impact where people wish to access staff skills and support, for example: – Assistance with general queries; – Assistance with technology; – Managing/preventing behaviour issues. – General social contact and contact with a person who can refer individuals to other council services.	Open access would ensure that libraries are open longer, albeit with reduced staffing levels. This has the potential to result in a positive impact for those who cannot currently access libraries during current opening times.
Females Younger Age Groups People with a Learning Difficulty People from some BAME Groups	The potential for negative impacts has been raised when libraries are in open access mode for people with concerns for personal safety.	– Encourage use of the library by groups which may allay some of these concerns. – Use of CCTV. – An action to disseminate information on the safety records of libraries to users on a regular basis may assist in increasing confidence levels of those who feel vulnerable when libraries are in open access mode.
All	The issue of the quality of service provided by volunteers when compared to that of staff has been raised.	The implementation of training for all volunteers in the council's equality policies and procedures would ensure a continuation of good levels of service for all along with support from the library service

Protected Characteristic Group(s)	Impact	Mitigating Actions
Disabled People Older People	Ceasing the provision of the Mobile Library would result in a negative impact for current users who are proportionately more likely to be disabled and elderly people.	The provision and promotion of the home library service would provide some mitigation of these impacts. At Hanham Library it was not possible to provide safe exit for people with physical disabilities during Open Access hours in line with guidance from the Health and Safety officer, therefore Open Access will not be introduced at this library
All – and particularly people from lower socio-economic groups (which, nationally, is proportionately more likely to include people from BAME backgrounds, disabled people and older people)	A reduction in the book fund would result in a negative impact.	The introduction of new software to ensure a constant change of stock would provide a good level of mitigation. This is supported by access to the LibrariesWest catalogue – older people are given a 50% reduction on reservation charges
People from Gypsy and Traveller backgrounds	A continuation of the Gypsy & Traveller drop-in service held at Patchway Library would result in a neutral impact in respect of this review. It is however, noted that this service delivers a significant positive impact with high usage levels by this community.	Continuation of the Gypsy & Traveller drop-in service held at Patchway Library.

**Overall Outcome**

Decision	Response	Reason(s) and Justification
<b>Outcome 1:</b> No major change required.	<input type="checkbox"/>	
<b>Outcome 2:</b> Adjustments to remove barriers or to better promote equality have been identified.	<input checked="" type="checkbox"/>	Negative impacts have been identified – as summarised in the above table. However, actions have been identified (as listed in section 5, below) which seek to provide a level of mitigation of the negative impacts identified. It is important that these actions be proactively pursued and their success monitored by the service area.
<b>Outcome 3:</b> Continue despite having identified potential for adverse impact or missed opportunities to promote equality.	<input type="checkbox"/>	
<b>Outcome 4:</b> Stop and rethink.	<input type="checkbox"/>	

## **SECTION 5 – ACTIONS TO BE TAKEN AS A RESULT OF THIS EqIAA**

- Review the weekly staffed and Open Access hours on a regular basis.
- Provide regular information to users on a wide range of safety issues whilst using libraries in open access mode.
- Ensure wide publicity of the home library service. This communication should particularly cover the South Gloucestershire Disability Equality Forum and the South Gloucestershire Over 50s Forum. In addition, the service will be promoted whilst the Mobile Library is still operational in order to ensure that current users are aware of this alternative. It will also be important to recruit additional volunteers and to encourage users to see if other friends and family could support their access
- Pursue the implementation of community centre libraries.
- Continue funding the costs of Chipping Sodbury library building and work with volunteers to keep the library running, and provide professional expertise to the group and stock and IT support for the library.
- Introduce new software to maximise the use of stock.
- Continue to assess equalities data on an ongoing basis in respect of library usage to assess the impact of any change.
- Improve access to online services (virtual services, ebooks) and increasing digital inclusion opportunities for disabled and older people through continuing support to people in the provision of skills and access to IT.
- Design and implement a training programme for volunteers covering the Council's equality policies and procedures and ensure that all volunteers successfully undertake the training.
- Review the induction session for users to learn how open access works to ensure that issues pertaining to equalities are covered during the sessions.

## **SECTION 6 – EVIDENCE INFORMING THIS EqIAA**

Sources of information:

- ONS data – census 2011
- South Gloucestershire Library Service data
- “*Is Britain Fairer? The state of equality and human rights 2015*” - the Equality and Human Rights Commission's statutory five-yearly report on equality and human rights progress in England, Scotland and Wales.
- Phase 1 and Phase 2 consultation feedback

## Appendix 1

### RESEARCH AND CONSULTATION DATA INFORMING THIS EqIAA

#### Notes:-

- In line with Council Policy, data is collected in relation to the protected characteristics of Age, Disability, Race and Sex.
- Data in relation to Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Religion or Belief and Sexual Orientation is not collected in respect of library users as they are not believed to be relevant to the services offered via the Library Service.
- Figures in consultation data tables may not sum because of rounding and because a proportion of respondents preferred not to say their age, gender, disability or ethnicity. Figures in research tables cover those consultation respondents who answered the equalities monitoring questions at the end of the consultation survey and therefore sometimes differ slightly from the full table of results in the main consultation report.
- Groups with a significantly higher usage rate have been highlighted in the research tables.
- Groups with a significantly higher usage rate and a significantly lower usage rate have been highlighted (green and red) in the consultation tables.

# Appendix 1

## Consultation Response

The following table assesses the protected characteristics of consultation respondents.

**Table 1: Percentage of respondents to the consultations according to protected characteristic as compared to the overall South Gloucestershire population and known library user data.**

Characteristic	Respondents % Consultation Phase 1	Respondents % Consultation Phase 2	South Gloucestershire Population (Census 2011) %	Total library users data %
Female	64.8	61.2	50.5	63.0
Male	29.7	29.2	49.5	37.0
Disabled	9.8	5.7	15.6	3.8
10 and Under	0.7	0.3	13	29
11 - 15	1.3	1.3	5	7
16 or 17	0.4	0.4	3	1
18 - 25	1.7	2.0	10	3
26 - 40	17.0	15.2	19	14
41 – 60	27.9	28.7	28	21
Over 60	46.6	42.1	23	24
Arab/Asian	1.3	1.9	2.6	2.9
Black/Caribbean/African/Other	0.5	0.5	0.9	0.8
Mixed/Multiple Ethnicities	0.4	0.6	1.5	1.0
White –British	74.3	76.6	91.9	63.2
White Irish & White Other	7.1	5.6	3.0	3.2
Other Ethnic Groups	0.9	0.2	0.3	0.7

**Note: Respondent and library user data does not sum because some respondents preferred not to say information regarding their gender, disability, age and ethnicity.**

- In terms of gender a proportionate percentage of males and females to that of library users responded to both consultations.
- In terms of disability, of the people responding to the question “Do you consider yourself disabled Yes / No, 9.8% and 5.7% respectively of respondents identified themselves as disabled
- In terms of age, more older people responded to both consultations than younger people, however many of the respondents were parents and grandparents responding on behalf of their families including children. Many of the older people will have less access to their own transport and therefore be reliant on public transport to travel to libraries they cannot easily access without transport. This is reflected in the priorities for the service in maintaining the provision and open hours of local libraries.
- In terms of ethnicity the response from white ethnic groups (including British) was consistent with the proportion of users. The response rate from Black, Asian and Mixed backgrounds was consistently lower than the proportion of users, however the numbers were sufficiently high to enable valid analysis of views.
- An analysis of previous consultations tells us that the age profile of respondents for both consultations is broadly similar to that from other surveys.

The feedback shows that a proportion of respondents preferred not to say in relation to their gender, disability, age and ethnicity. Considering the data shown in the above table, it is anticipated that the consultation response, aside from gaining a high response rate, gained good representation from the diverse communities/library service-users of South Gloucestershire.

## Appendix 1

### Gender and Age of Library Users

**Table 2: Gender and Age groupings of Library Service users.**

All Libraries (Total users: 39,958)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	16%	14%	53%	47%
11 to 15	4%	3%	61%	39%
16 to 17	1%	0%	69%	31%
18 to 25	2%	1%	72%	28%
26 to 40	10%	3%	75%	25%
41 to 60	14%	6%	69%	31%
over 60	15%	9%	61%	39%
<b>Total users:</b>	<b>63%</b>	<b>37%</b>		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

Table 2 shows:-

- Females are proportionately more likely to be library service users, and this is true across all age groupings.
- The largest user group is the 0 – 10 age group. There is a more even gender split within this group i.e. girls and boys have a more equal usage of library services, 53% vs. 47% as compared to 63% vs. 37% overall.
- The second largest user group is the Over 60 age group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group, nearly as likely as the over 60 user group to be using library services.
- Age groupings between 11 and 25 have the lowest usage of Library Services.

## Appendix 1

### Ethnicity and Age of Library Users

**Table 3: Age and Ethnicity Groupings of Library users.**

Ethnicity	0 – 10	11 -15	16 – 17	18 – 25	26 – 40	41 – 60	over 60	Unknown Age	Total	South Glos Total Population <sup>5</sup>
Asian/Asian British – Indian	2.0%	1.4%	1.4%	1.0%	4.2%	1.0%	0.0%	0.5%	1.7%	1.0%
Asian/Asian British – Pakistani	0.4%	0.7%	0.9%	0.2%	0.5%	0.2%	0.0%	0.0%	0.3%	0.3%
Asian/Asian British – Chinese	0.4%	0.6%	0.5%	0.6%	0.6%	0.7%	0.1%	0.0%	0.4%	0.5%
Asian/Asian British – Other	0.5%	0.5%	0.7%	0.7%	1.0%	0.7%	0.1%	0.7%	0.5%	0.6%
Black/African/Caribbean/Black British – African	0.5%	0.6%	1.1%	1.4%	1.1%	0.5%	0.0%	0.0%	0.5%	0.4%
Black/African/Caribbean/Black British – Caribbean	0.1%	0.2%	0.2%	0.2%	0.1%	0.2%	0.0%	0.2%	0.1%	0.4%
Black/African/Caribbean/Black British – Other	0.2%	0.3%	0.5%	0.2%	0.1%	0.2%	0.0%	0.0%	0.2%	0.1%
Mixed/Multiple Ethnic Groups – White & Asian	0.6%	0.6%	1.4%	0.2%	0.2%	0.2%	0.0%	0.7%	0.3%	0.4%
Mixed/Multiple Ethnic Groups – White & Black African	0.4%	0.2%	0.2%	0.1%	0.2%	0.1%	0.0%	0.2%	0.2%	0.2%
Mixed/Multiple Ethnic Groups – White & Black Caribbean	0.5%	0.5%	0.0%	0.3%	0.2%	0.1%	0.0%	0.2%	0.3%	0.6%
Mixed/Multiple Ethnic Groups – Other	0.3%	0.2%	0.2%	0.2%	0.2%	0.1%	0.0%	0.2%	0.2%	0.3%
White – English /Welsh/ Scottish / Northern Irish / British	63.3%	61.2%	48.7%	57.4%	58.6%	64.7%	70.2%	43.1%	63.2%	91.9%
White – Irish	0.1%	0.1%	0.2%	0.4%	0.2%	0.3%	0.3%	0.2%	0.2%	0.5%
White - Gypsy or Irish Traveller	0.0%	0.4%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%	0.1%
White – Other	2.4%	2.3%	2.8%	5.5%	6.8%	2.9%	0.7%	0.9%	3.0%	2.5%
Any Other ethnic group	0.5%	1.2%	1.4%	1.1%	1.0%	0.5%	0.0%	0.2%	0.6%	0.4%
Unknown / Declined	27.9%	28.7%	39.5%	29.6%	24.7%	27.2%	28.3%	52.6%	28.0%	

**Note: The highlighted results show users with a disproportionately high level of usage of library services.**

<sup>5</sup> ONS data – census 2011



## Appendix 1

It is clear that usage according to ethnicity does not mirror the overall trends in all instances. Key issues emerging include:

### **Asian/Asian British – Indian**

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 26 – 40 age group.

### **Asian/Asian British – Pakistani**

Have a significantly higher proportion of Library Services users in the 11 – 15, 16 – 17 and 26 - 40 age groups.

### **Asian/Asian British – Chinese**

Have a significantly higher proportion of Library Services users in the 11 - 60 age groups.

### **Asian/Asian British – Other**

Have a significantly higher proportion of Library Services users in the, 16 – 17, 18 – 25 and 41 - 60 age groups.

### **Black/African/Caribbean/Black British – African**

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 11 – 40 age groups.

### **Black/African/Caribbean/Black British – Caribbean**

Have a significantly higher proportion of Library Services users in the 11 – 25 age groups and the 41 – 60 age group.

### **Black/African/Caribbean/Black British – Other**

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 11 - 17 age groups.

### **Mixed/Multiple Ethnic Groups – White & Asian**

Have a significantly higher proportion of Library Services users in the 0 - 17 age groups.

### **Mixed/Multiple Ethnic Groups – White & Black African**

Have a significantly higher proportion of Library Services users in the 0 - 10 age group.

### **Mixed/Multiple Ethnic Groups – White & Black Caribbean**

Have a significantly higher proportion of Library Services users in the 0 - 15 age groups.

### **Mixed/Multiple Ethnic Groups – Other**

Have a significantly higher proportion of Library Services users in the 0 - 10 age group.

### **White – English/Welsh/Scottish/Northern Irish/British**

Have a significantly higher proportion of Library Services users in the 0 – 10 age group, the 41 – 60 age group and the over 60 age group.

### **White – Irish**

Have a significantly higher proportion of Library Services users in the 18 – 25 age group, the 41 – 60 age group and the over 60 age group.

### **White - Gypsy or Irish Traveller**

Have a significantly higher proportion of Library Services users in the 11 - 15 age group.

## Appendix 1

### White – Other

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 18 - 40 age groups.

### Any Other ethnic group

Have a significantly higher proportion of Library Services users in the 18 - 40 age groups.

## Ethnicity and Library Membership

The following table adds further information in respect of the protected characteristic of 'Race' by investigating library membership according to ethnicity (collated in 2014). It shows the percentage of people in each library catchment area according to ethnicity who are library members.

