

EQUALITY IMPACT ASSESSMENT AND ANALYSIS (EqIAA) LIBRARY SERVICES REVIEW

SECTION 1 – INTRODUCTION

South Gloucestershire Libraries provide a statutory service to everyone in South Gloucestershire and is currently delivered through a network of 13 branch libraries and one mobile library.

Outcomes delivered by the service include:

- Literate individuals
- Community cohesion
- Skilled citizens
- Engaged children and young people
- Digitally fluent residents
- Improved access to information
- Health and well-being of the community

These are achieved by key strategic aims of the service:

1. To support and encourage reading and literacy
2. Ensure people can access and make full use of digital resources
3. Provide neutral and safe community venues offering an exciting experience through a vibrant activity programme and range of services delivered through a trained workforce
4. Provide access to trusted sources of information and guidance on how people can access information both at a local and national level
5. Support the health and well-being of individuals
6. Enable people to have a lifetime of lifelong learning

The above is delivered through the following services and facilities:

- A comprehensive range of books, audio books and books in large print
- Access to computers and a range of software &, free Wi-Fi access
- Information services
- DVDs and CDs for hire
- Photocopying (except Chipping Sodbury Library)
- Language learning packs
- A wide range of learning opportunities
- Newspapers and magazines
- A range of children's events and school holiday activities
- Space for hire

In January 2016 the Communities Committee considered three options for achieving the library savings target. These were:

Option LIB1:

Close high-cost services / low use services and those close to existing main libraries and reduce other opening hours with a local opportunity to reduce impact

This option would affect Chipping Sodbury Library, the mobile library and opening times at all libraries across South Gloucestershire.

Volunteers and alternative external funding would be sought to minimise the reduction in opening hours on a local basis. It is estimated that this option would save approx. £500,000 per year, meaning that additional savings would still need to be found from library or other council services.

The mobile library:

The current mobile library has already passed its useful shelf-life and is in need of replacement. It is the most expensive library per member in South Gloucestershire.

It is proposed that the mobile library service is no longer supported by South Gloucestershire Council and that vulnerable residents would be supported through the home visit service or are encouraged to use other library locations.

Chipping Sodbury Library:

There are 1,276 members (£33 to run per member) who have had some contact with the library. This is below the South Gloucestershire average. 1,067 members also use other libraries leaving a total of 209 unique members at a cost of £200 each. Chipping Sodbury library is within 1 mile of one of South Gloucestershire's main libraries at Yate.

It is proposed that Chipping Sodbury library is no longer funded by South Gloucestershire Council and that this service is either supported through external local funding/volunteers or users are encouraged to use Yate Library.

Due to the size of Chipping Sodbury and the mobile library and the option to cease funding all contact with the library has been measured including people who have returned items, joined the library etc. This figure is greater than the number of people who have taken a book from the library members which is a standard indicator and has been used for other libraries.

Changes to opening hours across South Gloucestershire:

Excluding the mobile and Chipping Sodbury libraries, the remaining 12 libraries are open a total of 477 hours a week, at a cost across the whole service of approx. £2830 per hour. It is proposed that library opening hours are reduced by 19%.

It is proposed that library opening hours are reduced by 19% (88 hours a week) across South Gloucestershire libraries. The details of how this could be split is yet to be determined pending the outcome of the consultation and we would welcome views on this.

Reduction in the materials fund:

The materials fund is currently £240,000 per year and is used to purchase books, online resources (e.g. ebooks), audio visual items and newspapers...

It is proposed to reduce the materials fund by £50,000 a year.

Use of external funding and volunteers:

Local groups and volunteers would be given the opportunity to fund additional hours, or to operate elements of the library service. The libraries would remain closed (outside the times funded by the Council) if local groups and volunteers did not come forward to extend opening hours or help support the delivery of services during core hours.

It is proposed through the consultation to understand the level of interest in providing external funding and the use of volunteers before making any decisions and we would welcome feedback on this.

Option LIB2:**As per option 1 with the provision of minimum staffing in satellite libraries with an opportunity to reduce the impact through external funding and the use of volunteers.**

This option would see Chipping Sodbury library and the mobile library no longer funded by South Gloucestershire Council as per option one and libraries categorised as either a main library or a satellite library and resourced accordingly. External funding and volunteers could be used to minimise the impact of reduced staffing and opening hours. This option would deliver savings in the realm of £600,000 to £630,000 per annum and is the council's preferred option at this stage.

The council would also look at the spread of main population centres (taking into account future growth) and would categorise libraries as either main libraries or satellite libraries. Main libraries would continue to be fully staffed and operated by the Council. These are currently proposed as Kingswood, Yate, Patchway, Thornbury and Bradley Stoke. The remaining libraries would be designated as satellite libraries.

From current opening hours, main libraries would reduce their opening hours by an average of 8 hours per week. Satellite libraries would be staffed and operated by the Council for 18 hours per week per week (equivalent to two full days). Local groups and volunteers would be given the opportunity to fund additional hours, or to operate elements of the library service. The satellite libraries would remain closed (outside the times funded by the Council) if local groups and volunteers did not come forward to extend opening hours or help support the delivery of services during core hours.

Support would be provided to train volunteers and to support any transition arrangements, which would be funded through savings in management and other central costs, and reductions to the materials fund.

Option LIB3:**Close all libraries except identified main libraries**

This option would enable the Council to maintain the current level of provision at 5 main libraries taking into account geographic spread of main population centre libraries and future growth. These are currently proposed as Kingswood, Yate, Patchway, Thornbury and Bradley Stoke. It would deliver savings in the realms of £1m.

Local volunteers and the community would be given the opportunity to keep other libraries open in their area subject to these being assessed for service and financial implications.

Though this option provides greater savings it may be difficult for the Council to demonstrate it is delivering the comprehensive and efficient service required under the Libraries and Museums Act 1964.

In addition the consultation also put forward other options as follows:

- The council should make savings within library services in a different way.
- The council should make alternative savings from other council services.

Alternative options and savings

The consultation also encouraged local people, service users, staff, local communities and other interested parties to put forward any alternative suggestions or ideas for the future provision of library services with reduced funding.

Utilising the results of consultation, including the equalities based results as detailed in this EqIAA, a radically different model for public library provision in South Gloucestershire has been developed. This is described in detail below as option LIB4.

Option LIB4

Install Open Plus to make library facilities available 12 hours a day; 7 days a week while closing high-cost services / low use services and those close to existing libraries.

Option LIB4 is a comprehensive change to the operating model for the public library service which utilises new technology to increase the times public libraries are open to the public by 101% while still making a significant reduction in the revenue cost of the service.

Open Plus extending opening hours for Council run libraries

Open Plus is a method of making the range of public library libraries available for public use without the need for staffing at specific times of the week and would complement the hours periods when the library will be staffed. This would be installed in all libraries maintained by the Council and would enable residents to use libraries, including the lending of stock and accessing the IT. This provides an increase in opening hours of those libraries.

Library staff would also be available and on duty to help provide support and help to users at programmed and advertised times.

Staff will visit the libraries when they are operating in Open Plus mode to tidy and shelve stock and to respond to situations that may arise

Use of Volunteers

South Gloucestershire libraries already use volunteers to provide enhanced services (such as the Summer Reading Challenge). Public consultation results showed residents felt that volunteers should only be used to support paid staff and should not be used to run library services in isolation.

Option LIB4 involves volunteers continuing to be used to provide enhanced services but not being used to support core provision.

There are some areas (Chipping Sodbury; Community Centre Libraries) where volunteers would be used to provide a service instead of the Council and these are described below.

Chipping Sodbury Library

Consultation feedback gave strong support for a library in Chipping Sodbury but as the Communities Committee report highlighted the library is in close proximity to Yate and due to its size the library offers limited library services – essentially the loan of books and access to 3 PCs.

It is therefore proposed that the Council no longer provides staffing for Chipping Sodbury library. However if agreement can be reached for a local group to operate this library capital funding would be made available from the local Section 106 Agreements to fund improvements such as self-service and Open Plus. The Council's library service would also provide professional expertise and stock to the local group.

Mobile library / Community Centre Libraries

The mobile library remains very expensive per user and it is proposed to withdraw the service. Four communities, based in rural areas, responded to the consultation document to express interest in operating Community Centre Libraries. These would be a mini library within a community centre with a range of library books to suit the needs of that community.

The library service would supply:

- Regular exchange of books – possibly every month depending on need.
- Access to the library issue system – this would allow the centres to issue / discharge items, this would be required if we were to support with supplying specific book requests.
- Access to the library catalogue – see www.librarieswest.org.uk.
- Supply of reservations – the frequency of visits would need to be agreed and it might be that the volunteers collect from their nearest library on a regular basis.
- Training of volunteers – this would be around using the system, how to look for books and useful websites for book information.

The community centre would supply:

- Secure display of books.
- Named volunteer for contact.
- Shelving to display stock.
- Access to Wi-Fi to upload data – the system is very bandwidth light so a Wi-Fi dongle would be adequate on a laptop provided by the centre

Although only four areas have come forward at this stage the Council could support up to 10 community centres.

In addition, the home library visiting service will continue to be provided to meet the needs of those with disabilities or who may be housebound which prevent them from being able to visit a community library.

Support for individual libraries

As part of the public consultation on changes to the library service, local groups including Town and Parish Councils were given the opportunity to express interest in working with the Council to secure additional opening hours to those funded by South Gloucestershire council. Four Parish Councils have indicated they may be willing to do so, and initial conversations held with all four. Further, more detailed, negotiations will take place after the Council has established its default model of provision, so there is greater clarity on the opening hours this Council will provide.

In addition, some groups have indicated they may be willing to form formal friends groups for individual libraries. A quotation has been requested from CVS Gloucestershire for a programme to support the establishment and formalisation of such Groups and this will need to be accommodated in the final budget.

Equality Training

Volunteers operating Community Centre Libraries or staffed hours at Chipping Sodbury will require equalities training in the council's equality policies and processes, in order to ensure the quality of service provided by existing trained staff is maintained. This training is currently provided to staff within operational budgets and resources, and will be sufficient to meet the needs of volunteers.

Stock rotation

As part of the changes required in order to meet savings targets, the stock fund would be reduced by £81k per annum (32%). However, in order to maximise the use made of available stock some £12,000 would be invested in new software which uses a sophisticated algorithm to target underused stock, which will be moved on a regular basis to libraries where it will be more popular.

SECTION 2 – RESEARCH AND CONSULTATION

Consultation

The consultation period ran for 12 weeks from 22 February until 13 May 2016.

Consultation information was sent to parish & town councils, safer stronger community groups, South Gloucestershire Council councillors, local voluntary and community organisations (via South Gloucestershire CVS), and a mailing list of other interested parties (including library user groups, national bodies and equalities groups across South Gloucestershire).

Copies of the consultation document (including questionnaire and information pack) were available from all libraries and one stop shops as well as other public locations outside of the council's control. As part of the consultation we also welcomed comments made online and by letter, email, fax and over the phone and these contact methods were promoted on consultation literature.

The consultation was supported by a dedicated consultation website where the consultation documents were available to download and an online questionnaire, individual library information packs, the initial draft equality impact assessment and a range of other relevant information was provided.

In total the council received 3,644 survey responses to the consultation. Of these 1,080 (30%) came in online and 2,564 (70%) were returned as paper surveys. The council also received 94 letters and emails in response to the consultation, 123 letters from school children, two posters, 13 petitions, significant feedback from public roadshows and social media and some representations from some political parties and parish councils.

The council also attended over 45 meetings with town and parish councils and other interested groups to provide information and discuss the options and implications of the proposals.

Research

In addition to the consultation results, a "Library Profile" has been produced for each South Gloucestershire Library providing a wealth of information; these were made available as part of the Library Services consultation (www.southglos.gov.uk/consultation). The following information seeks to specifically focus on equalities-related data and consultation responses and covers each individual Library as well as the South Gloucestershire Library Service as a whole.

For ease of reading this EqIAA, the research and consultation data is shown in Appendix 1.

Section 3 of this EqIAA presents the key points emerging from the research and consultation data and goes on to discuss the key equalities issues emerging.

SECTION 3 – IDENTIFICATION AND ANALYSIS OF EQUALITIES ISSUES AND IMPACTS

Overarching Finding

The research and consultation data clearly shows that:

- Younger people
- Older people
- Females
- Disabled People
- People from BAME backgrounds

would be proportionately more negatively impacted should Library services reduce. This is because these groups have the highest level of usage of Library services.

Findings for South Gloucestershire and Individual Libraries

South Gloucestershire Library Service – All Libraries	
Age	<ul style="list-style-type: none"> • The 0 – 10 age group has the highest usage of Library Services and as such would be proportionately more negatively impacted should Library Services reduce. • The over 60 age group has a proportionately higher usage of Library Services and as such would be proportionately more negatively impacted should Library Services reduce.
Younger Age & Gender	<ul style="list-style-type: none"> • Within the 0 – 10 age group, girls and boys have a more equal usage level than any other age group and as such both girls and boys (and boys in particular when compared to the average usage data i.e. boys are more likely to use libraries at this age than at any other age) in this age group would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none"> • Females are proportionately more likely than Males to use Library Services and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> • Usage according to ethnicity does not mirror the overall South Gloucestershire trends in all instances. Only people from a “<i>White – English/Welsh/Scottish/Northern Irish/British</i>” background and “<i>White – Irish</i>” background are proportionately more likely to use libraries at older ages. People from other BAME groups are proportionately more likely to use libraries at the younger and middle age groups. • People from BAME groups are significantly more likely to be library members than people from ‘White British’ backgrounds. Indeed, table 4 shows that people from the majority of BAME groups are far more likely to be library members than people from White backgrounds. • As such people from BAME groups would be proportionately more negatively impacted should Library Services reduce.

