Privacy notice: Kingswood Park survey data

Your privacy information:

Please read this in conjunction with the Council's general Privacy Information that can be found here: http://www.southglos.gov.uk/privacy.

Your information:

This Privacy Information relates to the personal information we have collected from your recent survey hosted by SurveyMonkey, in regard to usage of a community park within the South Gloucestershire Council area.

You provided your data through an online survey. Please note that the information includes special category data. This is collected by South Gloucestershire Council to help monitor park usage across different demographic groups and to ensure that the funding we receive is being used in line with the Approved Purposes outlined in our funding agreement. The aim of this project is to engage a broader and more diverse range of people within our parks.

We have made sure we will use your information according to the UK Data Protection laws by establishing processing is necessary for compliance with a legal obligation to which the controller is subject. The lawful basis for processing this data falls under Article 6(1)(ea) of the UK General Data Protection Regulation (UK GDPR) where processing is necessary for the purposes of the legitimate interests pursued by the controller, and for the special category data, under Article 9(2)(f) of the UK GDPR where processing is necessary for reasons of substantial public interest, under the condition of equality of opportunity or treatment.

How we will use your information:

South Gloucester Council will collect your data through a survey, which will ask for personal data, including special category; at the end of the survey period, this data will then be collated into an anonymous report which shows the demographic data of individuals using the park and is sent to the National Lottery Heritage Fund to show that the funding granted to the Council is being used in line with the Approved Purposes.

Who we will share this data with:

In order to continue receiving funding, the Council will need to share your data with a third party processor, who will collate the data and formulate a report based upon this.

Your data is not shared with any other party. The report sent to the National Lottery Heritage Fund is a collation of all data by all survey participants, not an individual level of data.

How long we will keep your data:

We will keep your information until the data has been collated and a report formulated by our data processor, which will be no later than December 2027.

Specific information relating to the retention and deletion of your data in line with this survey can be found within our Retention Schedules.

Transferring your data overseas

We use SurveyMonkey to collect your data. SurveyMonkey have data centres in the US, Ireland and Canada. SurveyMonkey aims to have all UK/EEA user's data held within the UK, however, this is not guaranteed and more information on this can be found within the following document: International Data Center Overview | SurveyMonkey.

SurveyMonkey is part of the EU-US Data Privacy Framework which allows personal data from the EEA to the US while ensuring compliance with UK and EU data protection laws (notably the UK GDPR).

What data we collect

We collect the following personal data from your survey, all questions are optional and you can select 'prefer not to say' if you wish:

- Email address
- Postcode
- Age
- Gender
- Ethnicity
- Health data

This personal data allows us to understand the demographics of individuals using the park and can inform our actions going forward on how to make the park more accessible to individuals from different backgrounds.

Your rights:

You have a number of rights relating to your information e.g. to see what we hold, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint about how we are handling it.

If you have any worries or questions about how your personal information is handled please contact our Data Protection Officer at DPO@southglos.gov.uk or write to us at Data Protection Officer, PO Box 1953, The Council Offices, Badminton Road, Bristol, BS37 0DB and we will be pleased to help you.

For independent advice about data protection, privacy and data sharing issues, you can contact the Information Commissioner's Office (ICO) via their contact page or call them on 0303 123 1113