**Table 4: Percentage of each 'broad ethnicity group' resident in each library catchment area who are library members.**

Library	Asian	Black	Chinese	Mixed	White
Bradley Stoke Library	89%	35%	23%	26%	13%
Cadbury Heath Library	10%	46%	7%	17%	8%
Chipping Sodbury Library	Numbers are so small individuals could be identified.				
Downend Library	32%	32%	5%	28%	19%
Emersons Green Library	57%	24%	31%	32%	21%
Filton Library	82%	41%	36%	32%	17%
Hanham Library	30%	67%	5%	15%	10%
Kingswood Library	40%	38%	9%	19%	10%
Patchway Library	75%	16%	19%	10%	11%
Staple Hill Library	54%	98%	16%	47%	23%
Thornbury Library	16%	21%	18%	11%	14%
Winterbourne Library	23%	6%	9%	29%	15%
Yate Library	31%	19%	11%	16%	10%
<b>South Gloucestershire Totals:</b>	<b>73%</b>	<b>46%</b>	<b>25%</b>	<b>22%</b>	<b>17%</b>

The data show that:

BAME groups are significantly more likely to be library members than people from 'White' backgrounds i.e.

- 73% of people from an 'Asian' background living in South Gloucestershire are library members.
- 46% of people from a 'Black' background living in South Gloucestershire are library members.
- 25% of people from a 'Chinese' background living in South Gloucestershire are library members.
- 22% of people from a 'Mixed' background living in South Gloucestershire are library members.
- 17% of people from a 'White' background living in South Gloucestershire are library members.

BAME membership is higher than 'White' membership in every library in South Gloucestershire, with the exception of 'Chinese' membership being lowest in Cadbury Heath, Downend, Hanham, Kingswood and Winterbourne libraries.

Therefore residents from BME backgrounds would be disproportionately impacted by changes to the service.

## Appendix 1

### Disability and Library Membership

**Table 5: Proportion of Disabled users according to Library.**

Library	Disability declared	No disability declared	Unknown/declined to answer	% of people in catchment Note 1
Bradley Stoke Library	1.8%	84.4%	13.8%	12.5%
Emersons Green Library	2.7%	87.5%	9.8%	14.6%
Winterbourne Library	2.8%	84.4%	12.8%	16.5%
Hanham Library	3.0%	77.6%	19.4%	17.7%
Yate Library	3.2%	76.3%	20.5%	15.4%
Cadbury Heath Library	3.4%	81.1%	15.6%	15.6%
Patchway Library	3.4%	85.8%	10.7%	16.1%
Thornbury Library	3.6%	84.5%	12.0%	16.0%
Filton Library	4.0%	77.0%	19.0%	16.0%
Kingswood Library	4.2%	73.4%	22.4%	17.4%
Downend Library	4.5%	84.6%	10.9%	16.2%
Staple Hill Library	4.6%	82.5%	12.9%	18.3%
Chipping Sodbury Library	5.4%	71.5%	23.1%	15.9%
Mobile Library	6.0%	51.6%	42.4%	14.8%

*Note:*

*This is based on those responding YES to a and b to the census question - Are your day to day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months*

- a. Yes limited a lot*
- b. Yes limited a little*

Key issues emerging include;

- The highlighted cells (yellow) in the above table show those libraries used by a higher than average proportion of disabled people.
- In particular, it is noted that the Mobile Library shows the highest proportion of disabled people as being active users of this service.

# Appendix 1

## Individual Libraries

Having identified an overall trend of higher usage of library services amongst Females, Younger People, Older People, People from BAME backgrounds and, in relation to some libraries, Disabled People, this EqIAA now goes on to investigate users in respect of each individual library.

The following pages of this EqIAA display research and consultation data in order to explore the users of each library in more detail.

## Appendix 1

### Bradley Stoke Library

**Table 6: Gender and Age groupings of Bradley Stoke Library users.**

Bradley Stoke (Total users: 7,947)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	19%	16%	53%	46%
11 to 15	5%	3%	63%	36%
16 to 17	1%	0%	68%	32%
18 to 25	2%	1%	72%	28%
26 to 40	13%	5%	72%	28%
41 to 60	13%	7%	65%	34%
over 60	7%	6%	57%	43%
Declined/Unknown	0%	0%		
<b>Total users:</b>	<b>62%</b>	<b>38%</b>		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 7: Protected characteristic groupings of consultation respondents stating usage of Bradley Stoke Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 8: Protected characteristic groupings of consultation respondents using Bradley Stoke Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	<b>13%</b>	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	<b>11%</b>	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	<b>11%</b>	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	<b>9%</b>	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	<b>8%</b>	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	<b>7%</b>	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	<b>7%</b>	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	<b>6%</b>	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	<b>6%</b>	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	<b>5%</b>	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	<b>4%</b>	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	<b>4%</b>	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	<b>4%</b>	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	<b>2%</b>	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	<b>0%</b>	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

## Appendix 1

### Research Data

- Females are proportionately more likely to use Bradley Stoke Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 63% vs. 37%.
- Compared to all libraries 26 – 60 year olds are more likely to use this library.
- Males aged over 60 are more likely than average to be users at Bradley Stoke Library.
- Users aged 41 – 60 are the third largest user group, nearly as likely as the over 60 user group to be using library services.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

### Consultation Data

- Young people aged 0 – 15 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Students were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People aged 26 – 60 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Those looking after their home/family were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People from Asian, Black, Mixed/Multiple and White Irish and White Other backgrounds were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Disabled people were less likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People who have retired were less likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Bradley Stoke Library is the 8<sup>th</sup> most regularly used library by consultation respondents.
- Bradley Stoke Library is most regularly used by people aged 0 – 17, students and people from Asian and Black backgrounds.

### Comment

- Information in relation to age matches in respect of both the research and consultation data showing a high level of usage of Bradley Stoke Library amongst younger people as well as those in middle age groups. The above average usage is probably due to the location of the library within a Leisure Centre.
- In addition, the high levels of usage noted via the consultation of people from BAME backgrounds is expected considering the population of the Bradley Stoke area and the ethnicity data shown in table 4.
- Younger people and students were around twice as likely as average to have stated they use this Library regularly.
- People from Black and Asian backgrounds were four to five times more likely than average to have stated they use this Library regularly



## Appendix 1

### Cadbury Heath Library

**Table 9: Gender and Age Groupings of Cadbury Heath Library users.**

Cadbury Heath (Total users: 1,800)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	18%	18%	50%	49%
<b>11 to 15</b>	4%	3%	56%	41%
<b>16 to 17</b>	1%	0%	56%	44%
<b>18 to 25</b>	2%	0%	82%	18%
<b>26 to 40</b>	8%	2%	82%	18%
<b>41 to 60</b>	12%	4%	72%	26%
<b>over 60</b>	15%	8%	65%	35%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	63%	37%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 10: Protected characteristic groupings of consultation respondents stating use of Cadbury Heath Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 11: Protected characteristic groupings of consultation respondents using Cadbury Heath Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be use Cadbury Heath Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 50% vs. 49% as compared to 63% vs. 37%.
- The second largest user group is the Over 60 age group. Females in this age group are more likely to use Library Services than Males. This mirrors the 'whole South Gloucestershire picture'.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- Young people aged 11 – 15 were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years.
- Disabled People were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years.
- Cadbury Heath Library is the 11<sup>th</sup> most regularly used library by consultation respondents.
- Cadbury Heath Library is most regularly used by disabled people – Cadbury Heath Library is equal second in respect of Libraries most popularly usage by disabled people.

## Comment

The consultation has shown that people aged 11 – 15 and disabled people also have a significant level of usage at Cadbury Heath Library. Disabled people were over twice as likely as average to have stated they use this Library regularly.

## Appendix 1

### Chipping Sodbury Library

**Table 12: Gender and Age Groupings of Chipping Sodbury Library users.**

Chipping Sodbury (Total users: 1,276)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	8%	9%	44%	52%
<b>11 to 15</b>	2%	1%	70%	27%
<b>16 to 17</b>	0%	0%	80%	20%
<b>18 to 25</b>	2%	1%	63%	33%
<b>26 to 40</b>	7%	2%	80%	20%
<b>41 to 60</b>	15%	5%	75%	25%
<b>over 60</b>	30%	12%	70%	28%
<b>Declined/Unknown</b>	0%	1%		
<b>Total users:</b>	68%	32%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 13: Protected characteristic groupings of consultation respondents using Chipping Sodbury Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 14: Protected characteristic groupings of consultation respondents using Chipping Sodbury Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Chipping Sodbury Library, and this is true across most age groupings. Overall, Females are more likely to be using Chipping Sodbury Library when compared to the South Gloucestershire average.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- Males aged 0 – 10 are more likely than Females aged 0 – 10 to use Chipping Sodbury Library.
- As per the 'whole South Gloucestershire picture', age groupings 11 to 15, 16 to 17 and 18 to 25 have the lowest usage of this Library.

## Consultation Data

- Young people aged 0 – 10 were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.
- People from Asian, Black, and Mixed/Multiple backgrounds were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.
- Chipping Sodbury Library is the 12<sup>th</sup> most regularly used library by consultation respondents.

## Comment

In-line with the research findings, the consultation has shown that younger people stated a lower than average usage of Chipping Sodbury Library. Older people stated a slightly higher than average usage of Chipping Sodbury Library, although this was not a significantly higher level of usage.



## Appendix 1

### Downend Library

**Table 15: Gender and Age Groupings of Downend Library users.**

Downend (Total users: 3,720)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	15%	13%	52%	47%
<b>11 to 15</b>	4%	2%	59%	40%
<b>16 to 17</b>	1%	0%	78%	22%
<b>18 to 25</b>	2%	1%	65%	35%
<b>26 to 40</b>	9%	2%	82%	17%
<b>41 to 60</b>	14%	6%	69%	30%
<b>over 60</b>	17%	11%	59%	40%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	62%	38%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 16: Protected characteristic groupings of consultation respondents using Downend Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 17: Protected characteristic groupings of consultation respondents using Downend Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Downend Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- However, the over 60 user group is very closely followed by the 0 – 10 user group – the second largest user group.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 26 - 40 were more likely than average to have stated that they have used Downend Library over the last 2 years.
- Those looking after a home/family were more likely than average to have stated that they have used Downend Library over the last 2 years.
- People from Asian backgrounds were more likely than average to have stated that they have used Downend Library over the last 2 years.
- People from Other Ethnicities were less likely than average to have stated that they have used Downend Library over the last 2 years.
- Downend Library is the 4<sup>th</sup> most regularly used library by consultation respondents.
- 16 and 17 year olds were least likely to use Downend Library regularly.

## Comment

This contrasts with the research data where more younger and more older people were shown to be users of Downend Library.

## Appendix 1

### Emersons Green Library

**Table 18: Gender and Age Groupings of Emersons Green Library users.**

Emersons Green (Total users: 4,779)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	20%	17%	53%	46%
11 to 15	4%	3%	57%	41%
16 to 17	1%	0%	70%	30%
18 to 25	2%	1%	70%	30%
26 to 40	11%	3%	76%	24%
41 to 60	14%	6%	68%	31%
over 60	9%	7%	58%	42%
Declined/Unknown	0%	0%		
<b>Total users:</b>	<b>63%</b>	<b>37%</b>		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 19: Protected characteristic groupings of consultation respondents using Emersons Green Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 20: Protected characteristic groupings of consultation respondents using Emersons Green Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in the	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Emersons Green Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 63% vs. 37%.
- In contrast to the South Gloucestershire average, the 41 – 60 age grouping is the second largest user group.
- The over 60 user group is the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Students were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- People aged 26 – 60 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Those looking after a home/family were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Disabled people and those with long term sickness/disabilities were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Those who stated they are retired were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- People from Black, Mixed and White Irish and White Other backgrounds were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Emersons Green Library is the 5<sup>th</sup> most regularly used library by consultation respondents.
- 0 - 17 year olds, students, 26 – 40 year olds and people from an Asian background were most likely to use Emersons Green Library regularly.
- People from a Black background and people with a long term sickness/disability were least likely to use Emersons Green Library regularly.

## Comment

In contrast to the research data, the 0 – 10 age group and the over 60 age group reported lower usage of Emersons Green Library over the last 2 years. However, the 0 – 10 age group said that they used this library regularly.

Also in contrast to the research data, the 11 – 15 age group reported a higher than average usage of Emersons Green Library over the last 2 years and a regular usage.

Younger people and people from an Asian background were around twice as likely as average to have stated they use this Library regularly.



## Appendix 1

### Filton Library

**Table 21: Gender and Age Groupings of Filton Library users.**

Filton (Total users: 2,919)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	14%	13%	51%	48%
<b>11 to 15</b>	3%	3%	55%	44%
<b>16 to 17</b>	1%	0%	64%	33%
<b>18 to 25</b>	3%	1%	66%	33%
<b>26 to 40</b>	10%	6%	61%	37%
<b>41 to 60</b>	13%	7%	64%	36%
<b>over 60</b>	14%	8%	63%	37%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	60%	40%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 22: Protected characteristic groupings of consultation respondents using Filton Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	10%	6%	11%	8%	12%	4%	5%	13%	11%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 23: Protected characteristic groupings of consultation respondents using Filton Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Filton Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 51% vs. 48% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 18 - 25 were more likely than average to have stated that they have used Filton Library over the last 2 years.
- People from Asian and Black backgrounds were more likely than average to have stated that they have used Filton Library over the last 2 years.
- 16 and 17 years olds were less likely than average to have stated that they have used Filton Library over the last 2 years.
- People from Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Filton Library over the last 2 years.
- Filton Library is the 2<sup>nd</sup> most regularly used library by consultation respondents.
- 0 - 10 year olds, students, people reporting a long term sickness/disability and people from a Black background were most likely to use Filton Library regularly.
- People from Mixed/Multiple and Other Ethnicities were least likely to use Filton Library regularly.

## Comment

In-line with the research data, younger people were slightly more likely to have stated that they used Filton Library. People aged 0 – 10 were nearly twice as likely as average to have stated they use this Library regularly.