Bradley Stoke Library	
Race	<ul style="list-style-type: none"> • People from BAME backgrounds are proportionately more likely to use this library and as such would be proportionately more negatively impacted should Library Services reduce at this Library. • People from Asian, Black, Mixed/Multiple and White Irish and White Other backgrounds were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • Bradley Stoke Library is most regularly used people from Asian and Black backgrounds and as such would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none"> • Those looking after their home/family were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the 26 – 40 and 41 – 60 age groupings are the second and third largest user groups (18% and 20%) and as such would be proportionately more negatively impacted should Library Services reduce • Young people aged 0 – 15 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • Students were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • People aged 26 – 60 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 year and as such would be proportionately more negatively impacted should Library Services reduce s. • Bradley Stoke Library is most regularly used by people aged 0 – 17 and students and as such would be proportionately more negatively impacted should Library Services reduce.

Cadbury Heath Library	
Age	<ul style="list-style-type: none"> • The largest user group is the 0 – 10 age group and as such would be proportionately more negatively impacted should Library Services reduce. • The second largest user group is the Over 60 age group and as such would be proportionately more negatively impacted should Library Services reduce. • Young people aged 11 – 15 were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> • Disabled People were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • Cadbury Heath Library is most regularly used by disabled people – Cadbury Heath Library is equal second in respect of Libraries most popularly usage by disabled people and as such would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none"> • Females are proportionately more likely to be use Cadbury Heath Library and as such would be proportionately more negatively impacted should Library Services reduce.

Chipping Sodbury Library	
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group (42% of users) and as such would be proportionately more negatively impacted should this Library Service cease. • Young people aged 0 – 10 were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.
Disability	<ul style="list-style-type: none"> • Chipping Sodbury Library has the second highest usage by Disabled People and as such would be proportionately more negatively impacted should this Library Service cease.
Race	<ul style="list-style-type: none"> • People from Asian, Black, and Mixed/Multiple backgrounds were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.
General	<p>It is noted that:</p> <ul style="list-style-type: none"> • 85% of its users have already used libraries other than Chipping Sodbury Library. • Chipping Sodbury Library is the Library with the lowest usage in South Gloucestershire.

Downend Library	
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group (28%) and as such would be proportionately more negatively impacted should Library Services reduce. • People aged 26 - 40 were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.
Gender	<ul style="list-style-type: none"> • Those looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.
Disability	<ul style="list-style-type: none"> • Downend Library has a proportionately higher usage by Disabled People and as such would be proportionately more negatively impacted should this Library Service cease.
Race	<ul style="list-style-type: none"> • People from Asian backgrounds were more likely than average to have stated that they have used Downend Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.
General	<ul style="list-style-type: none"> • It is noted that 62% of its users have already used libraries other than Downend Library.

Emersons Green Library	
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the 41 – 60 age grouping is the second largest user group (20%) and as such would be proportionately more negatively impacted should Library Services reduce. • People aged 11 - 15 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease. • Students were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease. • People aged 26 – 60 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease. • 0 - 17 year olds, students and 26 – 40 year olds were most likely to use Emersons Green Library regularly and as such would be proportionately more negatively impacted should this Library Service cease.
Gender	<ul style="list-style-type: none"> • Those looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Emersons Green Library over the last 2 years and as such would be proportionately more negatively impacted should this Library Service cease.
Disability	<ul style="list-style-type: none"> • Disabled people and those with long term sickness/disabilities were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
Race	<ul style="list-style-type: none"> • People from Black, Mixed and White Irish and White Other backgrounds were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
General	<ul style="list-style-type: none"> • It is noted that 55% of its users have already used libraries other than Emersons Green Library.

Filton Library	
Age	<ul style="list-style-type: none"> • People aged 18 - 25 were more likely than average to have stated that they have used Filton Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • 0 - 10 year olds and students were most likely to use Filton Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> • People from BAME backgrounds are proportionately more likely to use this Library and as such would be proportionately more negatively impacted should Library Services reduce at this Library. • People from Asian and Black backgrounds were more likely than average to have stated that they have used Filton Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • People from a Black background were most likely to use Filton Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> • Staple Hill Library has a proportionately higher usage by Disabled People and as such would be proportionately more negatively impacted should Library Services reduce. • People reporting a long term sickness/disability were most likely to use Filton Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
General	<ul style="list-style-type: none"> • It is noted that 39% of its users have already used libraries other than Filton Library.

Hanham Library

Age	<ul style="list-style-type: none">• The largest user group is the 0 – 10 age group as such would be proportionately more negatively impacted should Library Services reduce.• The over 60 user group is the second largest user group as such would be proportionately more negatively impacted should Library Services reduce.• People aged 11 – 17 were more likely than average to have stated that they have used Hanham Library over the last 2 years as such would be proportionately more negatively impacted should Library Services reduce.• People aged 26 – 40 were more likely than average to have stated that they have used Hanham Library over the last 2 years as such would be proportionately more negatively impacted should Library Services reduce.• 0 - 17 year olds, students and 26 – 40 year olds were most likely to have stated they use this Library regularly as such would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none">• Females are proportionately more likely to be using Hanham Library, and this is true across all age groupings as such would be proportionately more negatively impacted should Library Services reduce.

Kingswood Library	
Age	<ul style="list-style-type: none"> • People aged 16 – 25 were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • People aged 41 – 60 were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> • People from Black and Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> • Kingswood Library has a proportionately higher usage by Disabled People and as such would be proportionately more negatively impacted should Library Services reduce. • People reporting a long term sickness/disability were more likely than average to have stated that they have used Kingswood Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.

Patchway Library	
Age and Gender	<ul style="list-style-type: none"> Females in the over 60 user group are more likely to use Library Services than Males, however, Males have a proportionately higher usage of this Library when compared to the South Gloucestershire average and as such Males as well as Females would be proportionately more negatively impacted should Library Services reduce.
Age	<ul style="list-style-type: none"> People aged 11 - 15 were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. People aged 18 - 25 were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. Students were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. 11 - 15 year olds were more likely to use Kingswood Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> People reporting a long term sickness/disability were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> People from BAME backgrounds are proportionately more likely to use this library and as such would be proportionately more negatively impacted should Library Services reduce at this Library. There is a Gypsy and Traveller drop-in session held at Patchway library once per week and this is highly attended by families and children (average of 14 families attending per session). It is estimated by EMTAS¹ that all children attending these sessions are library members. As such, people from Gypsy and Traveller groups would be proportionately more negatively impacted should this Library Service cease. People from Asian and Black backgrounds were more likely than average to have stated that they have used Patchway Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. People from Mixed/Multiple ethnicities were more likely to use Kingswood Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.

¹ EMTAS – Ethnic Minority and Traveller Achievement Service.

Staple Hill Library	
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> • Staple Hill Library has a proportionately higher usage by Disabled People and as such would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none"> • People looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Staple Hill Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> • People from Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Staple Hill Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • People from Black backgrounds were most likely to use Staple Hill Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
General	<ul style="list-style-type: none"> • It is noted that 58% of its users have already used libraries other than Staple Hill Library.

Thornbury Library	
Age	<ul style="list-style-type: none"> • In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group and as such would be proportionately more negatively impacted should Library Services reduce.
Race	<ul style="list-style-type: none"> • People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were more likely than average to have stated that they have used Thornbury Library over the last 2 years and use it regularly and as such would be proportionately more negatively impacted should Library Services reduce.
General	<ul style="list-style-type: none"> • It is noted that only 29% of its users have already used libraries other than Thornbury Library.

Winterbourne Library	
Age	<ul style="list-style-type: none"> • The largest user group is the 0 – 10 age group as such would be proportionately more negatively impacted should Library Services reduce. • The over 60 user group is the second largest user group as such would be proportionately more negatively impacted should Library Services reduce. • People aged 11 - 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years as such would be proportionately more negatively impacted should Library Services reduce.
Gender	<ul style="list-style-type: none"> • Females are proportionately more likely to be using Winterbourne Library as such would be proportionately more negatively impacted should Library Services reduce. • People looking after a home/family (proportionately more likely to be Female) were more likely than average to have stated that they have used Winterbourne Library over the last 2 years as such would be proportionately more negatively impacted should Library Services reduce.

Yate Library

Age	<ul style="list-style-type: none">• The largest user group is the 0 – 10 age group.• The over 60 user group is the second largest user group.• People aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years.• 16 – 25 year olds were most likely to use Yate Library regularly.
Disability	<ul style="list-style-type: none">• People with a long standing sickness/disability were more likely than average to have stated that they have used Yate Library over the last 2 years.
Gender	<ul style="list-style-type: none">• Females are proportionately more likely to be using Yate Library.

Mobile Library	
Age	<ul style="list-style-type: none"> • The over 60 age group has the highest usage level and as such would be proportionately more negatively impacted should this service cease. • People who stated they are retired were most likely to use the Mobile Library regularly and as such would be proportionately more negatively impacted should Library Services reduce. • People aged 11 – 15 were more likely than average to have stated that they have used the Mobile Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce.
Disability	<ul style="list-style-type: none"> • Disabled people have a proportionately higher usage level and as such would be proportionately more negatively impacted should this service cease. • Disabled people were more likely than average to have stated that they have used the Mobile Library over the last 2 years and as such would be proportionately more negatively impacted should Library Services reduce. • Disabled people were most likely to use the Mobile Library regularly and as such would be proportionately more negatively impacted should Library Services reduce.
General	<ul style="list-style-type: none"> • It is noted that 87% of Mobile Library users have already used libraries other than the Mobile Library.

Relevant National Information

The following points are also raised as part of this EqIAA:

Age and Gender

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*²” reported that:

“Boys continued to fall behind girls at the end of school. The gap widened in England...”

The 0 – 10 age group has a high usage of libraries when compared to other groups. It is also noted that Males and Females have more equal usage of libraries at this age bracket when compared to libraries usage overall. This shows that the service is particularly effective for young boys and as such contributes to addressing the current gender gap where the above EHRC evidence shows that over the last 5 years, boys continued to fall behind girls at the end of school. Usage by boys of libraries does not necessarily result in a young person having a better outcome at the end of school, however, the usage of libraries from a young age is an important factor in building the skills necessary to succeed in education, and as the current gender gap in relation to boys is particularly evident across England, the Libraries Service provides a particularly effective service in respect of boys.

Age and Race

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*³” reported that:

“Gypsy and Traveller children in England continued to have the lowest attainment levels, and the gap between them and other White children widened as the latter saw larger improvements.”

The information presented on page 8 shows that people between the ages of 11 and 15 from a Gypsy and Traveller background have a significantly higher usage of libraries when compared to the South Gloucestershire population.

Age and Disability

The Equality and Human Rights Commission (EHRC) in its October 2015 Report “*Is Britain Fairer? The state of equality and human rights 2015*⁴” reported that:

“Young people were more likely than older people to experience poverty...”

“While the percentage of disabled people living in poverty fell, they remained more likely to live in poverty than non-disabled people. Their level of material deprivation (the ‘mean deprivation score’) rose significantly.”

Use of Library services by young people is high and in some instances is relatively high for disabled people. It may be that Libraries are an important service for some where affordability of resources provided by the Library Service may otherwise mean that they would not have access to these resources.

² <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

³ <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

• ⁴ <http://www.equalityhumanrights.com/about-us/our-work/key-projects/britain-fairer-0>

Analysis of the Options

The following options are identified in priority order as highlighted via the consultation

Option:

The council should make alternative savings from other council services

The most popular option within the consultation (26%) was that *the council should make alternative savings from other council services*. This was most favoured by people aged 18 – 60 (33%), those looking after a home/family (35%). It was least favoured by those identified as having high levels of usage of library services, this is to say those aged 0 – 15 (19% to 15%), over 60 (20%), retired (20%), long term sickness/disability (18%), people from an Asian background (19%), people from a White Irish & White Other background (21%).

This shows that amongst those most likely to be negatively impacted by changes to library services (apart from those looking after a home/family) this was not a favoured option. (Their preference was to make savings from the service in a different way). As a result of this information, it is concluded that pursuance of this option would result in a negative impact in respect of those most likely to use library services.

It is also noted that a comprehensive EqIAA was conducted and used to inform the Council's budget setting process. That EqIAA is available at <http://www.southglos.gov.uk/documents/Council-Budget-EqIAA.pdf>

Option LIB1:

No longer providing the mobile library or funding Chipping Sodbury library, reducing opening hours, the materials fund and making more use of volunteers and external funding to maintain services.

The second most popular option (23%) was *no longer providing the mobile library or funding Chipping Sodbury library, reducing opening hours across the remaining libraries by 88 hours a week, reducing the materials fund and making more use of volunteers and external funding to maintain services*. However, this was least favoured by those aged 0 – 17 (15%), students (19%), disabled people (15%) and those who reported a long term sickness/disability (18%) and people from Black (5%) and Mixed/Multiple (13%) ethnicities. These groups feature significantly in those most likely to use library services.

No longer providing the Mobile Library would result in a proportionately more negative impact for disabled people, older people and younger people. However, it is noted that this service has a low level of use in comparison to the other libraries, the current mobile library is in need of replacement and it is the most expensive library per member in South Gloucestershire.

Supporting vulnerable residents through the home visit service provided to those who have a physical or mental impairment which prevents them being able to visit a library without support would mitigate some of the negative impacts identified. If this option is pursued, it would be important to communicate widely the home visit service in order for the full extent of the mitigation to be realised.

No longer funding Chipping Sodbury Library would result in a proportionately more negative impact for older people and disabled people.

In mitigation of this impact Yate Library is one of South Gloucestershire's main libraries and is within 1 mile of Chipping Sodbury Library. This provides some degree of mitigation; however, as the groups indicated above are older people and disabled people, this reduces the likelihood that travel to Yate (albeit nearby) would mitigate against the full impact of any cessation of service at Chipping Sodbury Library as older people and disabled people may be less willing or able to travel.

Additionally, as a proportionately more negative impact has been identified for older people and disabled people, support for vulnerable residents through the home visit service to the elderly and housebound will mitigate some of the negative impacts identified.

It is noted that:

- 85% of its users have already used libraries other than Chipping Sodbury Library.
- Chipping Sodbury Library is the Library with the lowest usage in South Gloucestershire.

Reducing opening hours across libraries

Having libraries open for as long as possible was the fifth most important aspect stated by consultees. However, it was comparatively more important to older people and people from Black and Other Ethnicities. As these groups are proportionately more likely than average to be library users, this is an important issue.

