

Taxi Liaison Group (TLG) meeting minutes 18 July 2018

Emersons Green Village Green (Cullimore Room)

Emersons Way Emersons Green BS16 7AP

Chair: Councillor Keith Cranney (KC)

Councillors: Councillor Tony Davis (TD), Councillor Shirley Potts (SP)

SGC Licensing: Beverley Manning (BM) (Technical Support Team)

Hackney Carriage & Private Hire Service: Mike

Worley, (MW) Sharon Shaw (SS), Kerry Harding,
Janet Platten(JP), Irina Sedrysta, John Grimley,
Shann Horvey, Kevin Goss, Paula Goss, Maksym
Sedrysty,

Apologies: Kevin Barley SGC Licensing

Please note: KB was unable to attend at very short notice, BM was asked to distribute papers and take minutes, the minutes below include some notes (Shown in Red) that KB had prepared which he had intended to deliver in person at the meeting.

BM apologised for the format of the Mins but has tried to capture everything that was discussed.

	Welcome and apologies	<u>(KC)</u> Welcomed everyone to the meeting at 10:40:hrs, apologies made known from group.	
	Previous minutes and matters arising	Matters arising from previous minutes and subsequent actions were discussed. KB invited SS, PV, MW to meet with RD at the Broad Lane small bungalow in March. It was agreed that the garage would take direct bookings for fitness tests but no payment would be taken up front, this will continue to be taken by Licensing at time of the vehicle licence application appointment.	

	Current service demand, one appointment system update	The current appointment system and new system are running in parallel, BM gave more feedback on how this is working alongside the drop in sessions at the Licensing office.	
	Six monthly review of Hackney Carriage Fares public consultation	The report will be heard by the Regulatory Committee tomorrow and although the methodology calculates a proposed 1% increase the recommendation is for no change to the fares as this does not trigger the 2.5% figure in policy. This will go out to public consultation.	
	Hackney Carriage and Private Hire Licensing Policy	Commenced 1 st July 2018 – all licence holders were written to and a link to the revised policy published on the website was stated, it is now on the website alongside the summary of changes from the respective Committee meetings.	<u>Left with chair</u>
	Disability & Equality Awareness training update	<p>Officers continue to liaise with a potential training provider and shape the content of this awareness training which as stated before will be a 2hr session of similar format to the current CSE awareness training. The service is aiming to commence sessions around October time and all current and new drivers will undertake the training.</p> <ul style="list-style-type: none"> (SS) raised an issue on behalf of the trade as some are unhappy about the WAV policy and raised concerns about the possibility that “some members of disability groups may be hostile with the trade”. Also that 	<u>KB</u>

		there was no consultation around the WAV Policy.	
	Hackney Carriage and Private Hire licensing enforcement update – compliance checks with PC Patrick Quinton, ITU and Traffic Police –	<p>Officers continue to work alongside PQ and with Traffic Police colleagues generally for night time enforcement. Non-compliance figures are varied but one particular night it was about 50% so very disappointing and obviously creates further investigation or education work for Officers.</p> <ul style="list-style-type: none"> • Comment from Taxi Group – It had been agreed previously that Taxi Enforcement Officer (PQ) was going to add Drivers details to a “what’s app” group and all contact details for Taxi Enforcement officer was to be e mailed to all operators. 	
	Any other business	<ul style="list-style-type: none"> • Request from Taxi group – Can information regarding compliance e.g. Signage on doors be added to Newsletter • Issue raised Re inconsistencies at the garage when passing some vehicles e.g. some plates in back window have been passed. • Concerns were raised about UBER bookings not completing with PH rules e.g. Destination not given before pick up and do not appear to operate within PH rules. • PH plates have to be displayed in windows MW &JP would like to have a disc displayed when there is an exemption, something like BANES council have. 	for Ron Dovey Garage Manager

	Date and venue of next meeting	<p>Chair, Councillors – please decide on a date, I would suggest November time and we can use EGVH again if it goes well this time.</p> <ul style="list-style-type: none"> Suggested date for next meeting is 17/18 Oct TBA KB to contact all to arrange next meeting. 	<u>KB</u>
		Chair thanked BM for helping with the meeting in KB's absence.	
	Meeting closed 12.40 pm		