## Appendix 1

### Hanham Library

**Table 24: Gender and Age Groupings of Hanham Library users.**

Hanham (Total users: 3,911)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	17%	15%	53%	46%
<b>11 to 15</b>	4%	3%	62%	37%
<b>16 to 17</b>	1%	0%	62%	38%
<b>18 to 25</b>	2%	1%	78%	20%
<b>26 to 40</b>	10%	3%	79%	21%
<b>41 to 60</b>	12%	5%	69%	30%
<b>over 60</b>	15%	9%	62%	38%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	63%	37%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 25: Protected characteristic groupings of consultation respondents using Hanham Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 26: Protected characteristic groupings of consultation respondents using Hanham Library most regularly.**

Which one of these libraries do you use most often?																							
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups	
No. of Respondents:	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34	
Hanham	<b>13%</b>	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%	
Filton	<b>11%</b>	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%	
Yate	<b>11%</b>	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%	
Downend	<b>9%</b>	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%	
Emersons Green	<b>8%</b>	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%	
Thornbury	<b>7%</b>	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%	
Winterbourne	<b>7%</b>	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%	
Bradley Stoke	<b>6%</b>	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%	
Staple Hill	<b>6%</b>	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%	
Kingswood	<b>5%</b>	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%	
Cadbury Heath	<b>4%</b>	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%	
Chipping Sodbury	<b>4%</b>	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%	
The Mobile Library	<b>4%</b>	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%	
Patchway	<b>2%</b>	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%	
Not used a South Gloucestershire library in th	<b>0%</b>	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Hanham Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 11 – 17 were more likely than average to have stated that they have used Hanham Library over the last 2 years.
- People aged 26 – 40 were more likely than average to have stated that they have used Hanham Library over the last 2 years.
- People from Asian and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Hanham Library over the last 2 years.
- Hanham Library is the 1<sup>st</sup> most regularly used library by consultation respondents.
- 0 - 17 year olds, students and 26 – 40 year olds were most likely to have stated they use this Library regularly.

## Comments

The consultation has shown that people aged 11 – 40 also have a significant level of usage at Hanham Library.

The younger age groups are most likely to use Hanham Library and use it regularly. 11 – 17 year olds are around twice as likely as average to use this Library regularly.

Should Open Access not be introduced then the impact on local groups would be greater than other libraries, local libraries are available at Cadbury Heath and Kingswood.



## Appendix 1

### Kingswood Library

**Table 27: Gender and Age Groupings of Kingswood Library users.**

Kingswood (Total users: 3,931)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	14%	12%	54%	45%
<b>11 to 15</b>	4%	2%	60%	39%
<b>16 to 17</b>	1%	0%	59%	41%
<b>18 to 25</b>	3%	1%	68%	31%
<b>26 to 40</b>	11%	4%	73%	27%
<b>41 to 60</b>	14%	7%	65%	34%
<b>over 60</b>	15%	9%	61%	39%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	61%	37%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 28: Protected characteristic groupings of consultation respondents using Kingswood Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 29: Protected characteristic groupings of consultation respondents using Kingswood Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Kingswood Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 16 – 25 were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People aged 41 – 60 were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People reporting a long term sickness/disability were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People from Black and Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
  
- Kingswood Library is the 10<sup>th</sup> most regularly used library by consultation respondents.
- 0 - 17 year olds and people from Mixed/Multiple ethnicities were least likely to use Kingswood Library regularly.
- People from Black backgrounds were least likely to use Kingswood Library regularly.

## Comment

The consultation has shown that people aged 16 – 25 and 41 – 60, and people from Black and Mixed/Multiple ethnic backgrounds also use Kingswood Library. People from Black backgrounds are over 5 times more likely than average to have stated they use this Library regularly.

## Appendix 1

### Patchway Library

**Table 30: Gender and Age Groupings of Patchway Library users.**

Patchway (Total users: 1,744)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	16%	14%	54%	45%
<b>11 to 15</b>	5%	4%	56%	44%
<b>16 to 17</b>	1%	1%	54%	46%
<b>18 to 25</b>	4%	1%	80%	20%
<b>26 to 40</b>	13%	5%	72%	28%
<b>41 to 60</b>	12%	5%	69%	30%
<b>over 60</b>	10%	7%	59%	40%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	64%	36%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 31: Protected characteristic groupings of consultation respondents using Patchway Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 32: Protected characteristic groupings of consultation respondents using Patchway Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Patchway Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males, however, Males have a proportionately higher usage of this Library when compared to the South Gloucestershire average.
- Users aged 41 – 60 are the third largest user group with a very similar level of usage to the over 60 age group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People aged 18 - 25 were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- Students were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People reporting a long term sickness/disability were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People from Asian and Black backgrounds were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- Patchway Library is the least regularly used library by consultation respondents.
- 11 - 15 year olds and people from Mixed/Multiple ethnicities were more likely to use Patchway Library regularly.

## Comment

The consultation has shown that people aged 11 – 15 and 18 – 25, and people from Asian and Black backgrounds also have a significant level of usage at Patchway Library. 11 - 15 year olds and people from Mixed/Multiple ethnicities were over twice as likely as average to have stated they use this Library regularly.



## Appendix 1

### Staple Hill Library

**Table 33: Gender and Age Groupings of Staple Hill Library users.**

Staple Hill (Total users: 3,502)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	13%	12%	51%	48%
<b>11 to 15</b>	4%	2%	64%	35%
<b>16 to 17</b>	1%	0%	68%	30%
<b>18 to 25</b>	2%	1%	72%	28%
<b>26 to 40</b>	10%	3%	77%	22%
<b>41 to 60</b>	14%	6%	70%	29%
<b>over 60</b>	18%	11%	62%	38%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	62%	38%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 34: Protected characteristic groupings of consultation respondents using Staple Hill Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 35: Protected characteristic groupings of consultation respondents using Staple Hill Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Staple Hill Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- The second largest user group is the 0 – 10 age group with a more even gender split than average i.e. girls and boys have a more equal usage of library services, 51% vs. 48% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People looking after a home/family were more likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- People from Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- People aged under 10 were less likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- Staple Hill Library is the 9<sup>th</sup> most regularly used library by consultation respondents.
- People looking after a home/family and people from Black backgrounds were most likely to use Staple Hill Library regularly.

## Comment

In contrast to the research findings, people aged under 10 were less likely than average to have stated that they have used Staple Hill Library over the last 2 years.

People looking after a home/family and people from Black backgrounds were two to three times more likely than average to have stated they use this Library regularly.

## Appendix 1

### Thornbury Library

**Table 36: Gender and Age Groupings of Thornbury Library users.**

Thornbury (Total users: 4,135)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	14%	11%	54%	45%
<b>11 to 15</b>	4%	2%	64%	36%
<b>16 to 17</b>	1%	0%	75%	25%
<b>18 to 25</b>	2%	1%	75%	25%
<b>26 to 40</b>	8%	2%	77%	22%
<b>41 to 60</b>	13%	6%	70%	30%
<b>over 60</b>	21%	13%	61%	38%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	62%	35%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 37: Protected characteristic groupings of consultation respondents using Thornbury Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<b>No. of Respondents:</b>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 38: Protected characteristic groupings of consultation respondents using Thornbury Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Thornbury Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- The second largest user group is the 0 – 10 age group with a more even gender split than average i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were more likely than average to have stated that they have used Thornbury Library over the last 2 years.
- People aged 11 – 17 were less likely than average to have stated that they have used Thornbury Library over the last 2 years.
- People from Asian backgrounds were less likely than average to have stated that they have used Thornbury Library over the last 2 years.
- Thornbury Library is the 6<sup>th</sup> most regularly used library by consultation respondents.
- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities also were most likely to use Thornbury Library regularly.
- Young people and people from an Asian background were less likely to report using this Library regularly.

## Comment

- The consultation has shown that people from Mixed/Multiple ethnic backgrounds and Other Ethnicities also have a significant level of usage at Thornbury Library. People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were around times more likely than average to have stated they use this Library regularly.



## Appendix 1

### Winterbourne Library

**Table 39: Gender and Age Groupings of Winterbourne Library users.**

Winterbourne (Total users: 2,160)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	19%	17%	52%	47%
<b>11 to 15</b>	6%	4%	62%	37%
<b>16 to 17</b>	1%	0%	72%	28%
<b>18 to 25</b>	1%	0%	69%	25%
<b>26 to 40</b>	8%	2%	79%	20%
<b>41 to 60</b>	12%	5%	72%	28%
<b>over 60</b>	15%	9%	62%	37%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	62%	38%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 40: Protected characteristic groupings of consultation respondents using Winterbourne Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 41: Protected characteristic groupings of consultation respondents using Winterbourne Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	<b>13%</b>	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	<b>11%</b>	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	<b>11%</b>	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Winterbourne Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 52% vs. 47% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- People looking after a home/family were more likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- Disabled people and people reporting a long term sickness/disability were less likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- People from a Black background were less likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- Winterbourne Library is the 7<sup>th</sup> most regularly used library by consultation respondents.
- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities also were least likely to use Winterbourne Library regularly.

## Comment

In contrast to the research data, people ages 11 – 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years. People from Black and Other Ethnicities were significantly less likely than average to have stated that they use this Library regularly.

## Appendix 1

### Yate Library

**Table 42: Gender and Age Groupings of Yate Library users.**

Yate (Total users: 8,729)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	15%	14%	52%	47%
<b>11 to 15</b>	4%	3%	59%	40%
<b>16 to 17</b>	1%	0%	71%	29%
<b>18 to 25</b>	2%	1%	66%	32%
<b>26 to 40</b>	9%	3%	75%	25%
<b>41 to 60</b>	13%	6%	68%	31%
<b>over 60</b>	15%	10%	60%	39%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	62%	38%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 43: Protected characteristic groupings of consultation respondents using Yate Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 44: Protected characteristic groupings of consultation respondents using Yate Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using Yate Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 52% vs. 47% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years.
- People with a long standing sickness/disability were more likely than average to have stated that they have used Yate Library over the last 2 years.
- People aged 11 – 15 were less likely than average to have stated that they have used Yate Library over the last 2 years.
- People from Asian, Black and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Yate Library over the last 2 years.
- Yate Library is the 3<sup>rd</sup> most regularly used library by consultation respondents.
- 16 – 25 year olds were most likely to use Yate Library regularly.
- Under 10s and people from an Asian background were least likely to use Yate Library regularly.

## Comment

In contrast to the research data, the consultation shows that people aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years and to have used it regularly.



## Appendix 1

### The Mobile Library

**Table 45: Gender and Age Groupings of Mobile Library users.**

Mobile (Total users: 770)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
<b>0 to 10</b>	9%	7%	45%	52%
<b>11 to 15</b>	2%	2%	53%	47%
<b>16 to 17</b>	0%	0%	100%	0%
<b>18 to 25</b>	1%	0%	71%	29%
<b>26 to 40</b>	4%	1%	88%	12%
<b>41 to 60</b>	12%	2%	81%	16%
<b>over 60</b>	42%	16%	71%	28%
<b>Declined/Unknown</b>	0%	0%		
<b>Total users:</b>	65%	27%		

**Note:** The highlighted results show users with a disproportionately high level of usage of library services.

## Appendix 1

**Table 46: Protected characteristic groupings of consultation respondents using Mobile Library in last 2 years.**

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	<b>27%</b>	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	<b>22%</b>	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	<b>22%</b>	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	<b>21%</b>	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	<b>20%</b>	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	<b>19%</b>	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	<b>18%</b>	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	<b>18%</b>	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	<b>12%</b>	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	<b>12%</b>	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	<b>11%</b>	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	<b>8%</b>	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	<b>7%</b>	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	<b>5%</b>	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	<b>1%</b>	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

## Appendix 1

**Table 47: Protected characteristic groupings of consultation respondents using Mobile Library most regularly.**

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	<b>13%</b>	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	<b>11%</b>	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	<b>11%</b>	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	<b>9%</b>	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	<b>8%</b>	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	<b>7%</b>	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	<b>7%</b>	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	<b>6%</b>	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	<b>6%</b>	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	<b>5%</b>	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	<b>4%</b>	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	<b>4%</b>	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	<b>4%</b>	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	<b>2%</b>	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	<b>0%</b>	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

# Appendix 1

## Research Data

- Females are proportionately more likely to be using the Mobile Library, and this is true across all age groupings.
- By far the largest user group in the over 60 age group.
- The 0 – 10 age group is the second largest user group, closely followed by the 41 - 60 age group. This is mainly due to visits to preschool groups
- The 0 – 10 age group has more Males users than Female users; this is in contrast to the South Gloucestershire average data. It is also worth noting that there is a more even gender split than average i.e. girls and boys have a more equal usage of Mobile library services, 45% vs. 52% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

## Consultation Data

- People aged 11 – 15 were more likely than average to have stated that they have used the Mobile Library over the last 2 years.
- Disabled people were more likely than average to have stated that they have used the Mobile Library over the last 2 years.
- People from Asian, Black and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used the Mobile Library over the last 2 years.
- The Mobile Library is the 13<sup>th</sup> most regularly used library by consultation respondents.
- Disabled people and those who stated they are retired were most likely to use the Mobile Library regularly.

## Comment

In-line with the research data, Disabled people were significantly more likely than average to have stated that they use the Mobile Library. In addition people aged 11 – 15 were also significantly more likely than average to have stated that they use the Mobile Library. Disabled people and those who stated they are retired were most likely to use the Mobile Library regularly.

# Appendix 1

## Further Consultation Responses

The phase 1 consultation also asked people how often they use a range of library services. The following table provides the responses.