Any implementation of a reduction in opening hours would need to be carefully considered, taking these equalities issues into consideration, should this option be pursued.

Reducing the materials fund

Having a good range of books and other stock available was a highly important aspect of library services according to the consultation.

Should the materials fund be reduced, this issue would need close consideration so as to not result in a negative impact across groups and in particular for those identified via tables 47, 48 and 49: younger people, 26 – 60, Disabled people, people from Black, White British, White Irish & White Other and Other Ethnicities.

Making more use of volunteers

Using volunteers to work alongside staff to support added value services such as storytime, using computers, events, etc. was the most popular option chosen by consultees (73%) and was most popular with people from a Black background and Other Ethnic Groups giving a higher than average levels of positive response. Both of these groups have been identified as having high levels of usage of library services.

Using volunteers to work alongside staff, with clearly defined roles for each was the second (equal) most popular (63%), with 16 – 17 year olds, those stating a long term sickness/disability and people from a Black background giving a higher than average levels of positive response. These groups have been identified as having high levels of usage of library services.

Paid library staff are trained in equalities, and thus are able to take proper account of the particular needs of users with protected characteristics. If volunteers are to provide core services unsupervised by Council staff, mandatory equality training would need to be provided, and steps taken to ensure volunteers comply with the Council's equality policies and procedures.

Using volunteers to supplement library opening hours without paid staff supervision was the fifth most popular with those aged 11 – 25, disabled people, those stating a long term sickness/disability and those from Black and Mixed/multiple ethnic backgrounds giving a higher than average levels of positive response. These groups have been identified as having high levels of usage of library services.

Making more use of external funding

Bringing in external funding (e.g. from parish councils or grants) to fund additional opening hours and other library running costs was the fourth most popular with 18 – 25 year olds, those stating a long term sickness/disability and people from Asian and Black backgrounds giving a higher than average levels of positive response. These groups have been identified as having high levels of usage of library services.

Option:

The council should make savings within library services in a different way

The third most popular option was *the council should make savings within library services in a different way* (17%) and this was most favoured by those aged 0 – 10 (31%), those aged 16 – 40 (29% to 24%), those looking after a home/family (24%), people from an Asian background (25%) and people from Other Ethnic Groups (27%). These groups have been identified as having high levels of usage of library services.

Along with a full range of consultation feedback, this information has been used in the development of Option LIB4 (below).

Option LIB2:

As per option LIB1 and a reduction in opening hours to 18 hours a week at satellite libraries

The fourth most popular option (14%) was Option 2: As per option one and a reduction in opening hours to 18 hours a week at satellite libraries with a higher than average level of agreement from people from Mixed/Multiple ethnicities (27%) and people from Other Ethnicities (24%). However, this is a low level of agreement. As a result of this information, it is concluded that pursuance of this option would result in a negative impact on respect of those most likely to use library services.

Option LIB3:

Close all libraries except identified main libraries

This was the least popular option within the consultation (3%). Having a library local to you (older people, White British, White Irish & White Other, Other Ethnicities) and having a library open for as long as possible (Black ethnicities, Other Ethnicities, Older people) was important to consultation respondents who are most likely to be library users.

This shows that amongst those most likely to be negatively impacted by changes to library services (apart from those looking after a home/family), this was not a favoured option. As a result of this information, it is concluded that pursuance of this option would result in a negative impact on respect of those most likely to use library services.

Paid library staff are trained in equalities, and thus are able to take proper account of the particular needs of users with protected characteristics. If volunteers are to provide core services unsupervised by Council staff, mandatory equality training would need to be provided, and steps taken to ensure volunteers comply with the Council's equality policies and procedures.

It is also noted that it may be difficult for the Council to demonstrate it is delivering the comprehensive and efficient service required under the Libraries and Museums Act 1964.

A new model for service provision – LIB4 – has been developed that prevents the need to implement this option.

Option LIB4:

Install Open Plus to make library facilities available 12 hours a day; 7 days a week while closing high-cost services / low use services and those close to existing libraries.

Open Plus

Having a library local to you (older people, White British, White Irish & White Other, Other Ethnicities) and having a library open for as long as possible (Black ethnicities, Other Ethnicities, Older people) was important to consultation respondents who are most likely to be library users.

Option LIB4 would see all libraries (with the exception of the Mobile Library and Chipping Sodbury Library) remain open for longer. This would result in a retention of local libraries as well as longer opening hours. An increase in opening hours would result in a positive impact on all library users.

Open Plus is a method of making libraries available for public use without the need for staffing. This would be installed in all libraries maintained by the Council and would enable residents to use libraries, and to borrow and return stock, from 9am to 8pm. This provides a 101% increase in opening hours. It is noted that for safety reasons those under the age of 16 would not be permitted to use libraries during unstaffed hours, unless accompanied by a responsible adult. This has the potential to result in a negative impact for younger people, however, in mitigation of this, people will be encouraged to use libraries during staffed hours and additionally it is noted that people under 16 years are proportionately more likely to use libraries during the staffed hours.

There is no local data for us to use in respect of gender impacts of Open Plus however, information from other authority areas using Open Plus is that Males are more likely to use libraries during unstaffed hours

Library staff would also be available and on duty to provide support and help to users at programmed and advertised times. This was an important issue raised by library users and in particular Older people, Disabled people, people from Asian backgrounds and White Irish & White Other ethnicities. Once the weekly staffed hours are determined, the actual opening hours would be determined following consultation and analysis of current busy / quiet periods. Weekly staffed hours would be reviewed on a regular basis in the future to take account of changes in use and demand. The most popular option amongst respondents to the consultation when asked about opening hours was that hours should be dependent on individual library usage patterns. This option was most preferred by all groups (except those aged 11 – 15 and people from Other Ethnic groups) and in particular people aged 16 – 40, People from Mixed/Multiple Ethnic groups and people from White Other backgrounds.

Paid library staff are trained in equalities, and thus are able to take proper account of the particular needs of users with protected characteristics. If volunteers were to provide core services unsupervised by Council staff, mandatory equality training would need to be provided, and steps taken to ensure volunteers comply with the Council's equality policies and procedures.

Option LIB4 means that volunteers will not be used to provide core services unsupervised by Council staff in order to keep libraries open.

The Mobile Library

No longer providing the Mobile Library would result in a proportionately more negative impact for disabled people, older people and younger people.

However, it is noted that this service has a low level of use in comparison to the other libraries, the current mobile library is in need of replacement and it is the most expensive library per member in South Gloucestershire.

Supporting vulnerable residents through the home visit service provided to those who have a physical or mental impairment which prevents them being able to visit a library without support would mitigate some of the negative impacts identified. If this option is pursued, it would be important to communicate widely the home visit service in order for the full extent of the mitigation to be realised.

Four communities, based in rural areas, responded to the consultation document to express interest in operating Community Centre Libraries. These would be a mini library within a community centre with a range of library books to suit the needs of that community.

The library service would supply:

- Regular exchange of books – possibly every month depending on need; Access to the library issue system – this would allow the centres to issue / discharge items, this would be required if we were to support with supplying specific book requests; Access to the library catalogue – see www.librarieswest.org.uk; Supply of reservations – the frequency of visits would need to be agreed and it might that the volunteers collect from their nearest library on a regular basis; Training of volunteers – this would be around using the system, how to look for books and useful websites for book information.

The community centre would supply:

- Secure display of books; Named volunteer for contact; Shelving to display stock; Access to Wi-Fi to upload data – the system is very bandwidth light so a Wi-Fi dongle would be adequate on a laptop provided by the centre.

Although only four areas have come forward at this stage the Council could support up to 10 community centres.

In addition to the mitigation of some of the impact identified, the support of community centres would also contribute to the mitigation of impact for the identified vulnerable users.

Mandatory equality training will need to be provided, and steps taken to ensure volunteers comply with the Council's equality policies and procedures.

Chipping Sodbury Library

If local support is not forthcoming, and the Council is forced to close Chipping Sodbury library in order to achieve savings this would result in a proportionately more negative impact for older people and disabled people.

In mitigation of this impact Yate Library is one of South Gloucestershire's main libraries and is within 1 mile of Chipping Sodbury Library. This provides some degree of mitigation; however, as the groups indicated above are older people and disabled people, this reduces the likelihood that travel to Yate (albeit nearby) would mitigate against the full impact of any cessation of service at Chipping Sodbury Library as older people and disabled people may be less willing or able to travel.

Additionally, as a proportionately more negative impact has been identified for older people and disabled people, support for vulnerable residents through the home visit service to the elderly and housebound will mitigate some of the negative impacts identified.

It is also proposed that if agreement can be reached for a local group to operate this library capital funding would be made available from the local Section 106 Agreements to fund improvements such as self-service and Open Plus. The Council's library service would also provide professional expertise and stock to the local group. This would mitigate some of the negative impacts identified

It is noted that:

- 85% of its users have already used libraries other than Chipping Sodbury Library.
- Chipping Sodbury Library is the Library with the lowest usage in South Gloucestershire.

Reducing the materials fund

Having a good range of books and other stock available was the second most important aspect of library services according to the consultation – and in particular to those aged 0 - 10. This would therefore, result in a negative impact.

The stock fund would be reduced by £81k per annum (32% of current total) in order to meet savings targets. However, in order to mitigate this impact and to maximise the use made of available stock some £12,000 would be invested in new software which uses a sophisticated algorithm to target underused stock, which will be moved on a regular basis to libraries where it will be more popular. This would provide a good level of mitigation of impact identified.

SECTION 4 - EqIAA OUTCOME

An overview of the options and the outcome of each as a result of this EqIAA is shown in the table below:

Option	Outcome
Make alternative savings from other council services	<p>Amongst those most likely to be negatively impacted by changes to library services, this was not a favoured option. As a result of this, it is concluded that pursuance of this option would result in a negative impact in respect of those most likely to use library services.</p> <p>It has therefore been recommended that the council does not pursue this option.</p>
Option LIB1	<p>Negative impacts have been identified; however, mitigating actions have also been identified. However, Option LIB4 has resulted in the identification of a far greater degree of mitigating actions.</p> <p>It has therefore been recommended that the council does not pursue this option.</p>
Make savings within library services in a different way	<p>This was the third most popular option and was most favoured by groups identified as having high levels of usage of library services. Along with a full range of consultation feedback, this information has been used in the development of Option LIB4 (below).</p>
Option LIB2	<p>This option resulted in a low level of agreement from all. As a result of this information, it is concluded that pursuance of this option would result in a negative impact in respect of those most likely to use library services.</p> <p>It has therefore been recommended that the council does not pursue this option.</p>
Option LIB3	<p>Amongst those most likely to be negatively impacted by changes to library services, this was not a favoured option. As a result of this information, it is concluded that pursuance of this option would result in a negative impact in respect of those most likely to use library services.</p> <p>It has therefore been recommended that the council does not pursue this option.</p>
LIB4	<p>This new option is based on the detailed results of all the consultation and analysis highlighted above and provides an optimum level of service within the funding available.</p> <p>Negative impacts have been identified, however, mitigating actions have also been identified and these offer a far greater degree of mitigation than the pursuance of option LIB1.</p>

Overall Outcome

Outcome	Response	Reason(s) and Justification
Outcome 1: No major change required.	<input type="checkbox"/>	
Outcome 2: Adjustments to remove barriers or to better promote equality have been identified.	<input checked="" type="checkbox"/>	Option LIB4 has been identified as offering mitigating actions in relation to the impacts identified and as such, has been identified by this EqIAA as the preferred option. Please see Section 5 of this EqIAA for actions to be taken to mitigate impacts identified.
Outcome 3: Continue despite having identified potential for adverse impact or missed opportunities to promote equality.	<input type="checkbox"/>	
Outcome 4: Stop and Rethink	<input type="checkbox"/>	

SECTION 5 – ACTIONS TO BE TAKEN AS A RESULT OF THIS EqIAA

- Implement Open Plus
- Determine actual opening hours following consultation and analysis of current busy/quiet periods whilst taking into account the results of this EqIAA.
- Review the weekly staffed hours on a regular basis.
- Wide communication of the home visit service.
- Pursue the implementation of up to 10 community centre libraries (this includes the training of any volunteers).
- Pursue agreement with local group to operate Chipping Sodbury library and make capital funding available from the local Section 106 Agreements to fund improvements.
- Introduce new software to target underused stock, which will be moved on a regular basis to libraries where it will be more popular.
- Continue to assess equalities data on an ongoing basis in respect of library usage to assess the impact of any change.
- Improving access to online services (virtual services, ebooks) and increasing digital inclusion opportunities for disabled and older people through continuing support to people in the provision of skills and access to IT.
- Pursue further and detailed negotiations with the four Parish Councils identified after the Council has established its default model of provision.
- Pursue quotation from CVS South Gloucestershire for a programme to support the establishment and formalisation of Groups.

SECTION 6 – EVIDENCE INFORMING THIS EqIAA

Sources of information:

- ONS data – census 2011
- South Gloucestershire Library Service data
- “*Is Britain Fairer? The state of equality and human rights 2015*” - the Equality and Human Rights Commission’s statutory five-yearly report on equality and human rights progress in England, Scotland and Wales.
- Consultation feedback

RESEARCH AND CONSULTATION DATA INFORMING THIS EqIAA

Notes:-

- In line with Council Policy, data is collected in relation to the protected characteristics of Age, Disability, Race and Sex.
- Data in relation to Gender Reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Religion or Belief and Sexual Orientation is not collected in respect of library users as they are not believed to be relevant to the services offered via the Library Service.
- Figures in research tables may not sum because of rounding.
- Groups with a significantly higher usage rate have been highlighted in the research tables.
- Figures in consultation data tables may not sum because of rounding and because a proportion of respondents preferred not to say their age, gender, disability or ethnicity.
- Groups with a significantly higher usage rate and a significantly lower usage rate have been highlighted (green and red) in the consultation tables.

Consultation Response

The following table assesses the protected characteristics of consultation respondents.

