

# CARERS STRATEGY IMPLEMENTATION PLAN

## (At a glance)

### KEY

Priority 1	Completed	Note- Where Text is <b>BOLD</b> this indicates scrutiny recommendation
Priority 2	WIP	
Priority 3	Not completed / slippage	
Priority 4	Not started	

		Year 1 April 22-23	Year 2 April 23-24	Year 3 April 24-25	Year 4 April 25-26	Year 5 April 26-27
RECOGNITION	INFO AND GUIDANCE	Review/ recommission carers service (RFA1, RFA3, IFA1, PFA1)	Campaign (RFA1, RFA4)	Campaign (RFA1, RFA4)	Campaign (RFA1, RFA4)	Campaign (RFA1, RFA4)
		Expand offer to be more diverse and flexible (PFA1, PFA2, PFA3)	Develop employment offer for carers/working group.(RFA1)	Develop training material - awareness of carers in the workplace (RFA1)	<b>Develop clear practice guidance which states expectations around how we all work jointly such as joint assessment-MDT- children's and adults – increase shared ways of working/family focussed.</b>	Carry out an EIA - equality impact assessment.
	PERSONALISATION	Focus on partnership working to improve ID and support of carers from BME and LGBTQ+ community (PFA1)			Evaluate all partner's information sharing systems under GDPR regs and seek data sharing opportunities/ referrals and shared database/register of carers- <b>Explore multi agency register of carers</b>	Proposals following review of review of carer breaks/replacement care offer <b>paid carer days out</b> and create options to improve/re commission
		Review how carers are registered at GP's (RFA2)	Develop content for carers dashboard.( RFA1, IFA3, PFA1)	Deliver carers dashboard	Support services seek/ campaign and engage with carers from hidden groups, working with vol sector / community to expand reach	Review and improve carers pathway to replacement care (focus on Self funders)
INFO AND GUIDANCE	BREAKS		<b>Strengthen Health networks - review and</b>	Develop training materials for professionals and implementation (incl CSO's)	Outcome focussed audit of new assessment process (adults) – emotional barriers and stigma	
			Increase carer visibility within health settings			

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				CSO identify carers accessing universal council services (RFA2)	develop - GP's, social prescribers, and Hospitals (ICB links) (RFA2)	(RFA2, RFA5)	Training for discharge staff in hospitals (RFA5)	Review and implement plans for timeliness of young carers assessments(BFA1)	Review and improve carers pathway to replacement care (focus on Self funders) (BFA3)
							Hospital better ways of working with carers – visibility (RFA5)		
				Increased partnership working (ALL outcomes)	Carers voice reps across carers strategy governance- adults (ALL outcomes)		Carers voice reps for the carers strategy governance- children's (ALL outcomes)	<b>Review Direct payment offer (BFA2, BFA3)</b>	
							Review/adapt young carers assessment) process (RFA3, BFA1, PFA2)	Full review of carer breaks/replacement care offer – <b>benchmark / explore paid carer days out</b> and create options to improve/re commission (BFA1)	
							Review how children's services identify young carers (RFA3)		
			Recommission YC services focussing on outcomes (RFA3)	Ensure political representation/ awareness to champion carers Ad + YP (All outcomes)			Improve data reporting on YC, <b>review data coding on case management systems used for CIC (children in care) and see if there are opportunities to capture in similar way(RFA3)</b>		
			Review and recommission service to include wider out of hours offer (PFA1, IFA3)	Improve Voluntary sector links (RFA4)			Routes to support for YC whilst waiting for an assessment (RFA3)		
				Carers voice represented in in hospital trusts (RFA5)			Explore barriers carers face using Universal Services & reduce/remove and improve links.(IFA1)		

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					Review and update web pages in <b>accessible printable format</b> with 6 monthly review process <b>(EBE's involved) (IFA1)</b>	Review IAG content-include material on crisis & future planning, including transparent financial information (IFA4)		
					Review info re breaks-ensure accessible and useful (IFA1, BFA1)	Improve ID of young carers and & ensure transitional support for carers (IFA4)		
					Review professionals' newsletters and including carers news (IFA1)	Explore ways of boosting carers emergency card scheme(IFA4)		
					Review how adult services identify young carers (links to new assessment) (RFA3, IFA3)	Improved data (including LA data) monitor progress and give more understanding of demographic and capture equalities data- KPI's (PFA1)		
					Review the carers assessment process to ensure it includes planning for the future and in a crisis. (IFA4)	Adapt the adult +YP carer's assessment to ensure all carers are asked if they wish to continue caring role - the 3 conversations model (PFA2)		
						Exploring how carers can access health appointments either remotely, or at more convenient times (PFA3)		
						Carers are included as priority group for enhanced access initiative (PFA3)		
						Explore availability of online app to support with both physical and mental well-being (PFA3)		

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STATUS of tasks (reviewed 19.04.24)	Y1	Y2	Y3	Y4	Y5
Completed	8	6			
WIP		7	8	3	
Slippage					
Not started		1	12	5	6
<b>Total tasks</b>	<b>8</b>	<b>14</b>	<b>20</b>	<b>8</b>	<b>6</b>

### At a glance....

Agenda items- CAP	Yr2	Yr3	Yr4	Yr5
Campaign	Agree/Dev Campaign New legislation for employers- unpaid leave entitlements?	Campaign ID carers in health settings?	Campaign Carers emergency card scheme? Hard to reach groups?	Campaign
Employment	Establish Grp	Report against action plan	Dashboard inclusion	
Health	Mutual strategic actions agreed	Develop delivery plan (see table below)	ongoing	
Carers Assessments	ID changes	Implementation	Robust MDT processes and protocols Audit of new process DP review	
Training	ID roles- 1 page plan	Develop content- delivery model	Audits – training implementation Practice guidance improvements	
IAG	Update current content and ongoing review process	-	Review IAG on crisis and support planning- fit for purpose	-
Co Production	ID /Plug gaps	Dev Childrens reps/processes		
Partnership	ID /Plug gaps in membership	Review breadth of membership and reach to reduce/remove barriers to accessing services- informed by equalities data.	Data sharing review of opportunities	Equality review and improve reach
Dashboard	ID metrics (Health and social care)	Deliver and report through CAP	include children's data	
Children		<ul style="list-style-type: none"> <li>- Childrens reps</li> <li>- Increase identification of YC</li> <li>- Improve data recording.</li> <li>- Improve support offer pre assessment.</li> <li>- Review /update transitional support pathway for young carers</li> </ul>	<ul style="list-style-type: none"> <li>- Review timeliness of assessments</li> <li>- Review of outcomes of assessments</li> </ul>	

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### HEALTH AMBITIONS FROM THE CARERS STRATEGY

1.	Data	Agree data sets to share in a carers dashboard (e.g. Nos carers registered at GPs by surgery)
2.	Employment	Consider representation to carers working group to promote carers in employment
3.	Carer identification	Increase carers visibility within health settings by practitioners (e.g. lanyards or other method tbc)
4.	Strengthen Links	Shared ambitions for carers through a health delivery plan Carer reps at health meetings/hospital trusts (identify) and feedback through CAP meetings
5.	Staff Training	Review/improve training offer- especially around discharge planning
6.	Access to appointment	Priority access- enhanced access initiative Remote access to appointments Online Apps to support wellbeing