**Table 48: Protected characteristic groupings of consultation respondents utilising a range of library services.**

How often do you use the following library services?		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled-Yes	Disabled-No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>		<b>3644</b>	<b>27</b>	<b>46</b>	<b>13</b>	<b>63</b>	<b>618</b>	<b>1016</b>	<b>1699</b>	<b>2360</b>	<b>1081</b>	<b>356</b>	<b>2961</b>	<b>128</b>	<b>225</b>	<b>8</b>	<b>1601</b>	<b>48</b>	<b>19</b>	<b>15</b>	<b>2708</b>	<b>260</b>	<b>34</b>
Borrow books	Weekly	<b>24%</b>	<b>37%</b>	<b>69%</b>	<b>24%</b>	<b>32%</b>	<b>24%</b>	<b>21%</b>	<b>26%</b>	<b>21%</b>	<b>26%</b>	<b>21%</b>	<b>30%</b>	<b>31%</b>	<b>30%</b>	<b>21%</b>	<b>42%</b>	<b>18%</b>	<b>33%</b>	<b>23%</b>	<b>25%</b>	<b>24%</b>	
	Fortnightly	<b>30%</b>	<b>37%</b>	<b>20%</b>	<b>8%</b>	<b>22%</b>	<b>26%</b>	<b>24%</b>	<b>37%</b>	<b>31%</b>	<b>30%</b>	<b>33%</b>	<b>31%</b>	<b>27%</b>	<b>27%</b>	<b>23%</b>	<b>38%</b>	<b>23%</b>	<b>21%</b>	<b>13%</b>	<b>31%</b>	<b>30%</b>	
	Monthly	<b>24%</b>	<b>19%</b>	<b>30%</b>	<b>8%</b>	<b>24%</b>	<b>23%</b>	<b>28%</b>	<b>23%</b>	<b>25%</b>	<b>22%</b>	<b>18%</b>	<b>25%</b>	<b>24%</b>	<b>26%</b>	<b>22%</b>	<b>22%</b>	<b>21%</b>	<b>11%</b>	<b>33%</b>	<b>25%</b>	<b>24%</b>	
	Less often	<b>13%</b>	<b>7%</b>	<b>7%</b>	<b>15%</b>	<b>14%</b>	<b>12%</b>	<b>17%</b>	<b>11%</b>	<b>12%</b>	<b>16%</b>	<b>9%</b>	<b>14%</b>	<b>10%</b>	<b>10%</b>	<b>13%</b>	<b>11%</b>	<b>8%</b>	<b>21%</b>	<b>13%</b>	<b>13%</b>	<b>14%</b>	
Browse or read books, newspapers and magazines in the library	Never	<b>2%</b>	<b>0%</b>	<b>4%</b>	<b>0%</b>	<b>6%</b>	<b>3%</b>	<b>2%</b>	<b>1%</b>	<b>1%</b>	<b>3%</b>	<b>1%</b>	<b>2%</b>	<b>3%</b>	<b>1%</b>	<b>3%</b>	<b>1%</b>	<b>0%</b>	<b>5%</b>	<b>0%</b>	<b>2%</b>	<b>3%</b>	
	Weekly	<b>20%</b>	<b>7%</b>	<b>22%</b>	<b>46%</b>	<b>25%</b>	<b>24%</b>	<b>20%</b>	<b>18%</b>	<b>19%</b>	<b>22%</b>	<b>19%</b>	<b>20%</b>	<b>27%</b>	<b>22%</b>	<b>21%</b>	<b>18%</b>	<b>50%</b>	<b>21%</b>	<b>33%</b>	<b>19%</b>	<b>22%</b>	
	Fortnightly	<b>14%</b>	<b>22%</b>	<b>17%</b>	<b>8%</b>	<b>10%</b>	<b>15%</b>	<b>13%</b>	<b>14%</b>	<b>13%</b>	<b>15%</b>	<b>11%</b>	<b>14%</b>	<b>15%</b>	<b>16%</b>	<b>10%</b>	<b>14%</b>	<b>10%</b>	<b>11%</b>	<b>7%</b>	<b>14%</b>	<b>15%</b>	
	Monthly	<b>13%</b>	<b>11%</b>	<b>15%</b>	<b>15%</b>	<b>6%</b>	<b>13%</b>	<b>15%</b>	<b>12%</b>	<b>12%</b>	<b>14%</b>	<b>8%</b>	<b>13%</b>	<b>16%</b>	<b>14%</b>	<b>13%</b>	<b>11%</b>	<b>8%</b>	<b>11%</b>	<b>13%</b>	<b>13%</b>	<b>15%</b>	
Use the library computers or free wi-fi	Less often	<b>15%</b>	<b>19%</b>	<b>17%</b>	<b>27%</b>	<b>15%</b>	<b>18%</b>	<b>13%</b>	<b>15%</b>	<b>15%</b>	<b>10%</b>	<b>16%</b>	<b>19%</b>	<b>14%</b>	<b>17%</b>	<b>12%</b>	<b>13%</b>	<b>10%</b>	<b>11%</b>	<b>33%</b>	<b>16%</b>	<b>15%</b>	
	Never	<b>12%</b>	<b>26%</b>	<b>11%</b>	<b>15%</b>	<b>13%</b>	<b>16%</b>	<b>12%</b>	<b>10%</b>	<b>13%</b>	<b>10%</b>	<b>12%</b>	<b>10%</b>	<b>13%</b>	<b>15%</b>	<b>9%</b>	<b>10%</b>	<b>8%</b>	<b>5%</b>	<b>8%</b>	<b>12%</b>	<b>13%</b>	
	Weekly	<b>14%</b>	<b>4%</b>	<b>35%</b>	<b>39%</b>	<b>35%</b>	<b>16%</b>	<b>18%</b>	<b>10%</b>	<b>12%</b>	<b>18%</b>	<b>10%</b>	<b>13%</b>	<b>31%</b>	<b>15%</b>	<b>30%</b>	<b>8%</b>	<b>33%</b>	<b>53%</b>	<b>13%</b>	<b>12%</b>	<b>14%</b>	
	Fortnightly	<b>6%</b>	<b>7%</b>	<b>13%</b>	<b>0%</b>	<b>5%</b>	<b>6%</b>	<b>8%</b>	<b>4%</b>	<b>5%</b>	<b>7%</b>	<b>6%</b>	<b>6%</b>	<b>7%</b>	<b>8%</b>	<b>6%</b>	<b>4%</b>	<b>15%</b>	<b>5%</b>	<b>0%</b>	<b>6%</b>	<b>7%</b>	
Place to work or study	Monthly	<b>8%</b>	<b>4%</b>	<b>15%</b>	<b>15%</b>	<b>8%</b>	<b>10%</b>	<b>9%</b>	<b>6%</b>	<b>7%</b>	<b>9%</b>	<b>7%</b>	<b>8%</b>	<b>11%</b>	<b>9%</b>	<b>5%</b>	<b>6%</b>	<b>2%</b>	<b>11%</b>	<b>20%</b>	<b>8%</b>	<b>8%</b>	
	Less often	<b>20%</b>	<b>26%</b>	<b>17%</b>	<b>31%</b>	<b>18%</b>	<b>24%</b>	<b>22%</b>	<b>18%</b>	<b>21%</b>	<b>17%</b>	<b>14%</b>	<b>21%</b>	<b>23%</b>	<b>27%</b>	<b>12%</b>	<b>17%</b>	<b>15%</b>	<b>11%</b>	<b>40%</b>	<b>20%</b>	<b>24%</b>	
	Never	<b>23%</b>	<b>41%</b>	<b>11%</b>	<b>8%</b>	<b>19%</b>	<b>25%</b>	<b>22%</b>	<b>24%</b>	<b>24%</b>	<b>23%</b>	<b>19%</b>	<b>25%</b>	<b>20%</b>	<b>21%</b>	<b>18%</b>	<b>24%</b>	<b>13%</b>	<b>5%</b>	<b>13%</b>	<b>24%</b>	<b>22%</b>	
	Weekly	<b>8%</b>	<b>4%</b>	<b>9%</b>	<b>31%</b>	<b>27%</b>	<b>11%</b>	<b>11%</b>	<b>4%</b>	<b>7%</b>	<b>8%</b>	<b>9%</b>	<b>7%</b>	<b>20%</b>	<b>9%</b>	<b>14%</b>	<b>3%</b>	<b>25%</b>	<b>47%</b>	<b>13%</b>	<b>7%</b>	<b>9%</b>	
Borrow CD, DVD, or audio books	Fortnightly	<b>3%</b>	<b>0%</b>	<b>13%</b>	<b>0%</b>	<b>8%</b>	<b>4%</b>	<b>4%</b>	<b>1%</b>	<b>3%</b>	<b>3%</b>	<b>5%</b>	<b>3%</b>	<b>5%</b>	<b>3%</b>	<b>2%</b>	<b>6%</b>	<b>1%</b>	<b>6%</b>	<b>5%</b>	<b>3%</b>	<b>3%</b>	
	Monthly	<b>5%</b>	<b>4%</b>	<b>20%</b>	<b>23%</b>	<b>10%</b>	<b>7%</b>	<b>7%</b>	<b>2%</b>	<b>5%</b>	<b>5%</b>	<b>4%</b>	<b>5%</b>	<b>13%</b>	<b>8%</b>	<b>1%</b>	<b>2%</b>	<b>5%</b>	<b>7%</b>	<b>5%</b>	<b>8%</b>	<b>3%</b>	
	Less often	<b>14%</b>	<b>26%</b>	<b>24%</b>	<b>23%</b>	<b>14%</b>	<b>21%</b>	<b>18%</b>	<b>9%</b>	<b>14%</b>	<b>16%</b>	<b>8%</b>	<b>15%</b>	<b>24%</b>	<b>22%</b>	<b>8%</b>	<b>8%</b>	<b>8%</b>	<b>19%</b>	<b>3%</b>	<b>27%</b>	<b>14%</b>	
	Never	<b>33%</b>	<b>48%</b>	<b>20%</b>	<b>15%</b>	<b>21%</b>	<b>35%</b>	<b>32%</b>	<b>33%</b>	<b>33%</b>	<b>33%</b>	<b>33%</b>	<b>35%</b>	<b>20%</b>	<b>32%</b>	<b>24%</b>	<b>33%</b>	<b>19%</b>	<b>11%</b>	<b>13%</b>	<b>34%</b>	<b>50%</b>	
Take children to read/borrow books	Weekly	<b>7%</b>	<b>0%</b>	<b>15%</b>	<b>8%</b>	<b>10%</b>	<b>11%</b>	<b>8%</b>	<b>4%</b>	<b>7%</b>	<b>6%</b>	<b>7%</b>	<b>6%</b>	<b>7%</b>	<b>10%</b>	<b>15%</b>	<b>4%</b>	<b>10%</b>	<b>21%</b>	<b>0%</b>	<b>6%</b>	<b>6%</b>	
	Fortnightly	<b>6%</b>	<b>11%</b>	<b>4%</b>	<b>8%</b>	<b>10%</b>	<b>9%</b>	<b>8%</b>	<b>4%</b>	<b>7%</b>	<b>5%</b>	<b>7%</b>	<b>6%</b>	<b>9%</b>	<b>7%</b>	<b>6%</b>	<b>4%</b>	<b>8%</b>	<b>0%</b>	<b>7%</b>	<b>6%</b>	<b>7%</b>	
	Monthly	<b>13%</b>	<b>22%</b>	<b>20%</b>	<b>23%</b>	<b>14%</b>	<b>21%</b>	<b>18%</b>	<b>7%</b>	<b>14%</b>	<b>13%</b>	<b>10%</b>	<b>14%</b>	<b>18%</b>	<b>17%</b>	<b>7%</b>	<b>7%</b>	<b>13%</b>	<b>0%</b>	<b>27%</b>	<b>13%</b>	<b>18%</b>	
	Less often	<b>25%</b>	<b>44%</b>	<b>28%</b>	<b>31%</b>	<b>18%</b>	<b>26%</b>	<b>31%</b>	<b>21%</b>	<b>25%</b>	<b>25%</b>	<b>16%</b>	<b>27%</b>	<b>29%</b>	<b>31%</b>	<b>16%</b>	<b>21%</b>	<b>35%</b>	<b>26%</b>	<b>27%</b>	<b>25%</b>	<b>32%</b>	
Attend children's activities	Never	<b>19%</b>	<b>11%</b>	<b>20%</b>	<b>23%</b>	<b>27%</b>	<b>15%</b>	<b>15%</b>	<b>22%</b>	<b>17%</b>	<b>23%</b>	<b>19%</b>	<b>19%</b>	<b>23%</b>	<b>16%</b>	<b>21%</b>	<b>23%</b>	<b>10%</b>	<b>26%</b>	<b>13%</b>	<b>19%</b>	<b>22%</b>	
	Weekly	<b>15%</b>	<b>22%</b>	<b>7%</b>	<b>8%</b>	<b>10%</b>	<b>42%</b>	<b>18%</b>	<b>5%</b>	<b>18%</b>	<b>11%</b>	<b>8%</b>	<b>16%</b>	<b>37%</b>	<b>12%</b>	<b>5%</b>	<b>31%</b>	<b>16%</b>	<b>7%</b>	<b>15%</b>	<b>18%</b>	<b>9%</b>	
	Fortnightly	<b>9%</b>	<b>19%</b>	<b>9%</b>	<b>8%</b>	<b>5%</b>	<b>21%</b>	<b>14%</b>	<b>8%</b>	<b>11%</b>	<b>7%</b>	<b>5%</b>	<b>10%</b>	<b>10%</b>	<b>18%</b>	<b>6%</b>	<b>5%</b>	<b>25%</b>	<b>16%</b>	<b>13%</b>	<b>9%</b>	<b>11%</b>	
	Monthly	<b>9%</b>	<b>15%</b>	<b>13%</b>	<b>0%</b>	<b>8%</b>	<b>13%</b>	<b>13%</b>	<b>6%</b>	<b>11%</b>	<b>7%</b>	<b>6%</b>	<b>11%</b>	<b>10%</b>	<b>14%</b>	<b>18%</b>	<b>1%</b>	<b>5%</b>	<b>19%</b>	<b>3%</b>	<b>27%</b>	<b>14%</b>	
Attend adult events or activities	Less often	<b>9%</b>	<b>4%</b>	<b>11%</b>	<b>15%</b>	<b>11%</b>	<b>5%</b>	<b>9%</b>	<b>10%</b>	<b>8%</b>	<b>5%</b>	<b>9%</b>	<b>10%</b>	<b>8%</b>	<b>9%</b>	<b>5%</b>	<b>4%</b>	<b>10%</b>	<b>13%</b>	<b>0%</b>	<b>13%</b>	<b>9%</b>	
	Never	<b>26%</b>	<b>19%</b>	<b>41%</b>	<b>62%</b>	<b>44%</b>	<b>10%</b>	<b>25%</b>	<b>31%</b>	<b>22%</b>	<b>34%</b>	<b>26%</b>	<b>34%</b>	<b>26%</b>	<b>36%</b>	<b>10%</b>	<b>28%</b>	<b>31%</b>	<b>8%</b>	<b>26%</b>	<b>20%</b>	<b>30%</b>	
	Weekly	<b>10%</b>	<b>15%</b>	<b>7%</b>	<b>0%</b>	<b>10%</b>	<b>33%</b>	<b>8%</b>	<b>3%</b>	<b>13%</b>	<b>5%</b>	<b>5%</b>	<b>11%</b>	<b>7%</b>	<b>27%</b>	<b>9%</b>	<b>3%</b>	<b>27%</b>	<b>5%</b>	<b>0%</b>	<b>10%</b>	<b>12%</b>	
	Fortnightly	<b>3%</b>	<b>7%</b>	<b>11%</b>	<b>15%</b>	<b>3%</b>	<b>9%</b>	<b>3%</b>	<b>1%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>	<b>3%</b>	<b>6%</b>	<b>7%</b>	<b>2%</b>	<b>1%</b>	<b>2%</b>	<b>5%</b>	<b>0%</b>	<b>4%</b>	<b>1%</b>	
Attend other community events, groups, classes and exhibitions	Monthly	<b>8%</b>	<b>22%</b>	<b>15%</b>	<b>15%</b>	<b>5%</b>	<b>16%</b>	<b>12%</b>	<b>2%</b>	<b>8%</b>	<b>7%</b>	<b>3%</b>	<b>9%</b>	<b>16%</b>	<b>17%</b>	<b>3%</b>	<b>2%</b>	<b>13%</b>	<b>5%</b>	<b>20%</b>	<b>8%</b>	<b>8%</b>	
	Less often	<b>13%</b>	<b>41%</b>	<b>13%</b>	<b>8%</b>	<b>11%</b>	<b>18%</b>	<b>19%</b>	<b>8%</b>	<b>15%</b>	<b>10%</b>	<b>5%</b>	<b>14%</b>	<b>22%</b>	<b>23%</b>	<b>7%</b>	<b>15%</b>	<b>5%</b>	<b>27%</b>	<b>14%</b>	<b>15%</b>	<b>12%</b>	
	Never	<b>31%</b>	<b>7%</b>	<b>39%</b>	<b>54%</b>	<b>51%</b>	<b>14%</b>	<b>32%</b>	<b>36%</b>	<b>27%</b>	<b>39%</b>	<b>30%</b>	<b>31%</b>	<b>37%</b>	<b>14%</b>	<b>32%</b>	<b>36%</b>	<b>19%</b>	<b>42%</b>	<b>27%</b>	<b>31%</b>	<b>37%</b>	
	Weekly	<b>5%</b>	<b>0%</b>	<b>7%</b>	<b>0%</b>	<b>1%</b>	<b>5%</b>	<b>4%</b>	<b>4%</b>	<b>5%</b>	<b>3%</b>	<b>8%</b>	<b>4%</b>	<b>2%</b>	<b>4%</b>	<b>13%</b>	<b>5%</b>	<b>6%</b>	<b>5%</b>	<b>13%</b>	<b>4%</b>	<b>5%</b>	
Online services including ebooks, information resources, search, reserve & renew books and other items	Monthly	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>8%</b>	<b>3%</b>	<b>1%</b>	<b>2%</b>	<b>1%</b>	<b>2%</b>	<b>2%</b>	<b>3%</b>	<b>1%</b>	<b>2%</b>	<b>4%</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>	<b>0%</b>	<b>0%</b>	<b>1%</b>	<b>2%</b>	
	Less often	<b>6%</b>	<b>4%</b>	<b>2%</b>	<b>8%</b>	<b>13%</b>	<b>8%</b>	<b>7%</b>	<b>5%</b>	<b>7%</b>	<b>4%</b>	<b>7%</b>	<b>6%</b>	<b>8%</b>	<b>6%</b>	<b>5%</b>	<b>19%</b>	<b>0%</b>	<b>0%</b>	<b>6%</b>	<b>8%</b>	<b>3%</b>	
	Never	<b>29%</b>	<b>59%</b>	<b>15%</b>	<b>15%</b>	<b>21%</b>	<b>27%</b>	<b>29%</b>	<b>26%</b>	<b>28%</b>	<b>24%</b>	<b>17%</b>	<b>27%</b>	<b>20%</b>	<b>31%</b>	<b>22%</b>	<b>33%</b>	<b>22%</b>	<b>33%</b>	<b>26%</b>	<b>47%</b>	<b>27%</b>	
	Weekly	<b>5%</b>	<b>0%</b>	<b>9%</b>	<b>0%</b>	<b>1%</b>	<b>7%</b>	<b>6%</b>	<b>4%</b>	<b>5%</b>	<b>4%</b>	<b>9%</b>	<b>4%</b>	<b>6%</b>	<b>5%</b>	<b>8%</b>	<b>4%</b>	<b>15%</b>	<b>5%</b>	<b>7%</b>	<b>4%</b>	<b>5%</b>	