Table 1: Percentage of respondents to the consultation according to protected characteristic as compared to the overall South Gloucestershire population and known library user data.

Characteristic	Respondents %	South Gloucestershire Population (Census 2011) %	Total library users data %
Female	64.8	50.5	63.0
Male	29.7	49.5	37.0
Disabled	9.8	15.6	3.8
10 and Under	0.7	13	29
11 - 15	1.3	5	7
16 or 17	0.4	3	1
18 - 25	1.7	10	3
26 - 40	17.0	19	14
41 – 60	27.9	28	21
Over 60	46.6	23	24
Arab/Asian	1.3	2.6	2.9
Black/Caribbean/African/Other	0.5	0.9	0.8
Mixed/Multiple Ethnicities	0.4	1.5	1.0
White –British	74.3	91.9	63.2
White Irish & White Other	7.1	3.0	3.2
Other Ethnic Groups	0.9	0.3	0.7

Note: Respondent and library user data does not sum because some respondents preferred not to say information regarding their gender, disability, age and ethnicity.

- In terms of gender a proportionate percentage of males and females to that of library users responded to the consultation.
- In terms of disability, of the people responding to the question “Do you consider yourself disabled Yes / No 3.8% of users identified themselves as disabled
- In terms of age more older people responded to the consultation than younger people, however many of the respondents were parents and grandparents responding on behalf of their families including children. Many of the older people will have less access to their own transport and therefore be reliant on public transport to travel to libraries they cannot easily access without transport. This is reflected in the priorities for the service in maintaining the provision and open hours of local libraries.
- In terms of ethnicity the response from white ethnic groups (including British) was consistent with the proportion of users. The response rate from Black, Asian and Mixed backgrounds was consistently lower than the proportion of users, however the numbers were sufficiently high to enable valid analysis of their views.
- An analysis of previous consultations tells us that the age profile of respondents for the Future of Library Services consultation is broadly similar to that from other surveys. For example, for the Public Library User Survey 2015, respondents over 35 years totalled 82% and for the South Gloucestershire Budget 2016 survey those under 45 were 32% of the total whilst the over 45s were 65%.

The feedback shows that a proportion of respondents preferred not to say in relation to their gender, disability, age and ethnicity. Considering the data shown in the above table, it is anticipated that the consultation response, aside from gaining a high response rate gained good representation from the diverse communities/library service-users of South Gloucestershire.

Gender and Age of Library Users

Table 2: Gender and Age groupings of Library Service users.

All Libraries (Total users: 39,958)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	16%	14%	53%	47%
11 to 15	4%	3%	61%	39%
16 to 17	1%	0%	69%	31%
18 to 25	2%	1%	72%	28%
26 to 40	10%	3%	75%	25%
41 to 60	14%	6%	69%	31%
over 60	15%	9%	61%	39%
Total users:	63%	37%		

The highlighted results show users with a disproportionately high level of usage of library services.

Table 2 shows:-

- Females are proportionately more likely to be library service users, and this is true across all age groupings.
- The largest user group is the 0 – 10 age group. There is a more even gender split within this group i.e. girls and boys have a more equal usage of library services, 53% vs. 47% as compared to 63% vs. 37% overall.
- The second largest user group is the Over 60 age group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group, nearly as likely as the over 60 user group to be using library services.
- Age groupings between 11 and 25 have the lowest usage of Library Services.

Ethnicity and Age of Library Users

Table 3: Age and Ethnicity Groupings of Library users.

Ethnicity	0 – 10	11 -15	16 – 17	18 – 25	26 – 40	41 – 60	over 60	Unknown Age	Total	South Glos Total Population ⁵
Asian/Asian British – Indian	2.0%	1.4%	1.4%	1.0%	4.2%	1.0%	0.0%	0.5%	1.7%	1.0%
Asian/Asian British – Pakistani	0.4%	0.7%	0.9%	0.2%	0.5%	0.2%	0.0%	0.0%	0.3%	0.3%
Asian/Asian British – Chinese	0.4%	0.6%	0.5%	0.6%	0.6%	0.7%	0.1%	0.0%	0.4%	0.5%
Asian/Asian British – Other	0.5%	0.5%	0.7%	0.7%	1.0%	0.7%	0.1%	0.7%	0.5%	0.6%
Black/African/Caribbean/Black British – African	0.5%	0.6%	1.1%	1.4%	1.1%	0.5%	0.0%	0.0%	0.5%	0.4%
Black/African/Caribbean/Black British – Caribbean	0.1%	0.2%	0.2%	0.2%	0.1%	0.2%	0.0%	0.2%	0.1%	0.4%
Black/African/Caribbean/Black British – Other	0.2%	0.3%	0.5%	0.2%	0.1%	0.2%	0.0%	0.0%	0.2%	0.1%
Mixed/Multiple Ethnic Groups – White & Asian	0.6%	0.6%	1.4%	0.2%	0.2%	0.2%	0.0%	0.7%	0.3%	0.4%
Mixed/Multiple Ethnic Groups – White & Black African	0.4%	0.2%	0.2%	0.1%	0.2%	0.1%	0.0%	0.2%	0.2%	0.2%
Mixed/Multiple Ethnic Groups – White & Black Caribbean	0.5%	0.5%	0.0%	0.3%	0.2%	0.1%	0.0%	0.2%	0.3%	0.6%
Mixed/Multiple Ethnic Groups – Other	0.3%	0.2%	0.2%	0.2%	0.2%	0.1%	0.0%	0.2%	0.2%	0.3%
White – English /Welsh/ Scottish / Northern Irish / British	63.3%	61.2%	48.7%	57.4%	58.6%	64.7%	70.2%	43.1%	63.2%	91.9%
White – Irish	0.1%	0.1%	0.2%	0.4%	0.2%	0.3%	0.3%	0.2%	0.2%	0.5%
White - Gypsy or Irish Traveller	0.0%	0.4%	0.0%	0.0%	0.1%	0.0%	0.0%	0.0%	0.1%	0.1%
White – Other	2.4%	2.3%	2.8%	5.5%	6.8%	2.9%	0.7%	0.9%	3.0%	2.5%
Any Other ethnic group	0.5%	1.2%	1.4%	1.1%	1.0%	0.5%	0.0%	0.2%	0.6%	0.4%
Unknown / Declined	27.9%	28.7%	39.5%	29.6%	24.7%	27.2%	28.3%	52.6%	28.0%	

The highlighted results show users with a disproportionately high level of usage of library services.

⁵ ONS data – census 2011

It is clear that usage according to ethnicity does not mirror the overall trends in all instances. Key issues emerging include:

Asian/Asian British – Indian

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 26 – 40 age group.

Asian/Asian British – Pakistani

Have a significantly higher proportion of Library Services users in the 11 – 15, 16 – 17 and 26 - 40 age groups.

Asian/Asian British – Chinese

Have a significantly higher proportion of Library Services users in the 11 - 60 age groups.

Asian/Asian British – Other

Have a significantly higher proportion of Library Services users in the, 16 – 17, 18 – 25 and 41 - 60 age groups.

Black/African/Caribbean/Black British – African

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 11 – 40 age groups.

Black/African/Caribbean/Black British – Caribbean

Have a significantly higher proportion of Library Services users in the 11 – 25 age groups and the 41 – 60 age group.

Black/African/Caribbean/Black British – Other

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 11 - 17 age groups.

Mixed/Multiple Ethnic Groups – White & Asian

Have a significantly higher proportion of Library Services users in the 0 - 17 age groups.

Mixed/Multiple Ethnic Groups – White & Black African

Have a significantly higher proportion of Library Services users in the 0 - 10 age group.

Mixed/Multiple Ethnic Groups – White & Black Caribbean

Have a significantly higher proportion of Library Services users in the 0 - 15 age groups.

Mixed/Multiple Ethnic Groups – Other

Have a significantly higher proportion of Library Services users in the 0 - 10 age group.

White – English/Welsh/Scottish/Northern Irish/British

Have a significantly higher proportion of Library Services users in the 0 – 10 age group, the 41 – 60 age group and the over 60 age group.

White – Irish

Have a significantly higher proportion of Library Services users in the 18 – 25 age group, the 41 – 60 age group and the over 60 age group.

White - Gypsy or Irish Traveller

Have a significantly higher proportion of Library Services users in the 11 - 15 age group.

White – Other

Have a higher usage level of Library Services than the proportion in the South Gloucestershire population.

Have a significantly higher proportion of Library Services users in the 18 - 40 age groups.

Any Other ethnic group

Have a significantly higher proportion of Library Services users in the 18 - 40 age groups.

Ethnicity and Library Membership

The following table adds further information in respect of the protected characteristic of 'Race' by investigating library membership according to ethnicity (collated in 2014). It shows the percentage of people in each library catchment area according to ethnicity who are library members.

Table 4: Percentage of each 'broad ethnicity group' resident in each library catchment area who are library members.

Library	Asian	Black	Chinese	Mixed	White
Bradley Stoke Library	89%	35%	23%	26%	13%
Cadbury Heath Library	10%	46%	7%	17%	8%
Chipping Sodbury Library	Numbers are so small individuals could be identified.				
Downend Library	32%	32%	5%	28%	19%
Emersons Green Library	57%	24%	31%	32%	21%
Filton Library	82%	41%	36%	32%	17%
Hanham Library	30%	67%	5%	15%	10%
Kingswood Library	40%	38%	9%	19%	10%
Patchway Library	75%	16%	19%	10%	11%
Staple Hill Library	54%	98%	16%	47%	23%
Thornbury Library	16%	21%	18%	11%	14%
Winterbourne Library	23%	6%	9%	29%	15%
Yate Library	31%	19%	11%	16%	10%
South Gloucestershire Totals:	73%	46%	25%	22%	17%

The data show that:

BAME groups are significantly more likely to be library members than people from 'White' backgrounds i.e.

- 73% of people from an 'Asian' background living in South Gloucestershire are library members.
- 46% of people from a 'Black' background living in South Gloucestershire are library members.
- 25% of people from a 'Chinese' background living in South Gloucestershire are library members.
- 22% of people from a 'Mixed' background living in South Gloucestershire are library members.
- 17% of people from a 'White' background living in South Gloucestershire are library members.

BAME membership is higher than 'White' membership in every library in South Gloucestershire, with the exception of 'Chinese' membership being lowest in Cadbury Heath, Downend, Hanham, Kingswood and Winterbourne libraries.

Therefore residents from BME backgrounds would be disproportionately impacted by changes to the service.

Disability and Library Membership

Table 5: Proportion of Disabled users according to Library.

Library	Disability declared	No disability declared	Unknown/declined to answer	% of people in catchment Note 1
Bradley Stoke Library	1.8%	84.4%	13.8%	12.5%
Emersons Green Library	2.7%	87.5%	9.8%	14.6%
Winterbourne Library	2.8%	84.4%	12.8%	16.5%
Hanham Library	3.0%	77.6%	19.4%	17.7%
Yate Library	3.2%	76.3%	20.5%	15.4%
Cadbury Heath Library	3.4%	81.1%	15.6%	15.6%
Patchway Library	3.4%	85.8%	10.7%	16.1%
Thornbury Library	3.6%	84.5%	12.0%	16.0%
Filton Library	4.0%	77.0%	19.0%	16.0%
Kingswood Library	4.2%	73.4%	22.4%	17.4%
Downend Library	4.5%	84.6%	10.9%	16.2%
Staple Hill Library	4.6%	82.5%	12.9%	18.3%
Chipping Sodbury Library	5.4%	71.5%	23.1%	15.9%
Mobile Library	6.0%	51.6%	42.4%	14.8%

Note 1

This is based on those responding YES to a and b to the census question - Are your day to day activities limited because of a health problem or disability which has lasted or is expected to last at least 12 months

- a. Yes limited a lot
- b. Yes limited a little

Key issues emerging include;

- The highlighted cells (yellow) in the above table show those libraries used by a higher than average proportion of disabled people.
- In particular, it is noted that the Mobile Library shows the highest proportion of disabled people as being active users of this service.

Individual Libraries

Having identified an overall trend of higher usage of library services amongst Females, Younger People, Older People, People from BAME backgrounds and, in relation to some libraries, Disabled People, this EqIAA now goes on to investigate users in respect of each individual library.

The following pages of this EqIAA display research and consultation data in order to explore the users of each library in more detail.

Bradley Stoke Library

Table 6: Gender and Age groupings of Bradley Stoke Library users.

Bradley Stoke (Total users: 7,947)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	19%	16%	53%	46%
11 to 15	5%	3%	63%	36%
16 to 17	1%	0%	68%	32%
18 to 25	2%	1%	72%	28%
26 to 40	13%	5%	72%	28%
41 to 60	13%	7%	65%	34%
over 60	7%	6%	57%	43%
Declined/Unknown	0%	0%		
Total users:	62%	38%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 7: Protected characteristic groupings of consultation respondents stating usage of Bradley Stoke Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 8: Protected characteristic groupings of consultation respondents using Bradley Stoke Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to use Bradley Stoke Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 63% vs. 37%.
- Compared to all libraries 26 – 60 year olds are more likely to use this library.
- Males aged over 60 are more likely than average to be users at Bradley Stoke Library.
- Users aged 41 – 60 are the third largest user group, nearly as likely as the over 60 user group to be using library services.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- Young people aged 0 – 15 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Students were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People aged 26 – 60 were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Those looking after their home/family were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People from Asian, Black, Mixed/Multiple and White Irish and White Other backgrounds were more likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Disabled people were less likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- People who have retired were less likely than average to have stated that they have used Bradley Stoke Library over the last 2 years.
- Bradley Stoke Library is the 8th most regularly used library by consultation respondents.
- Bradley Stoke Library is most regularly used by people aged 0 – 17, students and people from Asian and Black backgrounds.

