

Table of actions from January 2025

Action	Who the action is set for	Update on the action
West Link crossing zones – WECA forum	Carried forward again as no update received from AD	
What is a zone? Is the airport in the zone? And how would you know if not?	LB to check and report back	
Card payments update LB explained that this was still ongoing with IT; and LB is making additional enquiries from other teams across the council to put in place as soon possible. LB will update.	Carried forward	LB working with IT, however they don't believe it is an option at this time due to the technology and systems in place
LB to send an email stating when the next meeting will be, asking all to keep their details up to date and remind them of the policy and their obligations	LB to follow up	Reminder was added to the Taxi Newsletter that is emailed to all service users
PQ to send reminder on his Whatsapp group	PQ	Sent during the TLG meeting
LB will look to take forward and try to make sure all are up to date, and an update on when the meeting is; a newsletter 2 weeks before the meeting each quarter so all licence holders will be reminded; and ensure the web site is up to date	LB	This information was added to the newsletter as agreed and the public website was updated in relation to the previous TLG meeting minutes, as soon as they were available
Action LB to liaise with SS in relation to CE training refresher sessions	LB	Training sessions have been put in place from the end of February 2025 onwards
Let us have an input into what is on the agenda.	LB	Added to the newsletter and also added signage to the office at Broad Lane, in relation to service users having their say and feeding into the agenda for TLG
Home school runs	LB, carried forward	
Working group to consider the constitution before it is introduced.	LB will discuss with regulatory committee, about taking this forward for the next review. Ongoing	This was discussed by the regulatory committee and it's something that will be reviewed again before the next Taxi policy review
KC proposed a working to group to look into this, benchmark	LB to benchmark against neighbouring authorities'	Item on the April agenda for the TLG in relation to

neighbouring authorities, and speak to PQ	forums/working groups to review options further.	changing the name of the current TLG
How many vehicles presenting for a 6 month check fail?	LB is still collating and will provide figures to the next meeting	On average 17% of vehicles fail a fitness inspection and approximately 5% of vehicle fail to attend their appointment.
We need to see actions closed, can we have an action plan?	LB will send an action plan out with the agenda going forward, which can be accepted in the minutes.	Table of action was prepared and sent with the agenda (also available on the public website as agreed)
Did the council consider the 3,000 signature petition from the general public against the WAV policy? That will be a public document recorded somewhere. It was submitted to a council meeting.	LB to follow up	LB made additional checks with democratic service and the consultation team and couldn't locate a petition
Cllrs are not here again, cannot someone else come.	LB to follow up	At the regulatory meeting in November 2024, this was raised and it was agreed that if a councillor couldn't attend then they would try and send someone else
The coin machine is too high to reach from the driver's seat. It is set up for mini buses, it is cars that have the problem. Can LB take this to North Somerset?	LB will look into it. At Bristol Airport	LB emailed Bristol airport in relation to the concerns raised- no response received to date.
Sub contracting Q Can you subcontract the bookings? A Yes to another operator, but if they do not have an operator's licence they can't take the booking LB noted that as a lot of drivers may not realise this we are concerned that some may slip through the net.	LB to send out a notice to clarify this to all	Reminder was added to the newsletter in relation to sub-contracting.
Bus lanes in North Somerset – only HCV can use them	LB to follow up	LB working with Bristol City Council in relation to the bus lanes in North Somerset- this is an ongoing piece of work