Areas highlighted GREEN are those where the proportion of people using the service with this characteristic is 5% or more above the proportion of respondents using the service across all South Gloucestershire libraries.

Areas highlighted RED are those where the proportion of people using the service with this characteristic is 5% or more below the proportion of respondents using the service across all South Gloucestershire libraries.

This highlights the services used as disaggregated by protected characteristic that needs to be taken into account when assessing the equality impact of changes in provision.

## Appendix 1

**Table 49: Most popular library services used and the protected characteristic groupings of those reporting the highest level of usage.**

Service users utilising the most popular activities			Groups using most frequently (1st, 2nd, 3rd)		
Popularity	Service	% of service users using Weekly, Fortnightly, Monthly	First	Second	Third
1	Borrow books	78%	16 - 17	Asian	Under 10
2	Browse or read books, newspapers and magazines in the library	47%	Asian	16 - 17	Student
3	Online services including ebooks, information resources, search, reserve & renew books and other	35%	Black	16 - 17	18 - 25 and Long term sick/disabled
4	Take children to read/borrow books	33%	26 - 40	Looking after home/family	Asian
5	Use the library computers or free wi-fi	28%	Black	16 - 17	11 - 15 and 18 - 25
6	Borrow CD, DVD, or audio books	26%	Black	11 - 15	0 - 10
7	Attend children's activities	21%	26 - 40	Looking after home/family	Asian
8	Place to work or study	16%	Black, 16 - 17, 18 - 25	16 - 17	18 - 25
9	Attend adult events or activities	13%	Long term sick/disabled	Mixed/Multiple Ethnicities	18 - 25
10	Attend other community events, groups, classes and exhibitions	12%	Other Ethnic Groups	Asian	18 - 25

This table clearly shows that:

- Younger people
- People from minority ethnic backgrounds
- Those who are looking after a home/family (proportionately more likely to be Female)
- Disabled people

are most likely to use every individual library service and will be disproportionately impacted by changes to service provision.

## Appendix 1

**Table 50: Level of importance given to each aspect of the Library Service as disaggregated by protected characteristic groupings.**

Please rate these aspects of library services in order of importance to you.																							
		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>		<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Having libraries available as a community meeting place	Around 1.2	<b>26%</b>	22%	<b>17%</b>	23%	27%	27%	26%	26%	27%	24%	<b>34%</b>	25%	<b>21%</b>	24%	<b>40%</b>	26%	<b>38%</b>	<b>21%</b>	27%	26%	22%	24%
	Around 3	<b>9%</b>	11%	<b>15%</b>	<b>15%</b>	<b>3%</b>	9%	9%	9%	9%	8%	5%	9%	9%	8%	7%	8%	15%	5%	7%	9%	10%	<b>21%</b>
	Around 4	<b>11%</b>	<b>0%</b>	11%	8%	14%	10%	11%	11%	11%	10%	11%	11%	9%	12%	<b>6%</b>	11%	6%	<b>0%</b>	13%	11%	9%	12%
	Around 5	<b>15%</b>	<b>0%</b>	15%	<b>8%</b>	11%	15%	17%	15%	15%	15%	12%	16%	13%	14%	<b>7%</b>	15%	<b>8%</b>	<b>21%</b>	13%	15%	17%	12%
	Around 6.5	<b>32%</b>	67%	35%	<b>46%</b>	<b>37%</b>	<b>37%</b>	<b>35%</b>	<b>27%</b>	31%	34%	<b>22%</b>	33%	<b>45%</b>	<b>40%</b>	<b>29%</b>	28%	<b>27%</b>	<b>32%</b>	<b>27%</b>	32%	34%	<b>24%</b>
Having a library local to you	Around 1	<b>68%</b>	<b>33%</b>	<b>22%</b>	<b>62%</b>	<b>54%</b>	71%	67%	71%	70%	65%	70%	69%	<b>38%</b>	72%	70%	72%	71%	68%	<b>73%</b>	69%	<b>74%</b>	<b>77%</b>
	Around 2.3	<b>21%</b>	41%	<b>48%</b>	31%	<b>30%</b>	18%	24%	20%	21%	24%	19%	22%	<b>42%</b>	20%	20%	20%	<b>15%</b>	21%	<b>13%</b>	22%	<b>16%</b>	<b>12%</b>
	Around 5.2	<b>8%</b>	26%	24%	8%	11%	10%	9%	6%	8%	9%	8%	8%	16%	8%	7%	6%	15%	11%	13%	7%	9%	9%
Having a good range of books and other stock available	Around 1	<b>38%</b>	52%	41%	39%	<b>32%</b>	<b>30%</b>	<b>32%</b>	<b>44%</b>	37%	41%	<b>44%</b>	37%	40%	<b>27%</b>	<b>51%</b>	<b>44%</b>	42%	<b>32%</b>	<b>47%</b>	38%	<b>31%</b>	<b>44%</b>
	Around 2	<b>28%</b>	<b>19%</b>	<b>20%</b>	<b>39%</b>	24%	29%	29%	28%	29%	27%	<b>22%</b>	30%	26%	34%	<b>23%</b>	29%	<b>19%</b>	<b>37%</b>	<b>20%</b>	29%	34%	35%
	Around 3.4	<b>20%</b>	22%	<b>13%</b>	23%	<b>25%</b>	23%	24%	16%	20%	18%	16%	20%	19%	18%	<b>12%</b>	16%	17%	<b>5%</b>	20%	19%	22%	<b>15%</b>
	Around 5.8	<b>11%</b>	7%	20%	<b>0%</b>	14%	17%	14%	8%	12%	11%	14%	11%	13%	21%	12%	7%	21%	16%	13%	12%	10%	<b>3%</b>
Trained staff available to assist you	Around 1.4	<b>37%</b>	37%	<b>22%</b>	15%	<b>48%</b>	<b>31%</b>	34%	<b>42%</b>	37%	38%	<b>47%</b>	35%	<b>31%</b>	<b>28%</b>	41%	41%	46%	47%	47%	37%	36%	44%
	Around 3	<b>23%</b>	22%	22%	31%	<b>14%</b>	<b>17%</b>	25%	25%	23%	25%	24%	21%	21%	21%	21%	26%	19%	21%	27%	24%	22%	21%
	Around 4.8	<b>36%</b>	41%	50%	54%	33%	51%	39%	<b>29%</b>	38%	33%	<b>22%</b>	38%	46%	51%	<b>30%</b>	<b>28%</b>	33%	<b>26%</b>	<b>27%</b>	37%	37%	35%
Having access to computers and wifi	Around 1.3	<b>19%</b>	19%	30%	23%	<b>35%</b>	20%	21%	16%	17%	22%	23%	18%	<b>27%</b>	16%	<b>28%</b>	16%	<b>31%</b>	<b>53%</b>	<b>40%</b>	18%	21%	24%
	Around 3.6	<b>16%</b>	19%	17%	23%	22%	14%	17%	17%	16%	17%	12%	17%	21%	17%	16%	17%	15%	16%	20%	17%	14%	15%
	Around 5	<b>13%</b>	<b>7%</b>	17%	15%	<b>8%</b>	11%	15%	14%	13%	15%	11%	14%	15%	13%	16%	14%	17%	<b>5%</b>	13%	13%	15%	9%
	Around 6.7	<b>43%</b>	<b>56%</b>	<b>30%</b>	39%	<b>30%</b>	<b>53%</b>	45%	40%	47%	<b>37%</b>	<b>38%</b>	<b>45%</b>	<b>36%</b>	<b>52%</b>	<b>26%</b>	41%	<b>31%</b>	<b>21%</b>	<b>20%</b>	45%	42%	<b>50%</b>
Having the library open for as long as possible	Around 1.4	<b>31%</b>	41%	41%	<b>8%</b>	37%	31%	31%	29%	30%	31%	35%	<b>29%</b>	<b>28%</b>	28%	<b>43%</b>	<b>28%</b>	33%	42%	47%	30%	<b>26%</b>	32%
	Around 3.5	<b>34%</b>	37%	33%	46%	41%	33%	36%	34%	33%	38%	32%	35%	39%	39%	<b>28%</b>	34%	33%	<b>21%</b>	<b>27%</b>	35%	38%	35%
	Around 5.9	<b>30%</b>	<b>22%</b>	<b>22%</b>	46%	18%	33%	31%	29%	32%	<b>25%</b>	<b>24%</b>	31%	31%	32%	<b>21%</b>	30%	<b>25%</b>	32%	27%	30%	29%	29%
Providing a good range of events and activities	Around 1.3	<b>18%</b>	30%	15%	<b>8%</b>	19%	<b>30%</b>	17%	15%	20%	15%	20%	18%	<b>13%</b>	20%	<b>28%</b>	15%	44%	26%	33%	18%	15%	24%
	Around 3.5	<b>19%</b>	19%	15%	23%	16%	31%	19%	15%	21%	16%	<b>14%</b>	20%	17%	<b>34%</b>	<b>12%</b>	15%	<b>13%</b>	<b>5%</b>	<b>13%</b>	20%	20%	21%
	Around 5	<b>15%</b>	26%	17%	31%	16%	15%	16%	14%	16%	14%	13%	16%	16%	15%	16%	14%	13%	16%	<b>7%</b>	16%	17%	18%
	Around 6.5	<b>39%</b>	<b>26%</b>	46%	39%	43%	<b>22%</b>	44%	43%	37%	45%	38%	40%	51%	<b>30%</b>	<b>31%</b>	44%	<b>25%</b>	37%	40%	39%	39%	<b>32%</b>

The lower the number in column one, the higher the priority to respondents e.g. a rating of 1 is THE most important service.

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire libraries.

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries

This highlights relative priorities as disaggregated by protected characteristic that needs to be taken into account when assessing the equality impact of changes in provision.

## Appendix 1

**Table 51: Prioritised level of importance given to each aspect of the Library Service as disaggregated by protected characteristic groupings.**

Please rate these aspects of library services in order of importance to you.