Comment

- Information in relation to age matches in respect of both the research and consultation data showing a high level of usage of Bradley Stoke Library amongst younger people as well as those in middle age groups. The above average usage is probably due to the location of the library within a Leisure Centre.
- In addition, the high levels of usage noted via the consultation of people from BAME backgrounds is expected considering the population of the Bradley Stoke area and the ethnicity data shown in table 4.
- Younger people and students were around twice as likely as average to have stated they use this Library regularly.
- People from Black and Asian backgrounds were four to five times more likely than average to have stated they use this Library regularly

Cadbury Heath Library

Table 9: T Gender and Age Groupings of Cadbury Heath Library users.

Cadbury Heath (Total users: 1,800)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	18%	18%	50%	49%
11 to 15	4%	3%	56%	41%
16 to 17	1%	0%	56%	44%
18 to 25	2%	0%	82%	18%
26 to 40	8%	2%	82%	18%
41 to 60	12%	4%	72%	26%
over 60	15%	8%	65%	35%
Declined/Unknown	0%	0%		
Total users:	63%	37%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 10: Protected characteristic groupings of consultation respondents stating use of Cadbury Heath Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 11: Protected characteristic groupings of consultation respondents using Cadbury Heath Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be use Cadbury Heath Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 50% vs. 49% as compared to 63% vs. 37%.
- The second largest user group is the Over 60 age group. Females in this age group are more likely to use Library Services than Males. This mirrors the 'whole South Gloucestershire picture'.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- Young people aged 11 – 15 were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years.
- Disabled People were more likely than average to have stated that they have used Cadbury Heath Library over the last 2 years.
- Cadbury Heath Library is the 11th most regularly used library by consultation respondents.
- Cadbury Heath Library is most regularly used by disabled people – Cadbury Heath Library is equal second in respect of Libraries most popularly usage by disabled people.

Comment

The consultation has shown that people aged 11 – 15 and disabled people also have a significant level of usage at Cadbury Heath Library. Disabled people were over twice as likely as average to have stated they use this Library regularly.

Chipping Sodbury Library

Table 12: Gender and Age Groupings of Chipping Sodbury Library users.

Chipping Sodbury (Total users: 1,276)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	8%	9%	44%	52%
11 to 15	2%	1%	70%	27%
16 to 17	0%	0%	80%	20%
18 to 25	2%	1%	63%	33%
26 to 40	7%	2%	80%	20%
41 to 60	15%	5%	75%	25%
over 60	30%	12%	70%	28%
Declined/Unknown	0%	1%		
Total users:	68%	32%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 13: Protected characteristic groupings of consultation respondents using Chipping Sodbury Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 14: Protected characteristic groupings of consultation respondents using Chipping Sodbury Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Chipping Sodbury Library, and this is true across most age groupings. Overall, Females are more likely to be using Chipping Sodbury Library when compared to the South Gloucestershire average.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- Males aged 0 – 10 are more likely than Females aged 0 – 10 to use Chipping Sodbury Library.
- As per the 'whole South Gloucestershire picture', age groupings 11 to 15, 16 to 17 and 18 to 25 have the lowest usage of this Library.

Consultation Data

- Young people aged 0 – 10 were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.
- People from Asian, Black, and Mixed/Multiple backgrounds were less likely than average to have stated that they have used Chipping Sodbury Library over the last 2 years.
- Chipping Sodbury Library is the 12th most regularly used library by consultation respondents.

Comment

In-line with the research findings, the consultation has shown that younger people stated a lower than average usage of Chipping Sodbury Library. Older people stated a slightly higher than average usage of Chipping Sodbury Library, although this was not a significantly higher level of usage.

Downend Library

Table 15: Gender and Age Groupings of Downend Library users.

Downend (Total users: 3,720)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	15%	13%	52%	47%
11 to 15	4%	2%	59%	40%
16 to 17	1%	0%	78%	22%
18 to 25	2%	1%	65%	35%
26 to 40	9%	2%	82%	17%
41 to 60	14%	6%	69%	30%
over 60	17%	11%	59%	40%
Declined/Unknown	0%	0%		
Total users:	62%	38%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 16: Protected characteristic groupings of consultation respondents using Downend Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 17: Protected characteristic groupings of consultation respondents using Downend Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Downend Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- However, the over 60 user group is very closely followed by the 0 – 10 user group – the second largest user group.
- Users aged 41 – 60 are the third largest user group.
- As per the ‘whole South Gloucestershire picture’, age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 26 - 40 were more likely than average to have stated that they have used Downend Library over the last 2 years.
- Those looking after a home/family were more likely than average to have stated that they have used Downend Library over the last 2 years.
- People from Asian backgrounds were more likely than average to have stated that they have used Downend Library over the last 2 years.
- People from Other Ethnicities were less likely than average to have stated that they have used Downend Library over the last 2 years.
- Downend Library is the 4th most regularly used library by consultation respondents.
- 16 and 17 year olds were least likely to use Downend Library regularly.

Comment

This contrasts with the research data where more younger and more older people were shown to be users of Downend Library.

Emersons Green Library

Table 18: Gender and Age Groupings of Emersons Green Library users.

Emersons Green (Total users: 4,779)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	20%	17%	53%	46%
11 to 15	4%	3%	57%	41%
16 to 17	1%	0%	70%	30%
18 to 25	2%	1%	70%	30%
26 to 40	11%	3%	76%	24%
41 to 60	14%	6%	68%	31%
over 60	9%	7%	58%	42%
Declined/Unknown	0%	0%		
Total users:	63%	37%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 19: Protected characteristic groupings of consultation respondents using Emersons Green Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 20: Protected characteristic groupings of consultation respondents using Emersons Green Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in the	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Emersons Green Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 63% vs. 37%.
- In contrast to the South Gloucestershire average, the 41 – 60 age grouping is the second largest user group.
- The over 60 user group is the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Students were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- People aged 26 – 60 were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Those looking after a home/family were more likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Disabled people and those with long term sickness/disabilities were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Those who stated they are retired were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- People from Black, Mixed and White Irish and White Other backgrounds were less likely than average to have stated that they have used Emersons Green Library over the last 2 years.
- Emersons Green Library is the 5th most regularly used library by consultation respondents.
- 0 - 17 year olds, students, 26 – 40 year olds and people from an Asian background were most likely to use Emersons Green Library regularly.
- People from a Black background and people with a long term sickness/disability were least likely to use Emersons Green Library regularly.

Comment

In contrast to the research data, the 0 – 10 age group and the over 60 age group reported lower usage of Emersons Green Library over the last 2 years. However, the 0 – 10 age group said that they used this library regularly.

Also in contrast to the research data, the 11 – 15 age group reported a higher than average usage of Emersons Green Library over the last 2 years and a regular usage.

Younger people and people from an Asian background were around twice as likely as average to have stated they use this Library regularly.

Filton Library

Table 21: Gender and Age Groupings of Filton Library users.

Filton (Total users: 2,919)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	14%	13%	51%	48%
11 to 15	3%	3%	55%	44%
16 to 17	1%	0%	64%	33%
18 to 25	3%	1%	66%	33%
26 to 40	10%	6%	61%	37%
41 to 60	13%	7%	64%	36%
over 60	14%	8%	63%	37%
Declined/Unknown	0%	0%		
Total users:	60%	40%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 22: Protected characteristic groupings of consultation respondents using Filton Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	10%	6%	11%	8%	12%	4%	5%	13%	11%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 23: Protected characteristic groupings of consultation respondents using Filton Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Filton Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 51% vs. 48% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 18 - 25 were more likely than average to have stated that they have used Filton Library over the last 2 years.
- People from Asian and Black backgrounds were more likely than average to have stated that they have used Filton Library over the last 2 years.
- 16 and 17 years olds were less likely than average to have stated that they have used Filton Library over the last 2 years.
- People from Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Filton Library over the last 2 years.
- Filton Library is the 2nd most regularly used library by consultation respondents.
- 0 - 10 year olds, students, people reporting a long term sickness/disability and people from a Black background were most likely to use Filton Library regularly.
- People from Mixed/Multiple and Other Ethnicities were least likely to use Filton Library regularly.

Comment

In-line with the research data, younger people were slightly more likely to have stated that they used Filton Library. People aged 0 – 10 were nearly twice as likely as average to have stated they use this Library regularly.

Hanham Library

Table 24: Gender and Age Groupings of Hanham Library users.

Hanham (Total users: 3,911)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	17%	15%	53%	46%
11 to 15	4%	3%	62%	37%
16 to 17	1%	0%	62%	38%
18 to 25	2%	1%	78%	20%
26 to 40	10%	3%	79%	21%
41 to 60	12%	5%	69%	30%
over 60	15%	9%	62%	38%
Declined/Unknown	0%	0%		
Total users:	63%	37%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 25: Protected characteristic groupings of consultation respondents using Hanham Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 26: Protected characteristic groupings of consultation respondents using Hanham Library most regularly.

Which one of these libraries do you use most often?																							
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups	
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34	
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%	
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%	
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%	
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%	
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%	
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%	
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%	
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%	
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%	
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%	
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%	
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%	
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%	
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%	
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Hanham Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 53% vs. 46% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 11 – 17 were more likely than average to have stated that they have used Hanham Library over the last 2 years.
- People aged 26 – 40 were more likely than average to have stated that they have used Hanham Library over the last 2 years.
- People from Asian and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Hanham Library over the last 2 years.
- Hanham Library is the 1st most regularly used library by consultation respondents.
- 0 - 17 year olds, students and 26 – 40 year olds were most likely to have stated they use this Library regularly.

Comments

The consultation has shown that people aged 11 – 40 also have a significant level of usage at Hanham Library.

The younger age groups are most likely to use Hanham Library and use it regularly. 11 – 17 year olds are around twice as likely as average to use this Library regularly.

Kingswood Library

Table 27: Gender and Age Groupings of Kingswood Library users.

Kingswood (Total users: 3,931)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	14%	12%	54%	45%
11 to 15	4%	2%	60%	39%
16 to 17	1%	0%	59%	41%
18 to 25	3%	1%	68%	31%
26 to 40	11%	4%	73%	27%
41 to 60	14%	7%	65%	34%
over 60	15%	9%	61%	39%
Declined/Unknown	0%	0%		
Total users:	61%	37%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 28: Protected characteristic groupings of consultation respondents using Kingswood Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 29: Protected characteristic groupings of consultation respondents using Kingswood Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Kingswood Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 16 – 25 were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People aged 41 – 60 were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People reporting a long term sickness/disability were more likely than average to have stated that they have used Kingswood Library over the last 2 years.
- People from Black and Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Kingswood Library over the last 2 years.

- Kingswood Library is the 10th most regularly used library by consultation respondents.
- 0 - 17 year olds and people from Mixed/Multiple ethnicities were least likely to use Kingswood Library regularly.
- People from Black backgrounds were least likely to use Kingswood Library regularly.

Comment

The consultation has shown that people aged 16 – 25 and 41 – 60, and people from Black and Mixed/Multiple ethnic backgrounds also use Kingswood Library. People from Black backgrounds are over 5 times more likely than average to have stated they use this Library regularly.

Patchway Library

Table 30: Gender and Age Groupings of Patchway Library users.

Patchway (Total users: 1,744)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	16%	14%	54%	45%
11 to 15	5%	4%	56%	44%
16 to 17	1%	1%	54%	46%
18 to 25	4%	1%	80%	20%
26 to 40	13%	5%	72%	28%
41 to 60	12%	5%	69%	30%
over 60	10%	7%	59%	40%
Declined/Unknown	0%	0%		
Total users:	64%	36%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 31: Protected characteristic groupings of consultation respondents using Patchway Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 32: Protected characteristic groupings of consultation respondents using Patchway Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Patchway Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males, however, Males have a proportionately higher usage of this Library when compared to the South Gloucestershire average.
- Users aged 41 – 60 are the third largest user group with a very similar level of usage to the over 60 age group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People aged 18 - 25 were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- Students were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People reporting a long term sickness/disability were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- People from Asian and Black backgrounds were more likely than average to have stated that they have used Patchway Library over the last 2 years.
- Patchway Library is the least regularly used library by consultation respondents.
- 11 - 15 year olds and people from Mixed/Multiple ethnicities were more likely to use Patchway Library regularly.

Comment

The consultation has shown that people aged 11 – 15 and 18 – 25, and people from Asian and Black backgrounds also have a significant level of usage at Patchway Library. 11 - 15 year olds and people from Mixed/Multiple ethnicities were over twice as likely as average to have stated they use this Library regularly.

Staple Hill Library

Table 33: Gender and Age Groupings of Staple Hill Library users.

Staple Hill (Total users: 3,502)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	13%	12%	51%	48%
11 to 15	4%	2%	64%	35%
16 to 17	1%	0%	68%	30%
18 to 25	2%	1%	72%	28%
26 to 40	10%	3%	77%	22%
41 to 60	14%	6%	70%	29%
over 60	18%	11%	62%	38%
Declined/Unknown	0%	0%		
Total users:	62%	38%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 34: Protected characteristic groupings of consultation respondents using Staple Hill Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 35: Protected characteristic groupings of consultation respondents using Staple Hill Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Staple Hill Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- The second largest user group is the 0 – 10 age group with a more even gender split than average i.e. girls and boys have a more equal usage of library services, 51% vs. 48% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the ‘whole South Gloucestershire picture’, age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People looking after a home/family were more likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- People from Mixed/Multiple ethnic backgrounds were more likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- People aged under 10 were less likely than average to have stated that they have used Staple Hill Library over the last 2 years.
- Staple Hill Library is the 9th most regularly used library by consultation respondents.
- People looking after a home/family and people from Black backgrounds were most likely to use Staple Hill Library regularly.

Comment

In contrast to the research findings, people aged under 10 were less likely than average to have stated that they have used Staple Hill Library over the last 2 years.

People looking after a home/family and people from Black backgrounds were two to three times more likely than average to have stated they use this Library regularly.

Thornbury Library

Table 36: Gender and Age Groupings of Thornbury Library users.

Thornbury (Total users: 4,135)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	14%	11%	54%	45%
11 to 15	4%	2%	64%	36%
16 to 17	1%	0%	75%	25%
18 to 25	2%	1%	75%	25%
26 to 40	8%	2%	77%	22%
41 to 60	13%	6%	70%	30%
over 60	21%	13%	61%	38%
Declined/Unknown	0%	0%		
Total users:	62%	35%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 37: Protected characteristic groupings of consultation respondents using Thornbury Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 38: Protected characteristic groupings of consultation respondents using Thornbury Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Thornbury Library, and this is true across all age groupings.
- In contrast to the South Gloucestershire average, the over 60 age grouping is the largest user group.
- The second largest user group is the 0 – 10 age group with a more even gender split than average i.e. girls and boys have a more equal usage of library services, 54% vs. 45% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were more likely than average to have stated that they have used Thornbury Library over the last 2 years.
- People aged 11 – 17 were less likely than average to have stated that they have used Thornbury Library over the last 2 years.
- People from Asian backgrounds were less likely than average to have stated that they have used Thornbury Library over the last 2 years.
- Thornbury Library is the 6th most regularly used library by consultation respondents.
- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities also were most likely to use Thornbury Library regularly.
- Young people and people from an Asian background were less likely to report using this Library regularly.

Comment

- The consultation has shown that people from Mixed/Multiple ethnic backgrounds and Other Ethnicities also have a significant level of usage at Thornbury Library. People from Mixed/Multiple ethnic backgrounds and Other Ethnicities were around times more likely than average to have stated they use this Library regularly.

Winterbourne Library

Table 39: Gender and Age Groupings of Winterbourne Library users.

Winterbourne (Total users: 2,160)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	19%	17%	52%	47%
11 to 15	6%	4%	62%	37%
16 to 17	1%	0%	72%	28%
18 to 25	1%	0%	69%	25%
26 to 40	8%	2%	79%	20%
41 to 60	12%	5%	72%	28%
over 60	15%	9%	62%	37%
Declined/Unknown	0%	0%		
Total users:	62%	38%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 40: Protected characteristic groupings of consultation respondents using Winterbourne Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 41: Protected characteristic groupings of consultation respondents using Winterbourne Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Winterbourne Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 52% vs. 47% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 11 - 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- People looking after a home/family were more likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- Disabled people and people reporting a long term sickness/disability were less likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- People from a Black background were less likely than average to have stated that they have used Winterbourne Library over the last 2 years.
- Winterbourne Library is the 7th most regularly used library by consultation respondents.
- People from Mixed/Multiple ethnic backgrounds and Other Ethnicities also were least likely to use Winterbourne Library regularly.

Comment

In contrast to the research data, people ages 11 – 15 were more likely than average to have stated that they have used Winterbourne Library over the last 2 years. People from Black and Other Ethnicities were significantly less likely than average to have stated that they use this Library regularly.

Yate Library

Table 42: Gender and Age Groupings of Yate Library users.

Yate (Total users: 8,729)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	15%	14%	52%	47%
11 to 15	4%	3%	59%	40%
16 to 17	1%	0%	71%	29%
18 to 25	2%	1%	66%	32%
26 to 40	9%	3%	75%	25%
41 to 60	13%	6%	68%	31%
over 60	15%	10%	60%	39%
Declined/Unknown	0%	0%		
Total users:	62%	38%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table 43: Protected characteristic groupings of consultation respondents using Yate Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 44: Protected characteristic groupings of consultation respondents using Yate Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using Yate Library, and this is true across all age groupings.
- As per the 'whole South Gloucestershire picture', the largest user group is the 0 – 10 age group with a more even gender split i.e. girls and boys have a more equal usage of library services, 52% vs. 47% as compared to 60% vs. 40%.
- The over 60 user group is the second largest user group. Females in this age group are more likely to use Library Services than Males.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years.
- People with a long standing sickness/disability were more likely than average to have stated that they have used Yate Library over the last 2 years.
- People aged 11 – 15 were less likely than average to have stated that they have used Yate Library over the last 2 years.
- People from Asian, Black and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used Yate Library over the last 2 years.
- Yate Library is the 3rd most regularly used library by consultation respondents.
- 16 – 25 year olds were most likely to use Yate Library regularly.
- Under 10s and people from an Asian background were least likely to use Yate Library regularly.

Comment

In contrast to the research data, the consultation shows that people aged 16 – 25 were more likely than average to have stated that they have used Yate Library over the last 2 years and to have used it regularly.

The Mobile Library

Table 45: Gender and Age Groupings of Mobile Library users.

Mobile (Total users: 770)				
Age Group	Female (of total users)	Male (of total users)	Female (of age group)	Male (of age group)
0 to 10	9%	610%	45%	52%
11 to 15	2%	2%	53%	47%
16 to 17	0%	0%	100%	0%
18 to 25	1%	0%	71%	29%
26 to 40	4%	1%	88%	12%
41 to 60	12%	2%	81%	16%
over 60	42%	16%	71%	28%
Declined/Unknown	0%	0%		
Total users:	65%	27%		

The highlighted data show users with a disproportionately high level of usage of this library.

Appendix 1

Table46: Protected characteristic groupings of consultation respondents using Mobile Library in last 2 years.

Which of the following libraries have you or members of your family used in the past 2 years?

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yate	27%	26%	17%	39%	40%	25%	31%	25%	27%	27%	25%	27%	27%	36%	26%	24%	8%	5%	20%	27%	29%	27%
Downend	22%	19%	24%	15%	18%	28%	23%	19%	22%	22%	21%	23%	20%	28%	18%	19%	29%	21%	20%	23%	20%	15%
Emersons Green	22%	22%	37%	23%	14%	30%	28%	15%	23%	20%	16%	23%	27%	32%	12%	15%	23%	11%	13%	23%	17%	18%
Bradley Stoke	21%	26%	26%	23%	22%	28%	29%	13%	21%	20%	16%	22%	27%	30%	21%	13%	40%	42%	27%	20%	27%	18%
Hanham	20%	19%	37%	31%	22%	25%	20%	17%	20%	20%	19%	20%	24%	22%	17%	18%	13%	21%	13%	20%	19%	21%
Staple Hill	19%	11%	15%	15%	19%	20%	21%	18%	19%	19%	21%	19%	17%	28%	20%	17%	17%	21%	27%	20%	14%	18%
Kingswood	18%	15%	15%	31%	25%	20%	23%	14%	17%	20%	20%	18%	18%	21%	24%	14%	17%	32%	33%	18%	19%	18%
Filton	18%	19%	20%	0%	27%	20%	17%	16%	17%	18%	18%	17%	18%	18%	20%	16%	23%	47%	13%	16%	16%	9%
Thornbury	12%	15%	4%	0%	14%	8%	13%	13%	12%	14%	9%	12%	9%	12%	10%	13%	4%	11%	27%	12%	10%	27%
Winterbourne	12%	15%	17%	15%	11%	12%	15%	10%	12%	11%	6%	13%	16%	19%	3%	9%	10%	5%	13%	11%	13%	9%
Chipping Sodbury	11%	4%	9%	8%	13%	7%	11%	12%	11%	11%	13%	10%	6%	11%	8%	12%	4%	5%	0%	11%	9%	15%
Cadbury Heath	8%	7%	15%	8%	14%	7%	11%	7%	9%	7%	13%	8%	9%	8%	10%	7%	4%	5%	7%	8%	6%	12%
Patchway	7%	7%	17%	8%	19%	7%	9%	5%	7%	8%	9%	7%	15%	8%	14%	6%	13%	26%	7%	7%	7%	9%
The Mobile Library	5%	7%	11%	0%	2%	2%	3%	8%	6%	5%	10%	5%	7%	4%	7%	8%	2%	5%	0%	6%	6%	6%
Not used a South Glos library in past 2 years	1%	0%	0%	0%	3%	1%	1%	1%	1%	1%	1%	1%	2%	0%	1%	1%	0%	0%	0%	1%	1%	3%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact.

Appendix 1

Table 47: Protected characteristic groupings of consultation respondents using Mobile Library most regularly.

Which one of these libraries do you use most often?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Hanham	13%	19%	28%	23%	16%	18%	11%	12%	13%	13%	12%	13%	19%	15%	9%	13%	8%	16%	13%	13%	12%	12%
Filton	11%	19%	2%	0%	14%	11%	9%	11%	10%	11%	12%	10%	9%	10%	14%	11%	10%	16%	0%	10%	10%	3%
Yate	11%	0%	7%	23%	19%	7%	11%	11%	10%	11%	9%	11%	9%	8%	13%	11%	2%	5%	13%	11%	12%	15%
Downend	9%	7%	9%	0%	3%	9%	9%	9%	9%	8%	9%	9%	5%	9%	10%	9%	8%	5%	7%	9%	9%	6%
Emersons Green	8%	15%	15%	15%	3%	13%	11%	5%	9%	6%	4%	9%	14%	10%	1%	5%	17%	0%	7%	8%	8%	6%
Thornbury	7%	0%	0%	0%	3%	4%	7%	9%	7%	8%	4%	8%	2%	4%	2%	9%	0%	5%	20%	7%	5%	21%
Winterbourne	7%	11%	7%	8%	5%	7%	7%	6%	7%	6%	3%	7%	9%	11%	2%	6%	4%	0%	7%	7%	9%	0%
Bradley Stoke	6%	11%	11%	15%	8%	7%	9%	4%	6%	8%	3%	7%	11%	5%	6%	4%	29%	21%	7%	6%	9%	9%
Staple Hill	6%	4%	2%	8%	8%	6%	6%	6%	6%	7%	8%	6%	8%	12%	6%	6%	8%	16%	7%	7%	5%	3%
Kingswood	5%	0%	2%	0%	6%	6%	6%	5%	5%	6%	6%	5%	4%	6%	9%	5%	2%	26%	0%	5%	6%	6%
Cadbury Heath	4%	7%	7%	8%	3%	4%	5%	4%	5%	4%	9%	4%	5%	4%	6%	4%	2%	0%	7%	5%	4%	9%
Chipping Sodbury	4%	0%	2%	0%	3%	3%	3%	5%	4%	3%	7%	3%	0%	2%	3%	5%	0%	0%	0%	4%	2%	3%
The Mobile Library	4%	7%	2%	0%	0%	0%	1%	7%	4%	4%	7%	3%	3%	2%	5%	7%	0%	0%	0%	4%	4%	3%
Patchway	2%	0%	7%	0%	3%	2%	3%	2%	3%	2%	3%	2%	4%	3%	2%	2%	2%	0%	7%	2%	3%	0%
Not used a South Gloucestershire library in th	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Areas highlighted GREEN are those where the proportion of users of this library with this characteristic is 5% or more above the proportion of respondents using this library.

Areas highlighted RED are those where the proportion of users of this library with this characteristic is 5% or more below the proportion of respondents using this library.

This highlights the characteristics of users of this library that needs to be taken into account when assessing the equality impact

Research Data

- Females are proportionately more likely to be using the Mobile Library, and this is true across all age groupings.
- By far the largest user group in the over 60 age group.
- The 0 – 10 age group is the second largest user group, closely followed by the 41 - 60 age group. This is mainly due to visits to preschool groups
- The 0 – 10 age group has more Males users than Female users; this is in contrast to the South Gloucestershire average data. It is also worth noting that there is a more even gender split than average i.e. girls and boys have a more equal usage of Mobile library services, 45% vs. 52% as compared to 60% vs. 40%.
- Users aged 41 – 60 are the third largest user group.
- As per the 'whole South Gloucestershire picture', age groupings between 11 and 25 have the lowest usage of this Library.

Consultation Data

- People aged 11 – 15 were more likely than average to have stated that they have used the Mobile Library over the last 2 years.
- Disabled people were more likely than average to have stated that they have used the Mobile Library over the last 2 years.
- People from Asian, Black and Mixed/Multiple ethnic backgrounds were less likely than average to have stated that they have used the Mobile Library over the last 2 years.
- The Mobile Library is the 13th most regularly used library by consultation respondents.
- Disabled people and those who stated they are retired were most likely to use the Mobile Library regularly.

Comment

In-line with the research data, Disabled people were significantly more likely than average to have stated that they use the Mobile Library. In addition people aged 11 – 15 were also significantly more likely than average to have stated that they use the Mobile Library. Disabled people and those who stated they are retired were most likely to use the Mobile Library regularly.

Further Consultation Responses

The consultation also asked people how often they use a range of library services. The following table provides the responses.

Table 48: Protected characteristic groupings of consultation respondents utilising a range of library services.