		Most popular level of importance by protected characteristic groupings								
Overall Importance	Library Service	Younger People	Older People	26 - 60	Disabled	Asian	Black Backgrounds	White British	White Irish & White Other	Other Ethnicities
1	Having a library local to you	3	1					1	1	1
2	Having a good range of books and other stock available	1		1	2		3	2	2	2
3	Having libraries available as a community meeting place				3	3				
4	Trained staff available to assist you		2	2	1	1		3	3	
5	Having the library open for as long as possible		3				2			3
6	Providing a good range of events and activities	2		3		2				
7	Having access to computers and wifi						1			

*Note: - Table shows the first, second and third most important rating given by each protected characteristic grouping.*



## Appendix 1

**Table 52: Willingness to provide practical support or volunteering as disaggregated by protected characteristic groupings.**

Would you (as an individual or organisation) be willing to provide practical support (or volunteering) to keep your local library open?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	<b>3644</b>	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yes	<b>12%</b>	11%	26%	54%	13%	12%	10%	12%	12%	11%	12%	12%	20%	11%	14%	12%	23%	37%	27%	11%	11%	15%
Maybe	<b>28%</b>	11%	44%	31%	35%	32%	30%	25%	29%	27%	19%	30%	33%	27%	23%	24%	44%	47%	53%	29%	25%	21%
No	<b>50%</b>	52%	28%	15%	41%	50%	53%	51%	48%	56%	53%	50%	40%	54%	51%	51%	29%	16%	27%	51%	53%	47%

*Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 5% or more above the proportion of respondents across all South Gloucestershire libraries*

*Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 5% or more below the proportion of respondents across all South Gloucestershire libraries*

The groups most likely to say Yes were:

- People from Black ethnic groups
- People aged 16 – 17
- People from Mixed/multiple ethnic groups
- People from Asian ethnic groups

The groups more likely than average to say No were:

- Males

# Appendix 1

## Consultation Phase 2 - Consultation Findings

**Table 53: How strongly do you agree or disagree with the following proposals? The proposal to split libraries into tiers based on current levels of usage as disaggregated by protected characteristic groupings.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
<i>Base</i>	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	<b>7.00%</b>	-	6.70%	25.00%	-	4.70%	6.50%	7.20%	5.20%	9.80%	10.90%	6.20%	9.50%	8.20%	14.30%	7.80%	6.90%	-	6.10%	8.30%
Tend to agree	<b>33.50%</b>	33.30%	13.30%	25.00%	36.40%	31.00%	33.20%	37.70%	35.20%	34.80%	34.40%	35.90%	21.40%	26.20%	35.70%	39.00%	35.90%	35.70%	26.50%	19.40%
Neither agree nor disagree	<b>12.10%</b>	-	13.30%	-	13.60%	7.60%	11.80%	14.40%	11.50%	13.10%	9.40%	12.00%	21.40%	16.40%	7.10%	13.40%	12.00%	14.30%	16.30%	16.70%
Tend to disagree	<b>16.50%</b>	-	13.30%	-	13.60%	21.10%	15.50%	16.70%	17.60%	14.00%	18.80%	16.70%	16.70%	9.80%	21.40%	16.70%	16.90%	14.30%	20.40%	16.70%
Strongly disagree	<b>23.10%</b>	-	33.30%	50.00%	27.30%	29.20%	28.00%	15.50%	23.00%	21.60%	21.90%	22.20%	21.40%	32.80%	21.40%	14.70%	21.80%	21.40%	28.60%	27.80%
Don't know	<b>3.60%</b>	33.30%	6.70%	-	4.50%	4.10%	2.50%	3.80%	3.90%	3.00%	4.70%	3.50%	4.80%	3.30%	-	3.90%	3.40%	14.30%	2.00%	5.60%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

40.5% of consultees agreed with the proposal to split libraries into tiers based on current levels of usage.

39.6% of consultees disagreed with the proposal to split libraries into tiers based on current levels of usage.

The table shows that:

More likely than average to agree with this proposal:

Retired people  
People aged over 60

More likely than average to disagree with this proposal:

16 and 17 year olds  
26 – 40 year olds  
People from White Other backgrounds  
People from BAME backgrounds

## Appendix 1

**Table 54: How strongly do you agree or disagree with the following proposals? The proposal to use geographic clusters to coordinate patterns of staffed hours as disaggregated by protected characteristic groupings.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	6.20%	-	-	-	9.10%	3.50%	8.70%	5.50%	5.70%	7.00%	4.70%	6.20%	11.90%	9.80%	14.30%	6.50%	6.60%	7.10%	4.10%	2.80%
Tend to agree	31.60%	66.70%	6.70%	25.00%	31.80%	23.40%	33.50%	35.20%	32.20%	34.10%	32.80%	34.20%	21.40%	18.00%	35.70%	36.60%	32.20%	28.60%	30.60%	33.30%
Neither agree nor disagree	12.60%	-	13.30%	25.00%	4.50%	13.50%	11.80%	14.00%	11.80%	14.60%	9.40%	12.70%	19.00%	14.80%	7.10%	13.90%	13.00%	28.60%	10.20%	19.40%
Tend to disagree	13.80%	-	13.30%	-	13.60%	18.10%	12.10%	14.00%	14.40%	12.20%	20.30%	13.30%	4.80%	8.20%	14.30%	12.10%	15.00%	7.10%	14.30%	5.60%
Strongly disagree	21.60%	-	26.70%	50.00%	22.70%	31.00%	25.20%	15.00%	22.10%	21.00%	20.30%	21.50%	19.00%	32.80%	14.30%	14.70%	20.80%	14.30%	30.60%	16.70%
Don't know	3.90%	-	13.30%	-	4.50%	4.10%	3.40%	3.60%	4.70%	2.70%	3.10%	3.80%	11.90%	4.90%	-	3.70%	3.70%	14.30%	4.10%	11.10%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

37.8% of consultees agreed with the proposal to use geographic clusters to coordinate patterns of staffed hours.

35.4% of consultees disagreed with the proposal to use geographic clusters to coordinate patterns of staffed hours.

The table shows that:

More likely than average to agree with this proposal:

Under 10 year olds

People who classified as long term sick/disabled

11 – 15 year olds

16 and 17 year olds

26 – 40 year olds

More likely than average to disagree with this proposal:

People from White Irish backgrounds

People from White Other backgrounds

People from BAME backgrounds

## Appendix 1

**Table 55: Table to show responses to the question: In order to help us decide which option to proceed with, how strongly do you agree or disagree with the options for patterns of staffed hours? as disaggregated by protected characteristic groupings.**

		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
	<i>Base</i>	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Option 1: A staffed hours p	Strongly agree	<b>18.40%</b>	-	13.30%	25.00%	4.50%	12.90%	19.90%	19.50%	17.30%	20.40%	20.30%	18.70%	16.70%	21.30%	28.60%	19.50%	19.20%	7.10%	8.20%	25.00%
	Tend to agree	<b>30.70%</b>	33.30%	6.70%	50.00%	31.80%	33.30%	32.90%	32.40%	30.60%	35.10%	39.10%	31.90%	21.40%	27.90%	21.40%	32.50%	32.40%	28.60%	28.60%	13.90%
	Neither agree nor disagree	<b>6.20%</b>	-	6.70%	-	4.50%	8.80%	5.00%	7.00%	5.50%	7.30%	4.70%	6.00%	9.50%	3.30%	-	6.90%	5.70%	7.10%	16.30%	5.60%
	Tend to disagree	<b>9.40%</b>	66.70%	33.30%	-	27.30%	14.00%	8.70%	7.60%	10.50%	8.50%	9.40%	10.30%	21.40%	9.80%	21.40%	7.80%	9.40%	14.30%	12.20%	22.20%
	Strongly disagree	<b>14.30%</b>	-	20.00%	25.00%	22.70%	19.30%	15.50%	8.10%	14.60%	12.50%	9.40%	13.70%	23.80%	21.30%	28.60%	8.20%	13.90%	21.40%	14.30%	22.20%
	Don't know	<b>1.00%</b>	-	13.30%	-	-	1.20%	0.30%	1.10%	1.00%	0.90%	-	0.90%	4.80%	1.60%	-	0.90%	0.70%	7.10%	2.00%	-
Option 2: As per option 1 b	Strongly agree	<b>7.20%</b>	33.30%	33.30%	25.00%	13.60%	6.40%	8.40%	5.90%	6.80%	8.50%	14.10%	7.40%	26.20%	13.10%	14.30%	5.80%	6.90%	-	14.30%	25.00%
	Tend to agree	<b>18.50%</b>	-	20.00%	-	13.60%	21.60%	18.90%	18.20%	18.30%	19.80%	25.00%	19.00%	16.70%	11.50%	7.10%	18.20%	19.60%	28.60%	14.30%	22.20%
	Neither agree nor disagree	<b>10.90%</b>	33.30%	20.00%	-	22.70%	11.70%	9.90%	10.00%	9.90%	12.20%	4.70%	10.70%	16.70%	11.50%	7.10%	10.60%	10.10%	14.30%	20.40%	8.30%
	Tend to disagree	<b>18.50%</b>	33.30%	13.30%	-	22.70%	21.10%	18.30%	19.10%	18.60%	20.10%	17.20%	19.80%	19.00%	18.00%	7.10%	19.00%	19.90%	21.40%	12.20%	13.90%
	Strongly disagree	<b>18.20%</b>	-	6.70%	50.00%	18.20%	26.90%	22.40%	11.70%	18.80%	17.70%	14.10%	19.10%	11.90%	23.00%	28.60%	11.50%	18.20%	14.30%	16.30%	19.40%
	Don't know	<b>1.30%</b>	-	-	25.00%	-	1.80%	1.20%	1.50%	1.90%	0.60%	-	1.10%	4.80%	-	-	1.30%	1.20%	7.10%	2.00%	-
Option 3: Some staffed hours	Strongly agree	<b>7.00%</b>	-	13.30%	25.00%	9.10%	7.00%	8.10%	6.40%	6.60%	7.30%	3.10%	7.40%	11.90%	6.60%	7.10%	6.90%	7.10%	-	12.20%	8.30%
	Tend to agree	<b>20.10%</b>	-	6.70%	25.00%	13.60%	18.10%	20.50%	23.70%	21.40%	21.30%	25.00%	21.20%	26.20%	14.80%	28.60%	22.70%	21.80%	7.10%	22.40%	27.80%
	Neither agree nor disagree	<b>10.30%</b>	33.30%	13.30%	-	13.60%	10.50%	11.20%	10.60%	10.20%	12.80%	10.90%	11.00%	21.40%	4.90%	7.10%	10.80%	11.10%	28.60%	12.20%	11.10%
	Tend to disagree	<b>16.50%</b>	33.30%	6.70%	25.00%	22.70%	20.50%	14.30%	15.70%	16.00%	17.10%	12.50%	16.90%	16.70%	14.80%	7.10%	16.00%	16.80%	7.10%	12.20%	11.10%
	Strongly disagree	<b>19.30%</b>	-	46.70%	25.00%	31.80%	26.90%	23.90%	10.80%	18.80%	20.10%	18.80%	19.60%	19.00%	27.90%	14.30%	10.40%	19.00%	21.40%	10.20%	25.00%
	Don't know	<b>1.30%</b>	-	-	-	2.30%	0.60%	1.90%	1.60%	1.20%	-	1.40%	-	3.30%	-	1.50%	1.30%	7.10%	2.00%	-	
Option 4: A different pattern	Strongly agree	<b>3.70%</b>	-	-	25.00%	4.50%	5.80%	2.80%	2.30%	3.10%	3.40%	3.10%	3.10%	9.50%	3.30%	-	2.20%	3.00%	-	4.10%	8.30%
	Tend to agree	<b>4.10%</b>	-	6.70%	25.00%	4.50%	5.30%	5.00%	3.80%	4.40%	4.60%	7.80%	4.00%	7.10%	8.20%	7.10%	4.10%	4.70%	-	2.00%	11.10%
	Neither agree nor disagree	<b>16.20%</b>	33.30%	20.00%	-	22.70%	18.10%	18.00%	15.00%	16.60%	17.70%	17.20%	17.30%	21.40%	13.10%	7.10%	14.90%	17.10%	28.60%	14.30%	22.20%
	Tend to disagree	<b>5.30%</b>	-	13.30%	-	9.10%	6.40%	3.40%	6.10%	5.20%	5.50%	4.70%	5.50%	7.10%	1.60%	7.10%	5.60%	5.10%	7.10%	14.30%	2.80%
	Strongly disagree	<b>12.40%</b>	-	33.30%	25.00%	18.20%	17.50%	15.50%	6.80%	11.50%	13.70%	9.40%	12.60%	16.70%	23.00%	21.40%	5.80%	11.90%	21.40%	12.20%	13.90%
	Don't know	<b>16.60%</b>	33.30%	6.70%	25.00%	18.20%	26.30%	14.60%	15.70%	17.60%	17.70%	12.50%	18.30%	21.40%	16.40%	-	15.80%	17.90%	14.30%	8.20%	16.70%
Option 5: The council should	Strongly agree	<b>45.00%</b>	66.70%	46.70%	75.00%	63.60%	49.70%	46.30%	39.60%	45.90%	40.90%	40.60%	44.70%	54.80%	50.80%	21.40%	39.00%	43.00%	57.10%	46.90%	52.80%
	Tend to agree	<b>15.00%</b>	-	33.30%	-	13.60%	22.20%	13.40%	14.60%	15.60%	14.90%	14.10%	15.60%	21.40%	16.40%	7.10%	14.30%	15.60%	7.10%	14.30%	19.40%
	Neither agree nor disagree	<b>8.50%</b>	-	6.70%	-	9.10%	8.20%	8.70%	9.10%	8.60%	9.50%	4.70%	9.40%	7.10%	3.30%	-	9.50%	9.50%	14.30%	4.10%	13.90%
	Tend to disagree	<b>6.30%</b>	-	-	25.00%	9.10%	8.20%	6.50%	6.40%	6.80%	7.30%	6.30%	7.10%	9.50%	3.30%	14.30%	6.70%	7.30%	7.10%	6.10%	-
	Strongly disagree	<b>4.40%</b>	-	-	-	4.50%	2.30%	5.60%	3.80%	3.20%	6.70%	4.70%	3.60%	-	4.90%	-	3.70%	4.10%	-	6.10%	11.10%
	Don't know	<b>1.60%</b>	-	-	-	1.80%	1.20%	2.30%	1.00%	3.00%	-	1.70%	-	1.60%	-	1.50%	1.90%	7.10%	2.00%	-	

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

## Appendix 1

The table shows:-

### ***Option 1: A staffed hours pattern based on current usage levels, with no staffed hours on some days (as in the current delivery model)***

49.1% of respondents agreed with this proposal.

23.7% of respondents disagreed with this proposal

More likely than average to agree with this option:	16-17 years Males Disabled people
<hr/>	
More likely than average to disagree with this option:	under 10 years 11-15 years 18-25 years Students People from White Irish backgrounds People from BAME backgrounds

### ***Option 2: As per option 1 but with a one hour break in staffed hours over lunchtime***

25.7% of respondents agreed with this proposal.

36.7% of respondents disagreed with this proposal.

More likely than average to agree with this option:	11-15 years Disabled people Students People from BAME backgrounds
<hr/>	
More likely than average to disagree with this option:	26-40 years People from White Other backgrounds

## Appendix 1

### ***Option 3: Some staffed hours each day from Monday to Saturday but for a shorter time period***

27.1% of respondents agreed with this proposal.

35.8% of respondents disagreed with this proposal.