How often do you use the following library services?		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled-Yes	Disabled-No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
No. of Respondents:		3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	8	1601	48	19	15	2708	260	34
Borrow books	Weekly	24%	37%	20%	69%	24%	32%	24%	21%	26%	21%	26%	24%	30%	31%	30%	21%	42%	16%	33%	23%	25%	24%
	Fortnightly	30%	37%	30%	8%	22%	26%	24%	37%	31%	30%	33%	31%	27%	27%	23%	38%	23%	21%	13%	31%	30%	15%
	Monthly	24%	19%	30%	8%	24%	23%	28%	23%	25%	22%	18%	25%	24%	26%	22%	22%	21%	11%	33%	25%	24%	27%
	Less often	13%	7%	7%	15%	14%	12%	17%	11%	12%	16%	9%	14%	10%	10%	13%	11%	8%	21%	13%	13%	14%	18%
Browse or read books, newspapers and magazines in the library	Never	2%	0%	4%	0%	6%	3%	2%	1%	1%	3%	1%	2%	3%	1%	3%	1%	0%	5%	0%	2%	3%	0%
	Weekly	20%	7%	22%	46%	25%	24%	20%	18%	19%	22%	19%	20%	27%	22%	21%	18%	50%	21%	33%	19%	22%	18%
	Fortnightly	14%	22%	17%	8%	10%	15%	13%	14%	13%	15%	11%	14%	15%	16%	10%	14%	10%	11%	7%	14%	14%	15%
	Monthly	13%	11%	15%	15%	6%	13%	15%	12%	12%	14%	8%	13%	16%	14%	13%	11%	8%	11%	13%	13%	13%	15%
Use the library computers or free wi-fi	Less often	15%	19%	17%	27%	15%	18%	13%	15%	15%	10%	16%	12%	10%	13%	10%	12%	13%	11%	33%	16%	15%	18%
	Never	12%	26%	11%	15%	13%	16%	12%	10%	13%	10%	13%	12%	13%	15%	9%	10%	8%	5%	8%	12%	13%	12%
	Weekly	14%	4%	35%	39%	35%	16%	18%	10%	12%	18%	10%	13%	31%	15%	30%	8%	33%	53%	13%	12%	14%	21%
	Fortnightly	6%	7%	13%	0%	5%	6%	8%	4%	5%	7%	6%	6%	7%	8%	6%	4%	15%	5%	0%	6%	7%	6%
Place to work or study	Monthly	8%	4%	15%	15%	8%	10%	9%	6%	7%	9%	7%	8%	11%	9%	5%	6%	2%	11%	20%	8%	8%	9%
	Less often	20%	26%	17%	31%	18%	24%	22%	18%	21%	17%	14%	21%	23%	27%	12%	17%	15%	11%	40%	20%	24%	9%
	Never	23%	41%	11%	8%	19%	25%	22%	24%	24%	23%	19%	23%	20%	21%	18%	24%	13%	5%	13%	24%	22%	35%
	Weekly	8%	4%	9%	31%	27%	11%	11%	4%	7%	8%	9%	7%	20%	9%	14%	3%	25%	47%	13%	7%	9%	9%
Borrow CD, DVD, or audio books	Fortnightly	3%	0%	13%	0%	8%	4%	4%	1%	3%	3%	5%	3%	8%	2%	6%	1%	6%	5%	0%	3%	3%	3%
	Monthly	5%	4%	20%	23%	10%	7%	7%	2%	5%	5%	4%	5%	13%	8%	1%	2%	2%	5%	7%	5%	8%	3%
	Less often	14%	26%	24%	23%	14%	21%	18%	9%	14%	16%	8%	15%	24%	22%	8%	8%	8%	19%	5%	27%	14%	9%
	Never	33%	48%	20%	15%	31%	35%	32%	33%	33%	33%	33%	35%	20%	32%	24%	33%	19%	11%	13%	34%	34%	50%
Take children to read/borrow books	Weekly	7%	0%	15%	8%	10%	11%	8%	4%	7%	6%	7%	6%	7%	10%	15%	4%	10%	21%	0%	6%	6%	6%
	Fortnightly	6%	11%	4%	8%	10%	9%	8%	4%	7%	5%	7%	6%	9%	7%	6%	4%	8%	0%	7%	6%	7%	6%
	Monthly	13%	22%	20%	23%	14%	21%	18%	7%	14%	13%	10%	14%	18%	17%	7%	7%	13%	0%	27%	13%	18%	9%
	Less often	25%	44%	28%	31%	18%	26%	31%	21%	25%	25%	16%	27%	29%	31%	16%	21%	35%	26%	27%	25%	25%	32%
Attend children's activities	Never	19%	11%	20%	23%	27%	15%	15%	22%	17%	23%	19%	19%	23%	16%	21%	23%	10%	26%	13%	19%	22%	27%
	Weekly	15%	22%	7%	8%	10%	42%	18%	5%	18%	11%	8%	16%	16%	37%	12%	5%	31%	16%	7%	15%	18%	9%
	Fortnightly	9%	19%	9%	8%	5%	21%	14%	8%	11%	7%	5%	10%	10%	18%	6%	5%	25%	16%	13%	9%	11%	6%
	Monthly	9%	15%	13%	0%	8%	13%	13%	6%	11%	7%	6%	11%	14%	18%	1%	8%	5%	19%	5%	27%	14%	9%
Attend adult events or activities	Less often	9%	4%	11%	15%	11%	5%	9%	10%	8%	5%	10%	10%	8%	9%	5%	4%	10%	13%	0%	13%	9%	8%
	Never	26%	19%	41%	62%	44%	10%	25%	31%	22%	34%	26%	26%	36%	10%	28%	31%	8%	26%	20%	26%	30%	32%
	Weekly	10%	15%	7%	0%	10%	33%	8%	3%	13%	5%	11%	7%	7%	27%	9%	3%	27%	5%	0%	10%	12%	9%
	Fortnightly	3%	7%	11%	15%	3%	9%	3%	1%	3%	3%	3%	3%	6%	7%	2%	1%	2%	5%	0%	4%	1%	0%
Attend other community events, groups, classes and exhibitions	Monthly	8%	22%	15%	15%	5%	16%	12%	2%	8%	7%	3%	9%	16%	17%	3%	2%	13%	5%	20%	8%	8%	6%
	Less often	13%	41%	13%	8%	11%	18%	19%	8%	15%	10%	5%	14%	22%	23%	2%	7%	15%	5%	27%	14%	15%	12%
	Never	31%	7%	39%	54%	51%	14%	32%	36%	27%	39%	30%	14%	37%	14%	32%	36%	19%	42%	27%	31%	37%	38%
	Weekly	5%	0%	7%	0%	1%	5%	4%	4%	5%	3%	8%	4%	2%	4%	13%	5%	6%	5%	13%	4%	5%	9%
Online services including ebooks, information resources, search, reserve & renew books and other items	Fortnightly	2%	0%	0%	8%	3%	1%	2%	1%	2%	2%	3%	1%	2%	4%	5%	1%	2%	0%	0%	1%	2%	3%
	Monthly	6%	7%	9%	0%	10%	5%	5%	6%	7%	5%	7%	6%	6%	7%	5%	5%	10%	0%	0%	6%	4%	6%
	Less often	26%	11%	15%	15%	21%	27%	29%	26%	28%	24%	17%	27%	20%	29%	13%	25%	13%	32%	47%	27%	30%	27%
	Never	29%	59%	50%	69%	37%	40%	33%	22%	27%	33%	20%	31%	5%	34%	23%	22%	33%	26%	20%	29%	33%	27%
Online services including ebooks, information resources, search, reserve & renew books and other items	Weekly	5%	0%	9%	0%	11%	7%	6%	4%	5%	4%	9%	4%	6%	5%	8%	4%	15%	5%	7%	4%	5%	18%
	Fortnightly	1%	0%	7%	0%	0%	2%	2%	1%	2%	1%	2%	1%	4%	4%	5%	1%	2%	0%	0%	1%	2%	0%
	Monthly	6%	4%	2%	8%	13%	8%	7%	5%	7%	4%	7%	6%	8%	8%	6%	5%	19%	0%	0%	6%	8%	3%
	Less often	29%	48%	20%	23%	22%	32%	33%	26%	30%	29%	19%	30%	26%	38%	20%	25%	19%	42%	47%	30%	30%	27%
Online services including ebooks, information resources, search, reserve & renew books and other items	Never	24%	22%	44%	62%	37%	31%	27%	20%	23%	27%	17%	26%	41%	25%	20%	20%	25%	21%	27%	25%	27%	29%
	Weekly	11%	7%	11%	23%	22%	15%	14%	8%	11%	11%	15%	11%	20%	13%	23%	7%	19%	32%	20%	10%	12%	6%
	Fortnightly	9%	19%	15%	8%	13%	12%	10%	8%	9%	9%	9%	9%	13%	12%	5%	8%	17%	0%	7%	9%	13%	0%
	Monthly	15%	15%	13%	8%	6%	18%	20%	12%	15%	15%	7%	16%	16%	20%	3%	11%	10%	5%	13%	15%	14%	15%
Online services including ebooks, information resources, search, reserve & renew books and other items	Less often	18%	11%	17%	15%	14%	22%	20%	17%	19%	18%	15%	19%	15%	24%	16%	17%	21%	21%	17%	19%	20%	15%
	Never	17%	30%	28%	39%	24%	15%	16%	17%	16%	19%	15%	18%	23%	14%	18%	17%	15%	11%	20%	18%	18%	35%

Areas highlighted GREEN are those where the proportion of people using the service with this characteristic is 5% or more above the proportion of respondents using the service across all South Gloucestershire libraries.

Areas highlighted RED are those where the proportion of people using the service with this characteristic is 5% or more below the proportion of respondents using the service across all South Gloucestershire libraries.

This highlights the services used as disaggregated by protected characteristic that needs to be taken into account when assessing the equality impact of changes in provision.

Table 49: Most popular library services used and the protected characteristic groupings of those reporting the highest level of usage.

Service users utilising the most popular activities			Groups using most frequently (1st, 2nd, 3rd)		
Popularity	Service	% of service users using Weekly, Fortnightly, Monthly	First	Second	Third
1	Borrow books	78%	16 - 17	Asian	Under 10
2	Browse or read books, newspapers and magazines in the library	47%	Asian	16 - 17	Student
3	Online services including ebooks, information resources, search, reserve & renew books and other	35%	Black	16 - 17	18 - 25 and Long term sick/disabled
4	Take children to read/borrow books	33%	26 - 40	Looking after home/family	Asian
5	Use the library computers or free wi-fi	28%	Black	16 - 17	11 - 15 and 18 - 25
6	Borrow CD, DVD, or audio books	26%	Black	11 - 15	0 - 10
7	Attend children's activities	21%	26 - 40	Looking after home/family	Asian
8	Place to work or study	16%	Black, 16 - 17, 18 - 25	16 - 17	18 - 25
9	Attend adult events or activities	13%	Long term sick/disabled	Mixed/Multiple Ethnicities	18 - 25
10	Attend other community events, groups, classes and exhibitions	12%	Other Ethnic Groups	Asian	18 - 25

This table clearly shows that:

- Younger people
- People from minority ethnic backgrounds
- Those who are looking after a home/family (proportionately more likely to be Female)
- Disabled people

are most likely to use every individual library service and will be disproportionately impacted by changes to service provision.

Appendix 1

Table 50: Level of importance given to each aspect of the Library Service as disaggregated by protected characteristic groupings.

Please rate these aspects of library services in order of importance to you.

		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>		3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Having libraries available as a community meeting place	Around 1.2	26%	22%	17%	23%	27%	27%	26%	26%	27%	24%	34%	25%	21%	24%	40%	26%	38%	21%	27%	26%	22%	24%
	Around 3	9%	11%	15%	15%	3%	9%	9%	9%	9%	8%	5%	9%	9%	8%	7%	8%	15%	5%	7%	9%	10%	21%
	Around 4	11%	0%	11%	8%	14%	10%	11%	11%	11%	10%	11%	11%	9%	12%	6%	11%	6%	0%	13%	11%	9%	12%
	Around 5	15%	0%	15%	8%	11%	15%	17%	15%	15%	15%	12%	16%	13%	14%	7%	15%	8%	21%	13%	15%	17%	12%
	Around 6.5	32%	67%	35%	46%	37%	37%	35%	27%	31%	34%	22%	33%	45%	40%	29%	28%	27%	32%	27%	32%	34%	24%
Having a library local to you	Around 1	68%	33%	22%	62%	54%	71%	67%	71%	70%	65%	70%	69%	38%	72%	70%	72%	71%	68%	73%	69%	74%	77%
	Around 2.3	21%	41%	48%	31%	30%	18%	24%	20%	21%	24%	19%	22%	42%	20%	20%	20%	15%	21%	13%	22%	16%	12%
	Around 5.2	8%	26%	24%	8%	11%	10%	9%	6%	8%	9%	8%	8%	16%	8%	7%	6%	15%	11%	13%	7%	9%	9%
Having a good range of books and other stock available	Around 1	38%	52%	41%	39%	32%	30%	32%	44%	37%	41%	44%	37%	40%	27%	51%	44%	42%	32%	47%	38%	31%	44%
	Around 2	28%	19%	20%	39%	24%	29%	29%	28%	29%	27%	22%	30%	26%	34%	23%	29%	19%	37%	20%	29%	34%	35%
	Around 3.4	20%	22%	13%	23%	25%	23%	24%	16%	20%	18%	16%	20%	19%	18%	12%	16%	17%	5%	20%	19%	22%	15%
	Around 5.8	11%	7%	20%	0%	14%	17%	14%	8%	12%	11%	14%	11%	13%	21%	12%	7%	21%	16%	13%	12%	10%	3%
Trained staff available to assist you	Around 1.4	37%	37%	22%	15%	48%	31%	34%	42%	37%	38%	47%	35%	31%	28%	41%	41%	46%	47%	47%	37%	36%	44%
	Around 3	23%	22%	22%	31%	14%	17%	25%	25%	23%	25%	24%	21%	21%	21%	21%	26%	19%	21%	27%	24%	22%	21%
	Around 4.8	36%	41%	50%	54%	33%	51%	39%	29%	38%	33%	22%	38%	46%	51%	30%	28%	33%	26%	27%	37%	37%	35%
Having access to computers and wifi	Around 1.3	19%	19%	30%	23%	35%	20%	21%	16%	17%	22%	23%	18%	27%	16%	28%	16%	31%	53%	40%	18%	21%	24%
	Around 3.6	16%	19%	17%	23%	22%	14%	17%	17%	16%	17%	12%	17%	21%	17%	16%	17%	15%	16%	20%	17%	14%	15%
	Around 5	13%	7%	17%	15%	8%	11%	15%	14%	13%	15%	11%	14%	15%	13%	16%	14%	17%	5%	13%	13%	15%	9%
	Around 6.7	43%	56%	30%	39%	30%	53%	45%	40%	47%	37%	38%	45%	36%	52%	26%	41%	31%	21%	20%	45%	42%	50%
Having the library open for as long as possible	Around 1.4	31%	41%	41%	8%	37%	31%	31%	29%	30%	31%	35%	29%	28%	28%	43%	28%	33%	42%	47%	30%	26%	32%
	Around 3.5	34%	37%	33%	46%	41%	33%	36%	34%	33%	38%	32%	35%	39%	39%	28%	34%	33%	21%	27%	35%	38%	35%
	Around 5.9	30%	22%	22%	46%	18%	33%	31%	29%	32%	25%	24%	31%	31%	32%	21%	30%	25%	32%	27%	30%	29%	29%
Providing a good range of events and activities	Around 1.3	18%	30%	15%	8%	19%	30%	17%	15%	20%	15%	20%	18%	13%	20%	28%	15%	44%	26%	33%	18%	15%	24%
	Around 3.5	19%	19%	15%	23%	16%	31%	19%	15%	21%	16%	14%	20%	17%	34%	12%	15%	13%	5%	13%	20%	20%	21%
	Around 5	15%	26%	17%	31%	16%	15%	16%	14%	16%	14%	13%	16%	16%	15%	16%	14%	13%	16%	7%	16%	17%	18%
	Around 6.5	39%	26%	46%	39%	43%	22%	44%	43%	37%	45%	38%	40%	51%	30%	31%	44%	25%	37%	40%	39%	39%	32%

The lower the number in column one, the higher the priority to respondents e.g. a rating of 1 is THE most important service.