More likely than average to agree with this option:

- 16-17 years
- Students
- People from BAME backgrounds

---

More likely than average to disagree with this option:

- 11-15 years
- 16-17 years
- 18-25 years
- 26-40 years
- People looking after home/family
- People from White Irish backgrounds
- People from White Other backgrounds

### ***Option 4: A different pattern of hours***

7.8% of respondents agreed with this proposal.

17.7% of respondents disagreed with this proposal.

More likely than average to agree with this option:

- 16-17 years
- Students
- Looking after home/family
- People from BAME backgrounds

---

More likely than average to disagree with this option:

- 11-15 years
- 16-17 years
- 18-25 years
- 26-40 years
- Students
- Looking after home/family
- Long term sick/disabled
- People from White Irish backgrounds
- People from White Other backgrounds

# Appendix 1

## ***Option 5: The council should not cut staffed hours***

60% of respondents agreed with this proposal.  
10.7% of respondents disagreed with this proposal.

More likely than average to agree with this option:	11-15 years 16-17 years 18-25 years 26-40 years Students People from BAME backgrounds
More likely than average to disagree with this option:	None

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## Appendix 1

**Table 56: Table to show the order of preference that consultation respondents gave each presented option and the protected characteristic groups that had a higher than average level of agreement with each option.**

Order of Overall Preference	Option	Overall Agreement (All Respondents) %	Group	Agreement of Group %
1	<b>Option 5</b>	60.00%	11-15 years	80%
			16-17 years	75%
			18-25 years	77.2%
			26-40 years	71.9%
			Students	76.2%
			People from BAME backgrounds	72.2%
2	<b>Option 1</b>	49.1%	16-17 years	75%
			Males	55.5%
			Disabled people	59.4%
3	<b>Option 3</b>	27.1%	16-17 years	50%
			Students	38.1%
			People from BAME backgrounds	36.1%
4	<b>Option 2</b>	25.7%	11-15 years	53.3%
			Disabled people	39.1%
			Students	42.9%
			People from BAME backgrounds	47.2%
5	<b>Option 4</b>	7.8%	16-17 years	50%
			Students	16.6%
			Looking after home/family	11.5%
			People from BAME backgrounds	19.4%



## Appendix 1

**Table 57: Table to show responses to the question: If Option 2 was the preferred option, how do you feel the additional hour should be used? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Extend staffed hours for an hour at the start of the day	4.60%	-	-	-	13.60%	6.40%	6.20%	2.80%	5.50%	3.00%	7.80%	4.30%	2.40%	8.20%	14.30%	3.00%	4.30%	7.10%	12.20%	8.30%
Extend staffed hours for an hour at the end of the day	21.20%	-	13.30%	-	27.30%	28.70%	25.80%	17.60%	19.20%	27.70%	21.90%	23.20%	26.20%	14.80%	7.10%	17.50%	21.90%	14.30%	16.30%	27.80%
Extend staffed hours by half an hour at both ends of the day	21.40%	66.70%	40.00%	25.00%	22.70%	20.50%	20.50%	21.60%	22.30%	19.50%	26.60%	20.80%	35.70%	19.70%	28.60%	20.10%	22.10%	14.30%	22.40%	36.10%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

4.6% of respondents selected the option to “Extend staffed hours for an hour at the start of the day”.

21.2% of respondents selected the option to “Extend staffed hours for an hour at end of the day”.

21.4% of respondents selected the option to “Extend staffed hours by half an hour at both ends of the day”.

More likely than average to select the option to “Extend staffed hours for an hour at end of the day”.

18-25 years  
26-40 years  
41-60 years  
Males

More likely than average to select the option to “Extend staffed hours by half an hour at both ends of the day”.

10 or under  
11-15 years  
16-17 years  
Disabled people  
Students  
Long term sick/disabled  
People from BAME backgrounds

## Appendix 1

**Table 58: Table to show responses to the question: How strongly do you agree or disagree with the proposal to withdraw the mobile library service and replace it with a network of community centre libraries? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	7.80%	-	-	-	9.10%	7.00%	8.40%	7.80%	6.60%	10.70%	6.30%	8.40%	11.90%	6.60%	-	8.70%	8.10%	-	10.20%	11.10%
Tend to agree	19.40%	-	20.00%	25.00%	9.10%	21.10%	21.70%	19.70%	18.80%	22.30%	15.60%	20.70%	11.90%	23.00%	21.40%	19.30%	19.70%	14.30%	16.30%	33.30%
Neither agree nor disagree	20.90%	33.30%	20.00%	50.00%	13.60%	20.50%	20.80%	22.00%	19.80%	25.30%	17.20%	21.60%	23.80%	21.30%	21.40%	22.10%	21.80%	42.90%	16.30%	13.90%
Tend to disagree	12.30%	-	-	-	22.70%	19.30%	6.50%	13.60%	12.80%	9.80%	9.40%	12.40%	9.50%	9.80%	14.30%	12.60%	12.20%	7.10%	8.20%	8.30%
Strongly disagree	23.30%	-	20.00%	25.00%	27.30%	17.50%	27.30%	21.60%	25.60%	17.70%	34.40%	21.30%	21.40%	21.30%	28.60%	21.40%	22.70%	14.30%	30.60%	16.70%
Don't know	11.20%	33.30%	26.70%	-	13.60%	12.30%	12.40%	9.70%	12.50%	9.80%	10.90%	11.70%	19.00%	13.10%	-	10.20%	11.40%	21.40%	14.30%	13.90%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

27.2% of respondents agreed with this proposal.

35.6% of respondents disagreed with this proposal.

More likely than average to agree with this proposal:

Male  
People from BAME backgrounds

More likely than average to disagree with this proposal:

18-25 years  
Disabled people  
Long term sick/disabled

## Appendix 1

**Table 59: Table to show responses to the question: How strongly do you agree or disagree with the proposal to continue funding the costs of Chipping Sodbury library building if a volunteer group could provide volunteers to keep the library running? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	16.10%	-	-	25.00%	18.20%	25.70%	17.70%	12.30%	16.70%	17.10%	15.60%	16.90%	19.00%	18.00%	35.70%	11.50%	15.50%	21.40%	24.50%	16.70%
Tend to agree	24.40%	-	13.30%	50.00%	27.30%	19.30%	25.20%	26.10%	26.30%	21.00%	15.60%	26.20%	33.30%	18.00%	28.60%	27.10%	26.30%	14.30%	14.30%	19.40%
Neither agree nor disagree	16.50%	33.30%	20.00%	-	9.10%	15.80%	17.70%	17.20%	16.00%	20.10%	18.80%	16.20%	16.70%	19.70%	14.30%	18.00%	16.90%	21.40%	10.20%	16.70%
Tend to disagree	5.80%	-	-	-	13.60%	6.40%	5.00%	5.90%	5.80%	5.50%	7.80%	5.50%	2.40%	11.50%	-	5.20%	5.40%	7.10%	6.10%	2.80%
Strongly disagree	8.80%	-	6.70%	25.00%	22.70%	7.60%	12.10%	5.70%	7.60%	9.80%	7.80%	8.90%	7.10%	11.50%	7.10%	5.40%	8.40%	7.10%	10.20%	13.90%
Don't know	13.20%	33.30%	40.00%	-	4.50%	17.00%	14.00%	12.50%	13.50%	13.70%	10.90%	14.30%	16.70%	14.80%	7.10%	11.70%	13.60%	7.10%	12.20%	16.70%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

40.5% of respondents agreed with this proposal.

14.6% of respondents disagreed with this proposal.

More likely than average to agree with this proposal:

16-17 years  
18-25 years  
Long term sick/disabled

More likely than average to disagree with this proposal:

16-17 years  
18-25 years  
Looking after home or family

## Appendix 1

**Table 60: Table to show responses to the question: How strongly do you agree or disagree with the proposal to reduce the book fund by £81,000 from a current sum of £285,000? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	4.70%	-	6.70%	25.00%	9.10%	5.80%	5.90%	3.00%	4.80%	5.50%	4.70%	4.70%	14.30%	6.60%	14.30%	3.20%	4.30%	7.10%	4.10%	16.70%
Tend to agree	16.80%	-	13.30%	-	9.10%	16.40%	18.00%	17.60%	17.00%	17.10%	18.80%	17.30%	11.90%	18.00%	14.30%	18.00%	17.50%	21.40%	6.10%	13.90%
Neither agree nor disagree	11.00%	-	6.70%	25.00%	9.10%	7.60%	10.20%	12.30%	11.20%	10.10%	10.90%	10.90%	7.10%	11.50%	7.10%	12.60%	11.30%	7.10%	10.20%	8.30%
Tend to disagree	21.20%	-	6.70%	-	18.20%	18.70%	15.80%	27.50%	21.00%	21.60%	25.00%	21.60%	11.90%	9.80%	7.10%	26.80%	22.80%	-	22.40%	13.90%
Strongly disagree	37.80%	-	40.00%	50.00%	50.00%	39.80%	44.10%	33.50%	38.40%	38.70%	34.40%	38.10%	38.10%	42.60%	50.00%	32.90%	37.00%	35.70%	49.00%	38.90%
Don't know	4.10%	66.70%	13.30%	-	4.50%	8.20%	3.10%	2.30%	4.40%	4.00%	1.60%	4.50%	16.70%	4.90%	-	3.00%	4.40%	7.10%	6.10%	8.30%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

21.5% of respondents agreed with this proposal.

59.0% of respondents disagreed with this proposal.

More likely than average to agree with this proposal:

Long term sick/disabled  
People from a White Irish background  
People from a BAME background

More likely than average to disagree with this proposal:

18 – 25 years  
People from a White Other background

## Appendix 1

**Table 61: Table to show responses to the question: How strongly do you agree or disagree with the proposal to use an open access swipe card system to extend the amount of time that registered users can access libraries when staff are not present? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Strongly agree	16.60%	33.30%	20.00%	50.00%	22.70%	24.00%	18.90%	12.70%	15.60%	20.10%	17.20%	17.50%	35.70%	24.60%	42.90%	13.00%	16.60%	21.40%	20.40%	33.30%
Tend to agree	22.00%	33.30%	20.00%	-	13.60%	24.00%	22.40%	23.30%	22.70%	24.10%	12.50%	24.40%	11.90%	13.10%	-	24.50%	24.60%	14.30%	18.40%	8.30%
Neither agree nor disagree	8.70%	-	6.70%	-	4.50%	6.40%	9.90%	8.90%	9.00%	8.20%	12.50%	7.80%	11.90%	6.60%	7.10%	9.30%	8.30%	7.10%	8.20%	11.10%
Tend to disagree	13.50%	-	13.30%	-	9.10%	13.50%	11.80%	16.10%	14.30%	12.20%	17.20%	13.60%	7.10%	9.80%	21.40%	15.60%	15.00%	-	10.20%	-
Strongly disagree	33.20%	-	13.30%	50.00%	50.00%	29.80%	32.30%	33.30%	32.80%	30.80%	32.80%	32.00%	19.00%	44.30%	28.60%	32.00%	31.10%	50.00%	36.70%	36.10%
Don't know	2.50%	33.30%	20.00%	-	-	1.80%	1.60%	2.50%	2.60%	1.80%	1.60%	2.30%	11.90%	-	-	2.40%	1.90%	-	6.10%	5.60%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

38.6% of respondents agreed with this proposal.

46.7% of respondents disagreed with this proposal.

More likely than average to agree with this proposal:

10 or under  
16 – 17 years  
26 – 40 years  
Males  
Students

More likely than average to disagree with this proposal:

18 – 25 years  
People looking after home/family

## Appendix 1

**Table 62: Table to show responses to the question: Do you think the suggested hours for open access of 08:30am-19:30pm are the right ones? as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Yes	<b>43.00%</b>	33.30%	40.00%	100.00%	50.00%	45.60%	46.00%	42.20%	46.70%	43.00%	45.30%	45.30%	54.80%	44.30%	50.00%	43.70%	46.10%	21.40%	49.00%	38.90%
No	<b>25.50%</b>	-	6.70%	-	36.40%	28.70%	28.90%	22.70%	24.60%	25.90%	28.10%	25.20%	23.80%	26.20%	28.60%	21.60%	24.30%	14.30%	26.50%	47.20%
Don't know	<b>18.00%</b>	33.30%	40.00%	-	9.10%	19.30%	14.90%	19.90%	17.30%	18.30%	15.60%	17.80%	16.70%	18.00%	14.30%	19.70%	18.50%	35.70%	16.30%	5.60%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

43.0% of respondents agreed with the suggested hours.

25.5% of respondents disagreed with the suggested hours.

More likely than average to agree with the suggested hours:

- 16 – 17 years
- 18 – 25 years
- Students
- Long term sick/disabled
- People from a White Other background

More likely than average to disagree with the suggested hours:

- 18 – 25 years
- 26 – 40 years
- 41 – 60 years
- Disabled People
- Long term sick/disabled
- People from a BAME background

## Appendix 1

**Table 63: Table to show responses to the question: To what extent do any of these issues concern you? as disaggregated according to protected characteristic.**

		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
	Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
Not able to use technology	Not concerned at all	36.50%	66.70%	33.30%	25.00%	50.00%	48.00%	40.10%	32.60%	34.50%	45.70%	37.50%	39.00%	54.80%	34.40%	28.60%	32.90%	37.40%	28.60%	42.90%	44.40%
	Slightly concerned	18.60%	-	26.70%	25.00%	-	17.50%	16.50%	22.20%	19.50%	18.90%	15.60%	19.80%	16.70%	14.80%	7.10%	21.40%	20.50%	7.10%	14.30%	13.90%
	Somewhat concerned	11.10%	-	6.70%	25.00%	13.60%	8.80%	12.40%	11.90%	12.20%	8.80%	14.10%	10.90%	7.10%	11.50%	14.30%	11.70%	11.10%	35.70%	6.10%	-
	Moderately concerned	9.20%	33.30%	-	-	9.10%	6.40%	11.50%	8.50%	10.00%	7.00%	7.80%	9.70%	2.40%	8.20%	14.30%	8.90%	9.30%	7.10%	10.20%	11.10%
Safety of buildings and contents	Extremely concerned	15.60%	-	20.00%	25.00%	27.30%	14.60%	14.90%	12.90%	15.40%	11.60%	17.20%	13.20%	14.30%	31.10%	35.70%	13.60%	14.70%	14.30%	18.40%	16.70%
	Not concerned at all	7.20%	-	6.70%	-	4.50%	7.00%	6.20%	8.10%	6.00%	11.00%	7.80%	7.20%	9.50%	11.50%	14.30%	8.20%	6.60%	-	12.20%	11.10%
	Slightly concerned	11.60%	-	20.00%	-	4.50%	18.10%	9.00%	12.70%	10.50%	14.60%	9.40%	12.30%	11.90%	9.80%	7.10%	13.60%	11.60%	28.60%	8.20%	22.20%
	Somewhat concerned	11.10%	66.70%	13.30%	-	-	8.80%	10.20%	14.20%	10.60%	13.10%	17.20%	11.00%	9.50%	3.30%	7.10%	14.70%	12.20%	7.10%	10.20%	2.80%
Getting locked in	Moderately concerned	15.40%	-	6.70%	50.00%	27.30%	15.20%	18.30%	13.60%	15.70%	15.90%	6.30%	16.80%	19.00%	11.50%	21.40%	13.20%	16.40%	-	18.40%	2.80%
	Extremely concerned	49.70%	33.30%	33.30%	50.00%	59.10%	48.00%	53.40%	47.20%	53.40%	41.50%	53.10%	49.10%	40.50%	60.70%	42.90%	45.90%	49.60%	57.10%	42.90%	50.00%
	Not concerned at all	24.20%	-	20.00%	-	18.20%	32.70%	25.20%	22.00%	21.50%	33.80%	18.80%	26.40%	19.00%	31.10%	28.60%	23.60%	24.10%	28.60%	30.60%	22.20%
	Slightly concerned	17.60%	-	20.00%	-	18.20%	23.40%	17.40%	18.20%	16.70%	21.60%	18.80%	18.60%	23.80%	13.10%	14.30%	18.20%	19.30%	7.10%	14.30%	19.40%
Equipment breaking	Somewhat concerned	12.70%	33.30%	6.70%	-	18.20%	9.40%	10.20%	16.70%	12.80%	12.80%	17.20%	12.70%	11.90%	6.60%	14.30%	15.80%	12.90%	21.40%	10.20%	13.90%
	Moderately concerned	13.00%	33.30%	20.00%	50.00%	9.10%	10.50%	14.30%	11.20%	14.40%	8.80%	4.70%	13.80%	16.70%	4.90%	14.30%	10.60%	14.00%	7.10%	6.10%	2.80%
	Extremely concerned	25.50%	33.30%	20.00%	50.00%	36.40%	22.80%	28.90%	23.10%	29.40%	15.90%	31.30%	23.50%	21.40%	41.00%	21.40%	23.40%	24.00%	28.60%	34.70%	27.80%
	Not concerned at all	11.70%	-	13.30%	-	9.10%	11.70%	15.20%	9.70%	10.30%	15.90%	7.80%	12.20%	11.90%	11.50%	14.30%	11.00%	11.40%	14.30%	16.30%	19.40%
Personal safety while in the library	Slightly concerned	20.10%	-	20.00%	-	22.70%	25.70%	21.40%	21.20%	19.90%	24.10%	20.30%	22.10%	19.00%	23.00%	21.40%	22.10%	22.60%	7.10%	12.20%	22.20%
	Somewhat concerned	15.20%	66.70%	26.70%	25.00%	-	15.20%	14.60%	16.70%	15.30%	16.50%	20.30%	15.50%	21.40%	9.80%	7.10%	15.80%	15.40%	14.30%	16.30%	11.10%
	Moderately concerned	14.60%	-	20.00%	50.00%	27.30%	16.40%	15.80%	13.30%	16.20%	13.10%	14.10%	15.60%	16.70%	14.80%	21.40%	13.60%	15.40%	7.10%	16.30%	5.60%
	Extremely concerned	31.20%	33.30%	-	25.00%	40.90%	29.20%	29.20%	30.30%	32.60%	24.40%	29.70%	29.30%	21.40%	37.70%	28.60%	28.80%	29.80%	50.00%	30.60%	30.60%
Not being able to find stock	Not concerned at all	24.00%	33.30%	26.70%	-	27.30%	31.00%	24.20%	23.10%	24.00%	27.70%	15.60%	26.20%	21.40%	24.60%	35.70%	23.40%	24.80%	14.30%	32.70%	25.00%
	Slightly concerned	18.20%	-	20.00%	50.00%	22.70%	19.90%	17.10%	20.10%	18.00%	21.00%	14.10%	20.20%	23.80%	13.10%	-	20.60%	20.30%	14.30%	12.20%	13.90%
	Somewhat concerned	17.20%	-	6.70%	-	18.20%	16.40%	18.60%	17.60%	17.60%	17.70%	18.80%	18.10%	21.40%	13.10%	14.30%	16.70%	17.60%	28.60%	14.30%	25.00%
	Moderately concerned	13.60%	-	6.70%	-	13.60%	15.80%	14.00%	11.40%	13.70%	12.20%	15.60%	13.20%	9.50%	14.80%	14.30%	11.30%	13.30%	7.10%	12.20%	5.60%
Personal safety while in the library	Extremely concerned	18.70%	-	6.70%	50.00%	18.20%	14.60%	23.30%	16.30%	19.80%	13.40%	25.00%	15.90%	14.30%	31.10%	28.60%	16.90%	17.50%	28.60%	22.40%	22.20%
	Not concerned at all	13.50%	-	20.00%	25.00%	13.60%	14.00%	11.80%	14.80%	9.30%	23.50%	14.10%	14.00%	11.90%	9.80%	21.40%	16.20%	13.50%	14.30%	16.30%	19.40%
	Slightly concerned	11.80%	-	13.30%	-	4.50%	14.00%	9.90%	14.20%	12.40%	12.80%	6.30%	13.40%	11.90%	13.10%	7.10%	13.90%	13.40%	7.10%	12.20%	2.80%
	Somewhat concerned	10.50%	-	6.70%	25.00%	4.50%	8.80%	10.20%	12.90%	10.20%	12.50%	10.90%	10.40%	9.50%	6.60%	-	12.30%	10.90%	14.30%	14.30%	13.90%
Personal safety while in the library	Moderately concerned	14.00%	-	6.70%	-	22.70%	15.20%	13.70%	13.60%	13.00%	16.50%	14.10%	14.70%	19.00%	4.90%	28.60%	13.00%	14.30%	7.10%	8.20%	13.90%
	Extremely concerned	43.90%	66.70%	26.70%	50.00%	54.50%	44.40%	50.00%	37.90%	50.40%	27.10%	45.30%	42.50%	38.10%	60.70%	35.70%	37.90%	43.10%	50.00%	38.80%	38.90%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

## Appendix 1

**Table 64: Table to show groups where 50% or more stated they were 'moderately/extremely' concerned about a range of issues.**

Issue	Groups where 50% or more were Moderately/Extremely concerned
Not able to use technology	Long term sick/disabled
Safety of buildings and contents	ALL GROUPS (except 10 or under and 11- 15 years)
Getting locked in	10 or under 16 – 17 years
Equipment breaking	16 – 17 years 18 – 25 years Looking after home/family Long term sick/disabled People from a White Irish background
Not being able to find stock	16 – 17 years
Personal safety while in the building	ALL GROUPS (except 11- 15 years, Males and people from a White Other background)



## Appendix 1

**Table 65: Table to show responses to the question: When a library is in open access mode it could be used for a variety of different activities. Can you tell us how likely you would be to use a library during open access for the following? as disaggregated according to protected characteristic.**

		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
	Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
To issue books and DVDs	Very likely	44.00%	-	46.70%	75.00%	31.80%	48.00%	41.90%	48.50%	47.70%	40.20%	45.30%	46.20%	50.00%	42.60%	57.10%	47.00%	44.70%	7.10%	61.20%	58.30%
	Quite likely	16.50%	-	6.70%	-	22.70%	18.10%	18.60%	15.00%	17.00%	16.80%	14.10%	17.50%	21.40%	13.10%	7.10%	14.90%	17.60%	14.30%	4.10%	19.40%
	Neither likely nor unlikely	6.10%	-	13.30%	25.00%	4.50%	5.30%	7.80%	5.30%	4.10%	11.00%	7.80%	6.10%	9.50%	8.20%	14.30%	5.60%	6.60%	14.30%	8.20%	-
	Quite unlikely	6.90%	-	6.70%	-	-	8.20%	7.10%	6.60%	7.00%	6.10%	7.80%	6.70%	-	3.30%	-	6.90%	7.20%	7.10%	2.00%	2.80%
	Very unlikely	17.10%	66.70%	6.70%	-	36.40%	14.00%	20.50%	13.80%	16.40%	17.10%	9.40%	17.10%	14.30%	23.00%	-	15.20%	16.60%	28.60%	10.20%	16.70%
Use the computers and print	Very likely	15.80%	-	26.70%	50.00%	31.80%	21.10%	17.70%	10.40%	15.00%	15.20%	12.50%	14.90%	31.00%	13.10%	35.70%	10.60%	14.80%	7.10%	22.40%	30.60%
	Quite likely	13.20%	66.70%	20.00%	-	18.20%	14.60%	12.10%	13.30%	12.20%	15.20%	15.60%	13.80%	21.40%	8.20%	7.10%	13.20%	13.40%	14.30%	14.30%	11.10%
	Neither likely nor unlikely	11.00%	-	6.70%	25.00%	-	12.90%	11.80%	10.80%	10.30%	14.00%	14.10%	10.90%	9.50%	11.50%	14.30%	11.00%	11.60%	7.10%	18.40%	5.60%
	Quite unlikely	16.80%	-	20.00%	-	9.10%	12.30%	17.10%	20.10%	18.00%	15.90%	21.90%	17.60%	11.90%	9.80%	-	19.00%	17.90%	14.30%	10.20%	11.10%
	Very unlikely	30.30%	33.30%	20.00%	-	36.40%	31.60%	33.20%	29.20%	32.00%	27.40%	18.80%	31.70%	16.70%	44.30%	14.30%	30.30%	31.20%	21.40%	20.40%	27.80%
Use the library for personal	Very likely	11.50%	-	40.00%	75.00%	27.30%	13.50%	14.30%	6.10%	11.10%	10.10%	14.10%	10.30%	40.50%	21.30%	35.70%	5.80%	9.70%	-	18.40%	38.90%
	Quite likely	11.70%	33.30%	13.30%	-	9.10%	22.20%	12.10%	8.70%	11.50%	14.00%	18.80%	12.40%	26.20%	11.50%	14.30%	7.60%	12.50%	14.30%	12.20%	13.90%
	Neither likely nor unlikely	11.10%	33.30%	20.00%	25.00%	9.10%	11.10%	12.10%	10.20%	9.30%	16.20%	14.10%	10.90%	7.10%	9.80%	7.10%	10.40%	11.20%	21.40%	16.30%	8.30%
	Quite unlikely	17.20%	-	6.70%	-	9.10%	14.60%	14.90%	21.40%	18.20%	15.50%	14.10%	18.20%	11.90%	4.90%	-	21.60%	18.50%	7.10%	10.20%	13.90%
	Very unlikely	34.90%	33.30%	13.30%	-	40.90%	31.60%	37.90%	36.70%	37.00%	32.60%	23.40%	37.00%	11.90%	42.60%	21.40%	37.90%	36.80%	28.60%	24.50%	16.70%
Use the library for a group	Very likely	10.30%	-	26.70%	75.00%	9.10%	14.60%	9.00%	8.30%	12.50%	4.90%	14.10%	9.60%	26.20%	11.50%	21.40%	8.40%	9.40%	-	22.40%	25.00%
	Quite likely	12.30%	66.70%	13.30%	-	4.50%	15.20%	11.20%	12.30%	13.40%	10.10%	7.80%	12.90%	14.30%	9.80%	7.10%	12.80%	12.10%	7.10%	10.20%	16.70%
	Neither likely nor unlikely	12.70%	-	13.30%	25.00%	18.20%	12.30%	17.40%	11.20%	13.10%	15.20%	15.60%	13.50%	19.00%	16.40%	21.40%	10.80%	13.60%	28.60%	12.20%	11.10%
	Quite unlikely	17.40%	-	20.00%	-	13.60%	21.60%	17.10%	17.40%	17.80%	17.70%	15.60%	18.50%	16.70%	6.60%	-	17.30%	18.60%	14.30%	14.30%	13.90%
	Very unlikely	33.30%	33.30%	20.00%	-	45.50%	28.70%	36.00%	33.90%	30.40%	39.00%	28.10%	34.30%	19.00%	45.90%	21.40%	34.40%	34.30%	28.60%	22.40%	27.80%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

## Appendix 1

**Table 66: Table to show groups where 50% or more stated they were 'quite/very unlikely' to use a library during open access for a range of activities.**

Activity	Groups where 50% or more were Quite/Very unlikely
To issue books and DVDs	10 or under
Use the computers and printing facilities	Females Looking after home/family
Use the library for personal space or study	18 – 25 years 41- 60 years Over 60 Female Non-disabled Retired People from a White British background
Use the library for a group activity such as a social group meeting or a class visit	18 – 25 years 26-40 years 41 – 60 years Over 60 Males Non-disabled Looking after home/family Retired People from a White British background

## Appendix 1

**Table 67: Table to show the percentage of consultation respondents who reported that they would and that they wouldn't use Open Access as disaggregated according to protected characteristic.**

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disability - Yes	Disability - No	Student	Looking after home/family	Long term sick/disabled	Retired	White British	White Irish	White Other	BAME
Base	1122	3	15	4	22	171	322	472	687	328	64	897	42	61	14	462	859	14	49	36
OA adopters	68.00%	66.70%	66.70%	75.00%	63.60%	74.90%	65.80%	71.20%	70.60%	68.00%	70.30%	71.10%	81.00%	63.90%	78.60%	70.10%	70.30%	42.90%	73.50%	77.80%
OA rejectors	19.10%	33.30%	6.70%	-	27.30%	18.70%	23.60%	14.80%	18.90%	17.70%	15.60%	18.50%	11.90%	26.20%	-	16.50%	18.40%	28.60%	12.20%	19.40%
OA passives	5.80%	-	20.00%	25.00%	4.50%	1.80%	7.10%	5.70%	5.10%	6.70%	3.10%	5.50%	4.80%	3.30%	7.10%	6.10%	6.30%	7.10%	4.10%	-

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 10% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 10% or more below the proportion of respondents across all South Gloucestershire libraries

**Note:**

“Adopters” are respondents who reported they were ‘very likely’ or ‘quite likely’ to use Open Access for at least one activity (e.g. returning books, attending meetings etc.).

“Rejectors” are respondents who reported they were ‘very unlikely’ to use Open Access in answer to EVERY activity (i.e. wouldn't use Open Access for anything).