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire libraries.

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries

This highlights relative priorities as disaggregated by protected characteristic that needs to be taken into account when assessing the equality impact of changes in provision.

Table 51: Prioritised level of importance given to each aspect of the Library Service as disaggregated by protected characteristic groupings.

Please rate these aspects of library services in order of importance to you.

Overall Importance	Library Service	Most popular level of importance by protected characteristic groupings								
		Younger People	Older People	26 - 60	Disabled	Asian	Black Backgrounds	White British	White Irish & White Other	Other Ethnicities
1	Having a library local to you	3	1					1	1	1
2	Having a good range of books and other stock available	1		1	2		3	2	2	2
3	Having libraries available as a community meeting place				3	3				
4	Trained staff available to assist you		2	2	1	1		3	3	
5	Having the library open for as long as possible		3				2			3
6	Providing a good range of events and activities	2		3		2				
7	Having access to computers and wifi						1			

Note: - Table shows the first, second and third most important rating given by each protected characteristic grouping.

Table 52: Levels of agreement with each model of delivering the Library Service as disaggregated by protected characteristic groupings.

How strongly do you agree or disagree with the following models of delivering library services?

		Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
	<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Q6a Using vols for activities etc - models of delivering services	Positive	73%	59%	70%	77%	65%	77%	68%	76%	74%	71%	72%	74%	63%	69%	72%	77%	77%	90%	53%	75%	69%	82%
	Negative	13%	7%	11%	0%	18%	14%	18%	9%	13%	12%	10%	13%	15%	17%	6%	9%	13%	0%	0%	12%	14%	9%
Q6b Using vols clar roles - models of delivering services	Positive	63%	48%	52%	92%	64%	66%	60%	66%	65%	63%	67%	64%	54%	64%	71%	66%	67%	84%	47%	65%	65%	65%
	Negative	17%	15%	17%	0%	22%	19%	23%	13%	17%	17%	14%	17%	22%	22%	10%	13%	13%	0%	13%	16%	16%	12%
Q6c Using vols without staff - models of delivering services	Positive	25%	19%	33%	54%	35%	27%	24%	24%	24%	27%	30%	24%	29%	25%	41%	25%	29%	32%	33%	25%	22%	21%
	Negative	56%	44%	37%	23%	44%	58%	62%	54%	59%	53%	48%	58%	45%	62%	39%	54%	42%	47%	40%	57%	60%	56%
Q6d Service run by community & vols - models of delivering	Positive	22%	19%	39%	46%	33%	28%	20%	20%	22%	23%	26%	22%	31%	23%	41%	21%	29%	37%	33%	22%	24%	21%
	Negative	50%	30%	35%	23%	33%	48%	55%	50%	52%	49%	41%	52%	39%	53%	30%	50%	35%	16%	47%	51%	48%	59%
Q6e external funding for hours - models of delivering services	Positive	59%	44%	59%	62%	70%	63%	58%	59%	59%	63%	60%	60%	60%	56%	66%	59%	75%	68%	60%	61%	61%	44%
	Negative	15%	7%	9%	15%	14%	15%	20%	13%	16%	14%	13%	15%	15%	17%	8%	13%	8%	5%	20%	15%	13%	15%
Q6f co-locating OSS etc - models of delivering services	Positive	45%	7%	22%	15%	41%	43%	49%	46%	46%	46%	43%	47%	26%	42%	43%	45%	40%	42%	53%	46%	40%	47%
	Negative	24%	26%	13%	39%	27%	32%	24%	20%	24%	23%	23%	23%	27%	26%	28%	21%	21%	32%	20%	23%	27%	18%
Q6g renting space - models of delivering services	Positive	63%	37%	67%	54%	73%	71%	67%	59%	66%	59%	61%	64%	59%	63%	62%	58%	65%	53%	53%	65%	62%	59%
	Negative	13%	22%	13%	8%	14%	11%	13%	14%	12%	16%	12%	13%	15%	15%	12%	14%	17%	26%	20%	12%	14%	18%
Q6h Transfer to not for profit org - models of delivering services	Positive	17%	19%	28%	23%	29%	18%	18%	14%	16%	17%	20%	16%	23%	13%	25%	14%	31%	32%	20%	17%	14%	12%
	Negative	51%	37%	30%	46%	33%	51%	52%	52%	51%	53%	43%	53%	40%	60%	36%	53%	40%	32%	47%	51%	52%	44%
Q6i Transfer to commercial org - models of delivering services	Positive	4%	15%	17%	8%	16%	5%	4%	2%	4%	4%	4%	4%	4%	4%	7%	2%	8%	16%	7%	3%	2%	6%
	Negative	79%	52%	46%	62%	59%	81%	81%	79%	78%	83%	72%	80%	63%	80%	63%	79%	69%	58%	67%	80%	79%	74%
Q6j Unstaffed self serv - models of delivering services	Positive	6%	4%	17%	23%	22%	9%	8%	4%	6%	7%	9%	6%	10%	3%	13%	4%	15%	21%	20%	6%	5%	18%
	Negative	75%	78%	61%	62%	54%	75%	79%	75%	76%	76%	62%	77%	73%	84%	53%	74%	67%	58%	53%	77%	77%	65%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire Libraries.

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries.

- Using volunteers to work alongside staff to support added value services such as storytime, using computers, events, etc. was the most popular with people from a Black background and Other Ethnic Groups giving a higher than average levels of positive response.
- Using volunteers to work alongside staff, with clearly defined roles for each was the second (equal) most popular with 16 – 17 year olds, those stating a long term sickness/disability and people from a Black background giving a higher than average levels of positive response.
- Renting out space to generate income to support library services was the second (equal) most popular with 18 – 40 year olds giving a higher than average levels of positive response.
- Bringing in external funding (e.g. from parish councils or grants) to fund additional opening hours and other library running costs was the fourth most popular with 18 – 25 year olds, those stating a long term sickness/disability and people from Asian and Black backgrounds giving a higher than average levels of positive response.
- Using volunteers to supplement library opening hours without paid staff supervision was the fifth most popular with those aged 11 – 25, disabled people, those stating a long term sickness/disability and those from Black and Mixed/multiple ethnic backgrounds giving a higher than average levels of positive response.

Table 53: Levels of agreement with each option offered as disaggregated by protected characteristic groupings.

Of the options outlined in the consultation document by t...

	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Option 1: No longer providing the mobile library or funding Chipping Sodbury library, reducing opening hours across the remaining libraries by 88 hours a week, reducing the materials fund and making more use of volunteers and external funding to maintain services. (saving approx. £500,000)	23%	15%	15%	15%	24%	26%	22%	24%	22%	26%	15%	24%	19%	24%	18%	23%	27%	5%	13%	24%	25%	24%
Option 2: As per option one and a reduction in opening hours to 18 hours a week at satellite libraries. (saving approx. £600-£650,000)	14%	0%	15%	0%	8%	8%	11%	18%	14%	15%	15%	14%	5%	9%	14%	19%	10%	5%	27%	14%	17%	24%
Option 3: Close all libraries apart from five main libraries (saving approx. £1million)	3%	0%	9%	0%	6%	2%	3%	4%	3%	5%	3%	3%	4%	3%	2%	4%	2%	5%	13%	4%	3%	6%
The council should make savings within library services in a different way	17%	30%	13%	31%	29%	24%	19%	13%	18%	16%	18%	18%	21%	24%	14%	13%	25%	16%	20%	17%	17%	27%
The council should make alternative savings from other council services	26%	19%	15%	23%	33%	34%	33%	20%	25%	27%	25%	26%	28%	35%	18%	20%	19%	26%	27%	26%	21%	24%
Don't know	14%	26%	41%	39%	10%	12%	13%	15%	15%	12%	17%	14%	26%	11%	30%	15%	21%	21%	0%	14%	15%	6%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries

1. The most popular option was that *the council should make alternative savings from other council services*. this was least favoured by people aged over 60 and those who are retired, those reporting a long term sickness/disability, people from an Asian background and people from a White Other background. It was most favoured by those aged 18 – 60 and those looking after a home/family.
2. The second most popular option was *no longer providing the mobile library or funding Chipping Sodbury library, reducing opening hours across the remaining libraries by 88 hours a week, reducing the materials fund and making more use of volunteers and external funding to maintain services*. However, this was least favoured by those aged 0 – 17, students, disabled people and those who reported a long term sickness/disability and people from Black and Mixed/Multiple ethnicities.
3. The third most popular option was *the council should make savings within library services in a different way* and this was most favoured by those aged 0 – 10, those aged 16 – 40, those looking after a home/family, people from an Asian background and people from Other Ethnic Groups.
4. The fourth most popular option was Option 2: *As per option one and a reduction in opening hours to 18 hours a week at satellite libraries with a higher than average level of agreement from people from Mixed/Multiple ethnicities and people from Other Ethnicities*.

Table 54: Levels of agreement with the proposed designation of main and satellite libraries as disaggregated by protected characteristic groupings.

Do you agree with our proposed designation of main and satellite libraries?																						
		10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black combined	Mixed multiple ethnicities	White British (English, Welsh, Scottish & NI)	Combined white (Irish/other)	Other ethnic groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yes	37%	19%	28%	39%	33%	30%	35%	43%	35%	43%	33%	38%	27%	25%	41%	43%	38%	32%	33%	38%	39%	44%
No	42%	48%	41%	31%	41%	50%	49%	36%	44%	40%	42%	42%	47%	53%	41%	36%	42%	37%	53%	42%	39%	38%
Don't know	13%	19%	30%	23%	24%	15%	13%	12%	14%	12%	11%	14%	22%	18%	6%	12%	15%	21%	13%	13%	18%	6%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries

Those most likely to disagree were:

- People aged 0 – 60
- Females
- Disabled people
- Students
- Those looking after a home/family
- People from a BAME background.

The most likely to agree were:

- People aged 16 – 17
- People aged over 60 and those who are retired
- Males
- People from Other Ethnic Groups

Table 55: Levels of agreement with potential distribution of a reduction in opening hours as disaggregated by protected characteristic groupings.

If the council were to reduce library opening hours, how should these reductions be distributed?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black combined	Mixed multiple ethnicities	White British (English, Welsh, Scottish & NI)	Combined white (Irish/other)	Other ethnic groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	
All libraries reduce opening hours by a set amount e.g. 7 1/2hrs a week	15%	11%	20%	8%	19%	14%	13%	17%	15%	15%	14%	15%	15%	16%	9%	16%	17%	21%	7%	15%	15%	21%
Library opening hours are reduced depending on whether a library is classed as a main library or satellite e.g. main libraries are reduced by 5hrs a week and satellite libraries by 10 hours a week	12%	11%	13%	8%	8%	10%	12%	14%	11%	14%	10%	12%	8%	9%	13%	14%	13%	5%	7%	12%	16%	12%
Hours are reduced depending on individual library usage patterns	49%	44%	24%	62%	64%	56%	50%	47%	50%	49%	44%	51%	45%	53%	47%	48%	42%	47%	73%	51%	55%	35%
No longer opening on Sundays, and less busy times such as early in the morning, over lunch time or in the evenings	28%	26%	52%	15%	24%	32%	26%	28%	30%	27%	35%	28%	37%	32%	31%	28%	23%	21%	20%	29%	24%	38%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating this preference is 5% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating this preference is 5% or more below the proportion of respondents across all South Gloucestershire libraries

The most popular option was to reduce hours depending on individual library usage patterns. This option was most preferred by all groups (except those aged 11 – 15 and people from Other Ethnic groups) and in particular:

- People aged 16 – 40
- People from Mixed/Multiple Ethnic groups and people from White Other backgrounds
- The 11 – 15 years age group and people from Other Ethnic groups preferred to no longer open on Sundays and less busy times.

Appendix 1

Table 56: Willingness to provide practical support or volunteering as disaggregated by protected characteristic groupings.

Would you (as an individual or organisation) be willing to provide practical support (or volunteering) to keep your local library open?																						
	Total	10 or under	11 to 15	16 or 17	18 to 25	26 to 40	41 to 60	Over 60	Female	Male	Disabled - Yes	Disabled - No	Student	Looking after home/family	Long term sick/disabled	Retired	Arab/Asian combined	Black Caribbean/African/Other combined	Mixed/multiple ethnicities	White British	Combined White Irish & White Other	Other Ethnic Groups
<i>No. of Respondents:</i>	3644	27	46	13	63	618	1016	1699	2360	1081	356	2961	128	225	87	1601	48	19	15	2708	260	34
Yes	12%	11%	26%	54%	13%	12%	10%	12%	12%	11%	12%	12%	20%	11%	14%	12%	23%	37%	27%	11%	11%	15%
Maybe	28%	11%	44%	31%	35%	32%	30%	25%	29%	27%	19%	30%	33%	27%	23%	24%	44%	47%	53%	29%	25%	21%
No	50%	52%	28%	15%	41%	50%	53%	51%	48%	56%	53%	50%	40%	54%	51%	51%	29%	16%	27%	51%	53%	47%

Areas highlighted GREEN are those where the proportion of people with this characteristic stating their willingness to volunteer is 5% or more above the proportion of respondents across all South Gloucestershire libraries

Areas highlighted RED are those where the proportion of people with this characteristic stating their willingness not to volunteer is 5% or more below the proportion of respondents across all South Gloucestershire libraries

The groups most likely to say Yes were:

- People from Black ethnic groups
- People aged 16 – 17
- People from Mixed/multiple ethnic groups
- People from Asian ethnic groups

The groups more likely than average to say No were:

- Males